



IMPORTANT SAFETY RECALL – Initial Notice - Remedy Unavailable

**This notice applies to your motorcycle,
Recall Campaign No. 17V-467: Front Wheel Rim Marking**

September 2017

Dear BMW Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BMW AG has decided that certain Model Year 2017 BMW C650GT and C evolution Scooters fail to conform to FMVSS No. 120 (Tire Selection and Rims for Motorcycles). Our records indicate that you are the owner of a potentially affected scooter.

Why are we contacting you?

At the present time, we are not ready to perform this recall on your scooter. We will notify you with a follow-up letter as soon as we can perform this recall.

What could happen?

This Non-Compliance Recall involves the front wheel rim which may not fully conform to a Federal requirement regarding rim marking. The rim size and the "DOT" symbol may be missing. A missing rim size could allow an incorrect tire size to be mounted on the rim, affect handling and stability of the scooter, and increase the risk of a crash.

If you are not the only rider of this scooter, please advise all other riders of this important information.

What will BMW do?

When we are ready to perform this recall, the front wheel rim will be inspected and, if necessary, replaced. This repair, which may take approximately one hour, will be performed **free of charge** by your authorized BMW motorcycle dealer.

What if the current motorcycle ownership information is incorrect?

You can update motorcycle ownership and contact information by completing the enclosed postage-paid card. **If you are a motorcycle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.**

What if you have questions or experience problems?

For the latest updates to this recall, please visit www.bmwmotorcycles.com/recall. Should you have any questions about this recall, please contact your authorized BMW motorcycle dealer. If you need additional assistance, contact BMW Customer Relations and Services at 1-800-525-7417 or at CustomerService@bmwmotorcycles.com.

If your BMW motorcycle dealer is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

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Please be assured that your safety is important to us, and we sincerely apologize if this recall causes any inconvenience. We recommend always wearing a helmet and protective apparel when riding.

Sincerely,

BMW of North America, LLC