



U.S. Department
of Transportation



IMPORTANT SAFETY RECALL
This notice applies to your vehicle,
Recall Campaign 17V005 – Passenger Airbag

3/9/2017

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This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. McLaren Automotive Incorporated (“**McLaren**”) has decided that a defect relating to motor vehicle safety exists in certain 2012 model year McLaren MP4-12C vehicles.

Our records indicate that you are the owner of a vehicle affected by this recall action.

IMPORTANT NOTICE

At this time, McLaren does not have remedy parts available.

The National Highway Transportation Safety Administration (NHTSA) has ordered manufacturers to accelerate the development and production of remedy parts and to prioritize repairs for vehicles according to risk factors identified through testing. NHTSA has stipulated to McLaren that remedy parts MUST be available for your vehicle no later than 31st December 2017.

McLaren will notify you via another letter as soon as we can perform this recall on your vehicle.

What is the issue?

Propellant wafers in some air bag inflators may degrade over time which, in the event of a crash resulting in the deployment of the passenger’s frontal air bag, may lead to rupture of the air bag inflator resulting in shards of shrapnel striking a vehicle occupant potentially resulting in **serious injury** or **death**.

What will McLaren do?

McLaren will replace the passenger’s front air bag module **FOR FREE** when parts become available.

Other Important Information

You have received this notice because our records indicate that you are the owner of the vehicle affected by this recall action. If this is not the case, or if any of the information contained in this letter is not correct please contact McLaren’s Customer Relations Department at 646-429-8916 on Monday to Friday between 9am and 6pm EST.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the vehicle lessee within ten days of your receipt of this letter.

McLAREN
AUTOMOTIVE
INCORPORATED

NORTH AMERICAN REGION
750 THIRD AVENUE
SUITE 2400
NEW YORK, NY 10017
USA

McLAREN TECHNOLOGY CENTRE
CHERTSEY ROAD
WOKING
SURREY GU21 4YK
ENGLAND

T: (646) 429 8916
F: (646) 926 5979
W: mclarenautomotive.com



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What if you have any questions?

Should you have any questions or require any further assistance, you may contact McLaren's Customer Relation Department via email at Francesca.bogard@mclaren.com or phone on 646-429-8916 on Monday to Friday between 9am and 6pm EST.

You may also contact NHTSA with any questions or concerns you have regarding this recall at 1-888-327-4236.

If you believe that McLaren or your McLaren retailer has failed, or is unable to remedy the defect without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590, or you may call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to NHTSA.gov.

We sincerely regret any inconvenience this condition may cause you. However, your safety is our highest priority.

**Anthony Joseph
President
McLaren Automotive Incorporated**