Audi of America, Inc.



<MONTH YEAR>

<CUSTOMER NAME> <CUSTOMER ADDRESS> <CUSTOMER CITY STATE ZIPCODE>

This notice applies to your vehicle: <VIN>

NHTSA: 17V675

## **IMPORTANT!**

## Information about Safety Recall 70G6 - Door Speaker Trim

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Audi of America, Inc. Audi has decided that a defect, which relates to motor vehicle safety, exists in certain 2017-2018 3800 Hamlin Road model year Audi A4 and allroad vehicles, and in certain 2018 model year A5 Sportback vehicles. Our records show that you are the owner of a vehicle affected by this action.

Recall Description: The aluminum trim on the front and rear door speaker covers can come loose. Loosened trim may bend away from the speaker cover and could expose sharp edges. Injury (such as a cut or puncture) could occur if someone came into contact with one of these sharp edges.

Your Audi dealer will replace the trim on the affected door speakers free of charge beginning sometime in late February 2018. We will send you another letter when replacement parts are available.

In the interim, if you have any concerns about the aluminum door speaker trim coming loose or if it has come loose, please make an appointment with your authorized Audi dealer. For your safety, do NOT attempt trim removal on your own.

If you should have any questions about this communication, please contact Audi Customer Experience at 1-800-253-2834 or via our "Contact Us" page at www.audiusa.com.

To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit the Recall/Service Campaign Lookup tool at www.audiusa.com and enter your Vehicle Identification Number (VIN).

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Audi Customer Protection

Auburn Hills, MI 48326 +1 800 253 2834 www.audiusa.com