



**AUTOMOBILE DIVISION**  
American Honda Motor Co., Inc.  
1919 Torrance Blvd., – P.O. Box 2215  
Torrance, CA 90509-9870

August 2017

NHTSA Recall 17V-418

## IMPORTANT SAFETY RECALL

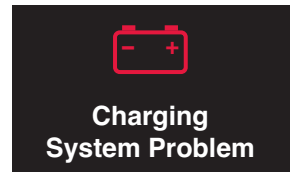
This notice applies to your vehicle: XXXXXXXXXXXXXXXXXXXX

Dear <FirstName> <LastName>:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

### WHAT IS THE REASON FOR THIS NOTICE?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2013–2016 model year Accord vehicles. The battery sensor case mounted on top the 12V battery may have gaps that could allow for moisture to enter the sensor. If moisture containing road salt enters the battery sensor, it could result in an electrical short and, subsequently, a fire. The charging system indicator may illuminate in the Multi-Information Display when a problem is detected with the battery sensor prior to the time that a short may occur.



### WHAT WILL HONDA DO?

The dealer will inspect the battery sensor and, if it is faulty or corroded, replace the sensor with a new part (final repair). Due to the large number of parts required to conduct the recall, if the inspection reveals that the battery sensor is in good condition, the dealer will apply an adhesive to the battery sensor case to prevent moisture entry (temporary repair) while awaiting sufficient parts availability.

Replacement battery sensors are expected to be available starting in Fall 2017. If the final repair (battery sensor replacement) was not performed on your vehicle, Honda will send you another letter when parts becomes available to repair your vehicle.

### WHAT SHOULD YOU DO?

Please call any authorized Honda dealer and make an appointment to have the temporary repair or, if applicable, the final repair performed on your vehicle at no charge to you. Once you make an appointment for your vehicle, be advised that the total repair process may take approximately 30 to 45 minutes. However, your dealer can provide you with a better estimate of the overall time for this service visit, as it may be necessary to make your vehicle available for a longer period of time. If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information!

### CHECK YOUR VEHICLE FOR OPEN RECALLS

You can check your vehicle's eligibility for repair under this or any other recall. Please access the **Honda Recall Lookup** tool at [www.recalls.honda.com](http://www.recalls.honda.com) and enter your Vehicle Identification Number (VIN).

### OWNER INFORMATION

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner of this vehicle. If this is not the case, or if any of the information is not correct, please complete, sign and return the Information Change Card and we will then update our records. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

### DO YOU STILL HAVE MORE QUESTIONS?

**Should you have any questions about this recall, please contact your authorized Honda dealer.**

Should you need additional assistance, you may contact American Honda's Customer Support & Campaign Center at 1-888-234-2138.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA's toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We apologize for any inconvenience this recall may cause you.

Sincerely,

**American Honda Motor Co., Inc.**