



*****AUTO**ALL FOR AADC 480 1

JOHN ALIOA
26533 EVERGREEN RD
SOUTHFIELD, MI 48076-4234



Hino Motors Sales, U.S.A., Inc.
41180 Bridge Street
Novi, MI 48375

URGENT SAFETY RECALL
This is an important Safety Recall.
The remedy will be performed at
NO CHARGE to you.

MY2013-2017 XFC (195h) on-road Light Duty Truck
HV Motor Assembly Replacement HNTSA 17V-201 Hino AA6N0

IMPORTANT SAFETY RECALL

This notice applies to your vehicle:VIN 9999999999999999

Dear Hino Truck Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Hino has decided that a defect, which relates to motor vehicle safety, exists in certain 2013 - 2017 XFC (195h) trucks. You are receiving this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

We are currently in the process of preparing the remedial parts and will notify you again when they become available for your vehicle. Until that time, we are sending you this notice to provide you with important information regarding this campaign.

What is the Condition?

The clutch drum spline of the front module of the Hybrid Vehicle (HV) motor may wear out. Because the wear resistance of the drum spline is insufficient, the drum spline may deteriorate due to torque variation caused by sympathetic vibration while driving, or as a result of PTO operation. If the clutch drum spline wears out, the vehicle will lose the ability to move under its own power.

What will Hino do?

We appreciate your patience while we prepare the remedy.

You will receive a second owner notification letter when the remedy is available. Upon receipt of the remedy notification, please read the details in the notification and make an appointment with your authorized Hino Dealer to have the remedial work performed. This repair will be performed at **NO COST** to you.

What should you do?

This is an important Safety Recall

Once you receive your follow up notice, please contact any authorized Hino dealer to schedule an appointment to have the remedial work performed as soon as possible.

HV Motor replacement will take approximately 8 hours.

You do not need an owner letter to have this recall completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present this notice at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, you may do so by contacting Hino Warranty at warranty@hino.com or by telephone 1-248-699-9390. You will need your full 17-digit Vehicle Identification Number (VIN) to update the new ownership or contact information.

What if you have other questions?

- Your local Hino dealer will be more than happy to answer any of your questions and set up an appointment to perform the repair.
- You can locate a Hino dealer in your area by going online and visiting www.hino.com
- If you require further assistance, you may contact Hino Warranty at 1-248-699-9390, Monday through Friday, 9:00 a.m. to 5:00 p.m. Eastern Time.

If you believe that the dealer or Hino has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for being a valued Hino customer. Sincerely,

HINO MOTORS SALES, U.S.A., INC.



*****AUTO**ALL FOR AADC 900 100

TOPA FNCL
1800 AVENUE OF THE STARS STE 1400
LOS ANGELES, CA 90067-4216



Hino Motors Sales, U.S.A., Inc.
41180 Bridge Street
Novi, MI 48375

URGENT SAFETY RECALL

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MY2013-2017 XFC (195h) on-road Light Duty Truck
HV Motor Assembly Replacement HNTSA 17V-201 Hino AA6N0

IMPORTANT SAFETY RECALL

This notice applies to your vehicle:VIN JHHHPM2H7EK001079

Dear Hino Truck Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Hino has decided that a defect, which relates to motor vehicle safety, exists in certain 2013 - 2017 XFC (195h) trucks. You are receiving this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

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What will Hino do?

We appreciate your patience while we prepare the remedy.

You will receive a second owner notification letter when the remedy is available. Upon receipt of the remedy notification, please read the details in the notification and make an appointment with your authorized Hino Dealer to have the remedial work performed. This repair will be performed at **NO COST** to you.

What should you do?

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Thank you for being a valued Hino customer. Sincerely,

HINO MOTORS SALES, U.S.A., INC.



*****AUTO**ALL FOR AADC 917 200
 G P DE SILVA SPICES INC
 8531 LOCH LOMOND DR
 PICO RIVERA, CA 90660-2509



Hino Motors Sales, U.S.A., Inc.
 41180 Bridge Street
 Novi, MI 48375

URGENT SAFETY RECALL

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 The remedy will be performed at
 NO CHARGE to you.

MY2013-2017 XFC (195h) on-road Light Duty Truck
 HV Motor Assembly Replacement HNTSA 17V-201 Hino AA6N0

IMPORTANT SAFETY RECALL

This notice applies to your vehicle:VIN JHHSPM2H7EK001430

Dear Hino Truck Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Hino has decided that a defect, which relates to motor vehicle safety, exists in certain 2013 - 2017 XFC (195h) trucks. You are receiving this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

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Thank you for being a valued Hino customer. Sincerely,

HINO MOTORS SALES, U.S.A., INC.



*****AUTO**MIXED AADC 480 1000

TABER CO INC
1442 RITCHEY ST
SANTA ANA, CA 92705-4717



Hino Motors Sales, U.S.A., Inc.
41180 Bridge Street
Novi, MI 48375

URGENT SAFETY RECALL

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MY2013-2017 XFC (195h) on-road Light Duty Truck
HV Motor Assembly Replacement HNTSA 17V-201 Hino AA6N0

IMPORTANT SAFETY RECALL

This notice applies to your vehicle:VIN JHHSPM2H7GK001589

Dear Hino Truck Owner:

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