

IMPORTANT SAFETY RECALL

Mr.

July 31, 2017

**This notice applies to your vehicle: WPOAB2.
NHTSA Recall Number: 17V-368**

**Subject: Porsche Safety Recall AH08 – Replacing Fastening Screws for Camshaft
Controllers**

**2011 Cayenne S
2011 Cayenne Turbo
2011-2012 Panamera
2011-2012 Panamera 4
2010-2012 Panamera 4S
2010-2012 Panamera S
2010-2012 Panamera Turbo**

Dear Mr.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has determined that a defect which relates to motor vehicle safety exists in certain model year 2011 Cayenne S, 2011 Cayenne Turbo, 2011 - 2012 Panamera, 2011 - 2012 Panamera 4, 2011 - 2012 Panamera 4S, 2010 - 2012 Panamera S, and 2010 - 2012 Panamera Turbo models. The affected vehicles have camshaft controllers that may come loose inside the engine. If the camshaft controller fails, this will activate the Check Engine light and cause audible engine noises and noticeable vibrations. In addition, there is a possibility of the engine stalling while driving. An engine stall can increase the risk of a crash. Our records show that you are the owner of a vehicle affected by this action.

The threaded connections of the fastening screws for the camshaft controllers can become strained to such an extent that the function of the camshaft controller cannot be guaranteed over the service life of the vehicle.

Porsche is conducting a safety recall and the affected components will be replaced at no charge to you. The replacement parts required for remedying your vehicle are currently being manufactured as a matter of high priority. Unfortunately, at this time, parts are not available. Be assured we will keep both you and your authorized Porsche dealer abreast of the necessary parts availability so that repairs may be scheduled as soon as possible.

In the meantime, you can continue to drive your Porsche Cayenne or Panamera. However, if you do observe an activated Check Engine Light along with engine noises and noticeable vibrations, or your vehicle stalls, we would ask you to contact your nearest Porsche dealer as quickly as possible to schedule a repair appointment and to arrange in advance for a Porsche loaner vehicle should you require alternate transportation during the repair period. Porsche Cars North America will arrange for your vehicle to be transported to the nearest authorized repair facility.

This recall will be carried out at no expense to you. If you have previously paid for repairs relating to the condition described in this letter, a form will be provided explaining how to request reimbursement. We would be pleased to review your reimbursement request.

Please be aware that if, upon receipt of the replacement recall parts for your vehicle, your authorized Porsche dealer fails, or is unable, to complete this work free of charge and within a reasonable length of time, you may call or write:

Porsche Cars North America, Inc.
Attn: Customer Commitment Department
One Porsche Drive
Atlanta, GA 30354
1-800-PORSCHE

If you still cannot obtain satisfaction, you may file a complaint with:

National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause you. However, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,



Tim Quinn
Vice President, After Sales

PORSCHE CARS NORTH AMERICA, INC.