



AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

NHTSA Recall 17V-725

December 2017

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: 9999999999999999

Dear JOHN Q SAMPLE,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

WHAT IS THE REASON FOR THIS NOTICE?

Honda has decided that a defect which relates to motor vehicle safety exists in all 2011-2017 model year Odyssey vehicles. The second row outer (outboard) seats can be placed in two positions, standard and wide. When installing or repositioning the seat into either position, it is possible that the rear latch may not attach properly to the correct position on the seat striker. An unlatched second row outer seat could tip forward during moderate to heavy braking increasing the risk of injury to an occupant, including a child seated in a LATCH child seat.

WHAT SHOULD YOU DO?

Parts needed to complete this repair are currently not available. Honda will send you another letter when these parts become available. Once the parts are available, the repair will be completed for FREE.

Until then, please refer to the included letter that contains detailed instructions for installing/positioning second row outer seats and confirming that they are securely latched. You can also find the instructions at www.recalls.honda.com or <https://www.youtube.com/watch?v=v91vPJoc-rU>. Your Honda dealer will also have the instructions and can help you correctly install the seat(s).

CHECK YOUR VEHICLE FOR OPEN RECALLS

You can check your vehicle's eligibility for repair under this or any other recall. Please access the **Honda Recall Lookup** tool at www.recalls.honda.com and enter your Vehicle Identification Number (VIN).

OWNER INFORMATION

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner of this vehicle. If this is not the case, or if any of the information is not correct, please complete, sign and return the Information Change Card and we will then update our records. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

DO YOU STILL HAVE MORE QUESTIONS?

Should you have any questions about this recall, please contact your authorized Honda dealer. Should you need additional assistance, you may contact American Honda's Customer Support & Campaign Center at 1-888-234-2138.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA's toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to <http://www.safercar.gov>.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.



Campaign #S0G / Service Bulletin #17-097