

## IMPORTANT SAFETY RECALL NOTICE (Interim Notice) NHTSA Recall No. 17V-388

Affected VIN: «Vin»  
«PdiFirstName» «PdiLastName»  
«PdiAddress1»  
«PdiCity», «PdiState» «PdiZip»  
«PdiCity», «PdiState» «PdiZip»

7/24/2017

RE: Affected models: 2016 and 2017 KTM 690 Duke

Dear KTM Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. KTM North America, Inc. has decided that on certain 2016 and 2017 KTM 690 Duke motorcycles a defect exists which relates to motor vehicle safety, in which during operation or while sitting still, it is possible that fuel can seep or leak out of the fuel filler cap area of the fuel tank (the "occurrence"). The occurrence could increase the risk of injury and/or damage to people or property. KTM North America, Inc. is investigating the possibility of a fuel leakage occurrence, if you do experience the described occurrence/s you should immediately stop operating your motorcycle until further notice.

The remedy for this recall is not yet available. You will receive another letter as soon as the recall repair is available and can be completed on your motorcycle. In the interim, if you experience an occurrence of fuel leakage we request that you stop riding your motorcycle and contact your local authorized KTM dealer to have your motorcycle inspected.

Once the remedy is decided, you will be informed of the remedy to correct the defect in cooperation with your local KTM dealer.

If you have any questions related to the content of this letter, please contact KTM North America, Inc. Customer Relations at (888) 985-6090 for assistance. Furthermore, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

If you have sold, traded or no longer own this motorcycle, it is important for the safety of the current owner that you inform KTM North America, Inc., of current ownership or unknown ownership status by returning the second page of this letter in the enclosed self-addressed prepaid postage envelope.

We apologize for any inconvenience and want to assure you that our commitment together with all KTM Dealers is to provide you with the highest level of service, support and customer satisfaction.

Best Regards,  
Dealer Services Department  
KTM North America, Inc.

### KTM NORTH AMERICA, INC.

38429 Innovation Court // Murrieta, CA 92563 // T: 951-600-8007 // F: 951-600-8866  
1119 Milan Avenue // Amherst, OH 44001 // T: 440-985-3553 // F: 440-985-3060  
[www.ktmusa.com](http://www.ktmusa.com)

The KTM logo is displayed in a bold, italicized, black font against a solid orange square background.

**Customer Record Update Form**

**NOTICE:** If you no longer own this motorcycle or have had an address change please complete the following portion of this letter and return to KTM in the enclosed self-addressed envelope.

Please complete and return this portion to KTM if ownership of the referenced motorcycle has changed. Please print legibly.

The new address is or I have sold the motorcycle to:

New owner's name \_\_\_\_\_ «Vin»  
Address \_\_\_\_\_ «PdiFirstName» «PdiLastName»  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ «PdiAddress1»  
Phone number \_\_\_\_\_ «PdiCity»,«PdiProvince» «PdiPostalCode»  
Email \_\_\_\_\_  
Date of Resale \_\_\_\_\_

Returning this form will help us to contact the current owner and will enable us to update our records so you can be assured not to receive notifications for this motorcycle in the future. Thank you.

**KTM NORTH AMERICA, INC.**

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