

Daimler Trucks North America LLC

Daimler Trucks North America LLC
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March 2017
FL731A
Interim Recall Notice
NHTSA # 17V-043

IMPORTANT SAFETY RECALL

See enclosed VIN list.

Subject: ICU3S Dual Cluster Displays

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA), on behalf of its Freightliner Trucks Division, has decided that a defect which relates to motor vehicle safety exists on specific Freightliner 108SD, 114SD, and Business Class M2 model vehicles manufactured March 5, 2015, through August 15, 2016.

Note: Recently an Advance Notice was mailed to the registered customer of this vehicle regarding upcoming field service campaign SF533, titled Instrument Cluster Update. Please disregard that notice. This vehicle has been removed from SF533 and placed in the above subject Recall campaign, FL731.

On certain vehicles, hardware and software incompatibilities between the right and left hand dash cluster displays may result in the left hand ICU3S becoming completely unresponsive until all power is removed. If the ICU3S becomes unresponsive, the turn signals may not function which could lead to a vehicle crash.

The ICU3S dash clusters will be replaced with a new dash cluster.

There is no action to take at this time. This is the second of three notices you will receive regarding this subject. Daimler Trucks is currently validating the repair and securing replacement parts.

The third notice will inform you when the final remedy is available. **When you receive the third notice**, please contact your authorized Daimler Trucks North America dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) FTL-HELP after normal business hours. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure