



Hyundai Motor America
P.O. Box 20839
Fountain Valley, CA 92728-9937

INTERIM NOTICE
We are currently preparing the remedy. We will notify you again when the remedy is ready.

IMPORTANT SAFETY RECALL (INTERIM NOTICE)

This notice applies to your vehicle, XXXXXXXXXXXXXXXXXXXX

Dear Hyundai Ioniq Electric Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2017 Hyundai Ioniq Electric vehicles produced at Hyundai Motor Company beginning on November 17, 2016 through March 30, 2017. Our records indicate that you own or lease the vehicle identified by the VIN on this notice.

The purpose of this letter is to explain what the recall is about and to keep you informed of Hyundai’s recall implementation plan. We are currently making preparations to implement the safety recall remedy. We will send you another notification when the remedy is available.

What is the problem?

- The aluminum housing for the Electronic Power Control Unit (EPCU) used to supply power to the vehicle’s motor and charge the vehicle’s high-voltage battery system may contain voids, allowing coolant to contact the control unit’s circuit board, potentially causing the vehicle to stall. A loss of motive power can increase the risk of a crash.

What should you do in the interim?

- We appreciate your patience while we prepare the remedy. In the meantime, if customers are experiencing the hybrid master warning lamp illumination (shown below) or a loss of motive power, they are encouraged to seek service at their local Hyundai dealer as soon as possible.



Hybrid master warning light

You will receive a second owner notification letter when the remedy is available. For updated information regarding this Recall Campaign, please visit:

www.HyundaiUSA.com/Campaign166

What if you have other questions?

- If you require further assistance, you may contact the Hyundai Customer Care Center at 855-371-9460. If you believe that the dealer or Hyundai has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

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