

# Daimler Trucks North America LLC

Daimler Trucks North America LLC  
Thomas Built Buses  
1408 Courtesy Road  
High Point, NC 27260  
336.889.4871 Phone

September 2017  
FL743  
Interim Recall Notice  
NHTSA #17V-453 (School Buses)  
#17V-454 (Non-School Buses)

## IMPORTANT SAFETY RECALL

See enclosed VIN list

### Subject: TBB Wheelchair Pocket Track

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Thomas Built Buses, Inc., has decided that a defect which relates to motor vehicle safety exists on specific Saf-T-Liner C2 school buses and non-school buses manufactured December 1, 2004, through May 30, 2017.

On certain buses, the wheelchair pocket track may not meet the anchorage requirement. This may increase the risk of injury in the event of a crash.

Additional fasteners will be added to the wheelchair pocket track to reinforce the anchorage.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. Parts are not yet available. You may continue to operate your vehicle.

The second notice will inform you when the final remedy is available. **When you receive the second notice**, please contact your authorized Thomas Built Buses dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner.

We apologize for any inconvenience this may have caused. If you have any questions or require further information, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. You may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

THOMAS BUILT BUSES WARRANTY DEPARTMENT  
Enclosures