



Ford Motor Company  
Ford Customer Service Division  
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September 2017

**\*\*\* IMPORTANT SAFETY RECALL \*\*\***  
**(PROGRAMA DE SEGURIDAD IMPORTANTE)**

**Safety Recall Notice 17S17 / NHTSA Recall 17V-427**  
**Aviso de Revisión de Seguridad 17S17**

2014 Escape  
Your Vehicle Identification Number (VIN):

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the VIN shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

**What is the issue?** On your vehicle, certain attachment bolts for the seats, seatbacks, seatbelt buckles and/or seatbelt anchors may have been improperly hardened during manufacturing and could be more susceptible to fracture.

**What is the risk?** If a seat, seatback, or seatbelt anchor attaching bolt fractures, the structural integrity of the seat or the seatbelt system's performance may be compromised in a sudden stop or crash, increasing the risk of injury.

**What will Ford and your dealer do?** Ford Motor Company is working closely with its suppliers to produce parts for this repair and anticipate parts being available by late fourth quarter 2017. When parts become available, Ford Motor Company will notify you via mail to schedule a service appointment with your dealer for repairs to be completed free of charge (parts and labor).

**What should you do?** If you have a concern with your seats, seatbacks or seatbelts, you should contact your dealer for service. When parts are available, Ford Motor Company will send a letter to inform you that parts are available and to contact your dealer to schedule a repair.

**What should you do?** If you do not already have a servicing dealer, you can access  
**(continued)** [www.Fordowner.com](http://www.Fordowner.com) for dealer addresses, maps, and driving instructions.  
**Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

Thank you for your attention to this important matter.

Ford Customer Service Division