

IMPORTANT SAFETY RECALL

April 27, 2017

This notice applies to your vehicle: [REDACTED]
NHTSA Recall Number: 17V133

Subject: Porsche Safety Recall AHO2 – Replacing Occupant Detection System for Front Passenger Seat

2015 - 2016 Macan S
2015 - 2016 Macan Turbo
2017 Macan GTS

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has determined that a defect that relates to motor vehicle safety exists in certain model year 2015 - 2016 Macan S, 2015 - 2016 Macan Turbo, and 2017 Macan GTS vehicles. The sensor mat for the occupancy detection system may fail, leading to the possible failure to detect the presence of a front passenger. As a result, the front passenger airbag may not deploy in the event of a crash and, as such, may fail to comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 208, "Occupant Crash Protection". In the event that the occupant detection mat malfunctions, the airbag warning lamp and "Passenger Airbag ON/OFF" lamp will show the status of the Airbag in order to alert occupants. Our records show that you are the owner of a vehicle affected by this action.

Sensor mats for the occupant detection system, located in the front passenger seat cushion, contain a conductive fabric that can fracture. If the driver or front passenger does not notice the activated airbag warning or "Passenger Airbag ON/OFF" lamps, and that individual does not move to a different seating position or exit the vehicle, the protective benefit of the front airbag system will not be available to the passenger in the event of a crash.

Porsche is conducting a safety recall and the affected components will be replaced at not charge to you. The replacement parts required for remedying your vehicle are currently being manufactured as a matter of high priority. Unfortunately, at this time, parts are not available and it is impossible to predict precisely when a repair on your particular vehicle can take place. Be assured we will keep both you and your authorized Porsche dealer abreast of the necessary parts availability so that repairs may be scheduled as soon as possible.

In the meantime, you can continue to drive your Porsche Macan. However, if you do observe that the "Passenger Airbag OFF" lamp is illuminated at the same time that the front passenger seat is occupied, or if you observe the "Passenger Airbag On" lamp is illuminated at the same time that the front passenger seat is occupied with a child in a child seat, please discontinue using your vehicle while anyone is in the front passenger seat, and make contact with your nearest Porsche dealer. Porsche Cars North America will arrange for your Macan vehicle to be transported to the nearest authorized repair facility and, should you require it, will provide alternate transportation for you.

Please be aware that if upon receipt of the replacement recall parts for your Macan vehicle, your authorized Porsche dealer fails, or is unable, to complete this work free of charge and within a reasonable length of time, you may call or write:

Porsche Cars North America, Inc.
Attn: Customer Commitment Department
One Porsche Drive
Atlanta, GA 30354
1-800-PORSCHE

If you still cannot obtain satisfaction, you may file a complaint with:

National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause you. However, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,



Tim Quinn
Vice President, After Sales

PORSCHE CARS NORTH AMERICA, INC.