

RECALL: THIS MODIFICATION HAS TOP PRIORITY AND MUST BE PERFORMED IMMEDIATELY TO ENSURE CUSTOMER SAFETY

REPLACEMENT OF THE PREFORMED FUEL HOSE

AFFECTED MODELS: 2016 - 2017 1290 KTM SUPER DUKE GT

RESTRICTIONS: AFFECTED MODELS ARE LINKED BY VIN IN KTM DEALER.NET

INITIAL INFORMATION:

KTM North America, Inc. has determined that a defect which relates to motor vehicle safety exists with the 2016-2017 1290 KTM SUPER DUKE GT pertaining to the preformed fuel hose on such models. To ensure the highest level of safety, performance, reliability and customer satisfaction, it is necessary to replace the preformed fuel hose on all affected models.

It has been determined that on affected units during operation there is a possibility that the preformed fuel hose may develop small holes or cracks in the radius portion of the preformed fuel hose. In extreme cases this could result in the possibility of a fuel leak which may result in damage or possible fire, which could cause injury or death to the rider or others.

The cause of the defect is from variations in the production process from the supplier of the preformed fuel hose. To remedy this defect, the production process at the supplier has been changed.

KTM is notifying all registered owners of the above affected motorcycles by mail. A copy of the customer letter is included in this bulletin. The customer should take the letter along with the affected motorcycle to an authorized KTM Dealer for the replacement of the preformed fuel hose.

This recall should only be performed by trained technicians with proper equipment. Dealers are not to send out parts to customers and should take every reasonable action to make sure the customer does not try to repair or perform the recall on their vehicle. Dealers are to properly record the repair of the recall, report and return parts to KTM.

Dealers must perform the replacement of the preformed fuel hose on all affected motorcycles in their inventory prior to any customer delivery. Any affected 2016-2017 KTM SUPER DUKE GT models received directly from KTM North America require the above replacement of the preformed fuel hose prior to customer delivery. Affected units acquired through KTM dealer transfers or trades must be remedied and checked in KTM Dealer.net to ensure and document that the repair has been performed.

COPYRIGHT NOTICE: The user acknowledges that all components of this technical information are KTM's and/or third parties' copyright protected property. Alteration, assignment, distribution and reproduction are forbidden.

LIMITATION OF LIABILITY: The information included in or available through this technical information may include inaccuracies or errors. In no event shall KTM and/or its suppliers be liable for any damages whatsoever, arising out of or in connection with the use of this technical information. Please always refer to the KTM owners and repair manuals for proper instructions or contact the KTM Dealer Services Department.

KTM NORTH AMERICA, INC.

38429 Innovation Court // Murrieta, CA 92563
1119 Milan Avenue // Amherst, OH 44001
1375-1 Marie-Victorin // St. Bruno, QC J3V 6B7
www.ktm.com

Motorcycles that are affected must not be operated until the updated preformed fuel hose has been installed as described in this bulletin. It is a violation of KTM North America, Inc. policy for an authorized KTM Dealer to deliver any affected units to customers until the procedure in this bulletin has been performed.

KTM must report to the federal government on a regular basis how many units have been inspected and repaired during this campaign. Be sure to submit your warranty request for reimbursement on every unit repaired to ensure accurate compliance numbers.

SAFETY ADVICE:



Danger

Fire hazard: Fuel is highly flammable.

- Never refuel the vehicle near naked flames or lit cigarettes, and always switch off the engine. Be careful that no fuel is spilled, especially on hot vehicle components. Wipe up any spilled fuel immediately.
- The fuel in the fuel tank expands when heated and may leak out if the tank is overfilled. Note the specifications on filling the fuel tank.



Warning

Danger of poisoning: Fuel is toxic and poses a risk to your health.

- Do not allow fuel to come in contact with your skin, eyes, or clothing. Do not inhale fuel vapors. If contact occurs with the eyes, rinse with water immediately and contact a physician. Immediately clean contaminated areas on the skin with soap and water. If fuel is swallowed, contact a physician immediately. Change clothing that has been contaminated with fuel. Store fuel correctly in a suitable canister and keep it out of the reach of children.



Warning

Environmental hazard: Improper handling of fuel is a danger to the environment.

- Do not allow fuel to get into the ground water, the ground, or the sewage system.

COPYRIGHT NOTICE: The user acknowledges that all components of this technical information are KTM's and/or third parties' copyright protected property. Alteration, assignment, distribution and reproduction are forbidden.

LIMITATION OF LIABILITY: The information included in or available through this technical information may include inaccuracies or errors. In no event shall KTM and/or its suppliers be liable for any damages whatsoever, arising out of or in connection with the use of this technical information. Please always refer to the KTM owners and repair manuals for proper instructions or contact the KTM Dealer Services Department.

KTM NORTH AMERICA, INC.

38429 Innovation Court // Murrieta, CA 92563
1119 Milan Avenue // Amherst, OH 44001
1375-1 Marie-Victorin // St. Bruno, QC J3V 6B7
www.ktm.com

PROCEDURE FOR REPAIR:

It is not necessary to remove the fuel tank in order to replace the preformed fuel hose (**Fig. 1**).

1. Disconnect the fuel hose (**A**).

**Info**

Remaining fuel may flow out of the fuel line.

2. Remove the variable one-ear hose clamp (**B**) and remove the old preformed fuel hose.
3. Install the new preformed fuel hose with the new variable one-ear hose clamp (15.7mm) that is included with the new fuel hose.
4. After installing the new preformed fuel hose and tightening the new hose clamp, check the fuel system for leaks by starting the motorcycle and allowing it to run for 2 minutes. Shut-off the engine and inspect the fuel line and connections for leaks.
5. Replaced fuel hoses must be returned to the KTM Warranty Department at 1119 Milan Ave. Amherst, OH 44001. Warranty Claims will only be processed after the replaced parts have been received. Parts must be in a sealed bag, tagged and with a copy of the claim.

If you need additional tags or labels please order using the following part numbers:

Warranty Part ID Tag p.n. U6999093

FedEx Prepaid Return Label p.n. U6999094

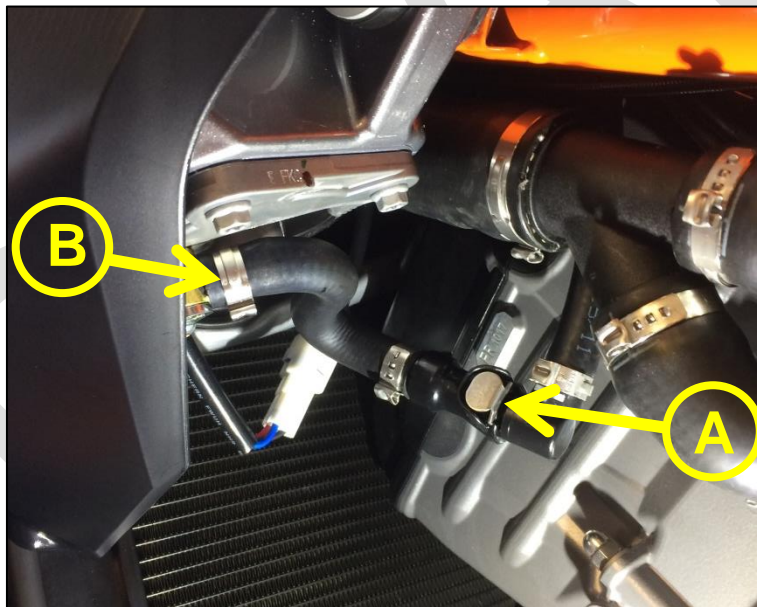


FIG. 1: Fuel hose with locking coupling (A) and variable one-ear hose clamp (B)

COPYRIGHT NOTICE: The user acknowledges that all components of this technical information are KTM's and/or third parties' copyright protected property. Alteration, assignment, distribution and reproduction are forbidden.

LIMITATION OF LIABILITY: The information included in or available through this technical information may include inaccuracies or errors. In no event shall KTM and/or its suppliers be liable for any damages whatsoever, arising out of or in connection with the use of this technical information. Please always refer to the KTM owners and repair manuals for proper instructions or contact the KTM Dealer Services Department.

KTM NORTH AMERICA, INC.

38429 Innovation Court // Murrieta, CA 92563
1119 Milan Avenue // Amherst, OH 44001
1375-1 Marie-Victorin // St. Bruno, QC J3V 6B7
www.ktm.com

PARTS ORDERING:

1 QTY 62607016044 Fuel Hose Tank/Coupling

WARRANTY INPUT INFORMATION:

This Technical Bulletin only affects certain VIN numbers! Please check the VIN by performing a Motorcycle History search in KTM Dealer.net to determine if it's affected. If the motorcycle is affected you will see a link to the bulletin and its repair status in the history results. KTM North America will not warranty units whose VIN numbers are not linked as this bulletin does not apply to them. It is the responsibility of the dealer to determine if the unit requires this update by checking the vehicle history and understanding the instructions provided by this bulletin.

Please note that when entering a warranty claim on an affected model, you must perform a history search, expand the **Technical information** window and click the orange arrow on the right side of the corresponding bulletin message.

You can now choose the TI Number from the list. The TI number for this procedure is according to the repairs performed and listed in the warranty claim input information; click **Continue with selected action code**.

The Warranty Claim is automatically entered for you, including parts & labor. You must enter additional information in the required fields marked with an asterisk "*" before submitting the claim to KTM. The flat rate time for this repair is based on the action performed and provided in minutes.

WARRANTY CLAIM INPUT INFORMATION	
Warranty type:	TI Warranty
Subassembly group:	07 - Fuel Tank
Failure code:	440 - Leaking
Part causing failure:	62607016044 - Fuel hose tank/coupling
Campaign code:	07_230848 Replacement of the fuel hose
Spare parts:	1 QTY. 62607016044 - Fuel hose tank/coupling
Labor time:	20 minutes
Stock parts affected:	NO

COPYRIGHT NOTICE: The user acknowledges that all components of this technical information are KTM's and/or third parties' copyright protected property. Alteration, assignment, distribution and reproduction are forbidden.

LIMITATION OF LIABILITY: The information included in or available through this technical information may include inaccuracies or errors. In no event shall KTM and/or its suppliers be liable for any damages whatsoever, arising out of or in connection with the use of this technical information. Please always refer to the KTM owners and repair manuals for proper instructions or contact the KTM Dealer Services Department.

KTM NORTH AMERICA, INC.

38429 Innovation Court // Murrieta, CA 92563
 1119 Milan Avenue // Amherst, OH 44001
 1375-1 Marie-Victorin // St. Bruno, QC J3V 6B7
 www.ktm.com