



ZOOM-ZOOM

## IMPORTANT SAFETY RECALL

**2014-2016 Mazda3 and 2014-2015 Mazda6  
Hand-Operated Parking Brake Concern Safety Recall 1217F  
NHTSA Campaign No. 17V-393**

August 2017

**This notice applies to your vehicle: VIN \_\_\_\_\_**

Dear Mazda Owner:

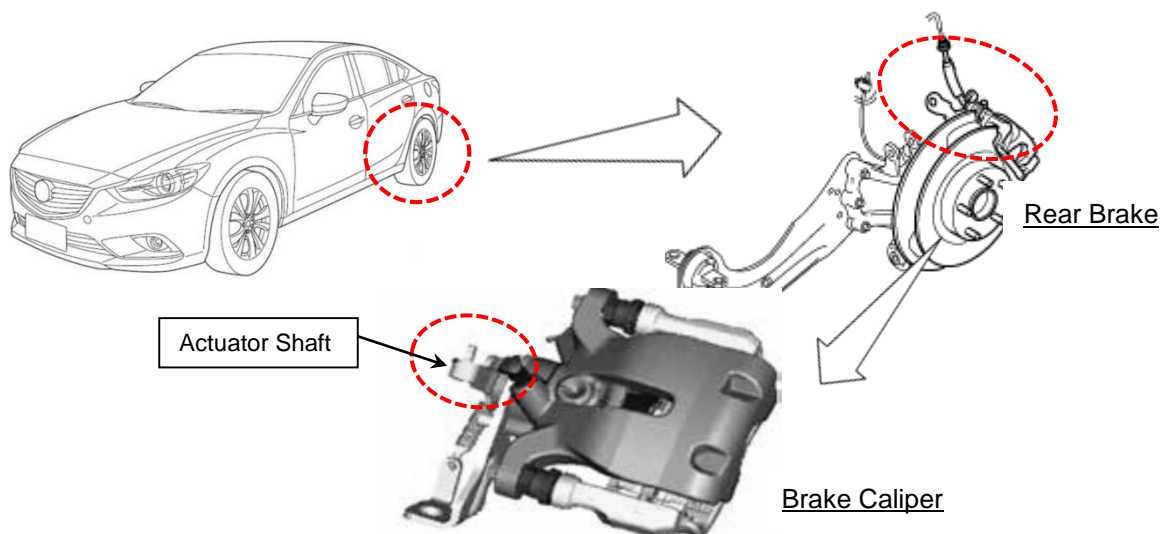
This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2014-2016 Mazda3 vehicles produced from January 6, 2014 through September 2, 2016, and 2014-2015 Mazda6 vehicles produced from October 25, 2012 through December 1, 2014.

**If you received this notice, your vehicle is included in this Safety Recall.**

### What is the problem?

On the mechanical (cable) type parking brake, water may enter the brake caliper due to inappropriate sealing performance of the rear brake caliper protective boot, particularly under cold temperatures, and the parking brake actuator shaft, which is the component of rear brake caliper, may rust increasing the sliding resistance of the actuator shaft. The rusted actuator shaft may stick in the brake caliper body, which may result in rear brakes dragging while driving and a decreased parking brake holding force. This could result in unexpected movement of vehicle if parked on a slope, increasing the risk of a collision.



### **What will Mazda do?**

#### **Because Driving Matters, Safety Matters. Your Safety is Important to Mazda.**

Repair parts for this recall are not currently available. When the parts are available for your vehicle, we will send you a second notification, asking you to make an appointment with any authorized Mazda dealer to have your vehicle inspected and repaired. The inspection and repair will be performed at no cost to you.

### **What should you do?**

Please wait until you receive another notification from Mazda informing you that the parts for repair are available. If your vehicle exhibits the concern outlined in this recall campaign, we encourage you to make an appointment with your nearest Mazda dealer for an inspection as soon as possible.

Until the inspection/repair is performed, when parking your vehicle, please be sure to depress the brake pedal and then firmly pull the parking brake. Move the shift lever to P if equipped with an automatic transmission, or, if equipped with a manual transmission, move the gearshift lever to either 1<sup>st</sup> or Reverse gear. Turn the ignition "Off" then slowly release the brake pedal.

### **Where is the closest Mazda dealer?**

To locate your nearest Mazda dealer, visit our website [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com) or call our **Customer Experience Center at (800) 222-5500, option #6.**

### **What if you already paid for repair on brake caliper?**

If you have already paid for repair or replacement of the brake caliper due to condition outlined in this recall campaign prior to receiving this notice, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form", include the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

### **Moved or no longer own this vehicle?**

If you have moved or no longer own your Mazda vehicle, please complete and mail the enclosed postage-paid Information Change Card (no envelope required) as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**Still have questions?**

If you have any questions regarding this campaign, please contact our Customer Experience Center toll free at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327- 4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

As a reminder, you can always go to [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com) and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts.

Your safety is our first priority at Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. We apologize for any inconvenience this recall may have caused you.

Sincerely,

**Mazda North American Operations**

*Para información en español, visite [www.MazdaSeguridad.com](http://www.MazdaSeguridad.com) o llame a nuestro **Centro de Experiencia para el Consumidor** al (800) 222-5500, opción #8 para hablar con un representante en español.*