



ZOOM-ZOOM

IMPORTANT SAFETY RECALL PRELIMINARY NOTIFICATION



Passenger Air Bag Inflator Replacement – Safety Recall 1317F

National Highway Traffic Safety Administration (NHTSA) Campaign No. 17V-457

Aug XX, 2017

This notice applies to your vehicle: *20xx Mazda Model name* VIN _____

Dear XXXX:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in 2009 and 2012 Mazda6, 2007-2009 and 2012 CX-7 and 2007-2009 and 2012 CX-9 vehicles.

If you are a recipient of this notice, your vehicle is included in this Safety Recall.

Note: Recall 1317F is a permanent remedy replacement of the passenger airbag inflator and supercedes the interim recall 0717A (NHTSA Campaign No. 17V012).

What is the problem?

The defect in these recalled vehicles could result in serious injury or death. Specifically, in some vehicles, **an inflator rupture could result in metal fragments striking the passenger or other vehicle occupants** in the event of a crash that causes the air bag to deploy. This condition is more likely to occur if the vehicle had continued exposure to high levels of absolute humidity.

What will Mazda do?

Parts are not available at this time but we are working with our supplier, and a limited number of parts are expected to be available by Fall of 2017. When parts are available for your vehicle, we will send you another notification informing you to bring your vehicle to your Mazda dealer to have the passenger frontal air bag inflator replaced, free of charge.

Investigations conducted by the National Highway Traffic Safety Administration (NHTSA) and independent investigators have concluded that time, temperature, and humidity contribute to significant air bag propellant degradation, which can lead to high risk of inflator rupture in the event of a crash necessitating air bag deployment. Due to limited parts supply, this recall repair will be carried out in phases, with older vehicles in (or ever registered in) geographical areas with consistent high absolute humidity given first priority

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What should you do?

Please wait until you receive another letter from Mazda notifying you that replacement parts for your vehicle for this repair are available. ***Until this repair is performed, do not allow passengers to ride in the front passenger seat.*** If you have questions, or wish to discuss this situation further, contact your closest Mazda dealership.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our website www.MazdaRecallInfo.com or call our customer Experience Center (800) 222-5500, option #4.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid ***Information Change Card*** as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this vehicle recall, visit our website www.MazdaRecallInfo.com. If you still have questions, contact our **Customer Experience Center at (800) 222-5500, option #6.**

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Your safety is our first priority at Mazda. We apologize for any inconvenience this recall may have caused you.

As a reminder, you can always go to www.MazdaRecallInfo.com and enter your VIN to view recalls and service campaigns that apply to your vehicle.

Sincerely,

Mazda North American Operations

*Para información en español, visite www.MazdaSeguridad.com o llame a nuestro **Centro de Experiencia para el Consumidor al (800) 222-5500, opción #8** para hablar con un representante en español.*