

"RENOTIFICATION"

1001



IMPORTANT SAFETY RECALL



Driver Frontal Air Bag Inflator May Explode - Safety Recall 1917L
NHTSA 17V-807

AND

Passenger Frontal Air Bag Inflator May Explode - Safety Recall 1817L
NHTSA 17V-806



April 2020

This notice applies to your vehicle: 2004 Mazda B-Series Van

Dear Mazda Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation identified a defect which relates to motor vehicle safety that exists in 2004-2006 B-Series trucks. A recall notification was sent in June 2019 to you or the prior registered owner. Your vehicle is still unrepaired and included in this Safety Recall. Please read this letter and make an appointment when possible at your local dealer who may also have alternative repair options available. We advise you to review Mazda's statement on COVID-19 for the latest information (link: <https://www.mazdausa.com/covid-19-news>). If you need assistance in getting your vehicle repaired, please contact the Customer Experience Center at (800) 222-5500, option #6 or email at MazdaCustomerExperience@mazdausa.com.

What is the problem?

In the subject vehicles, continued exposure to high levels of absolute humidity may cause the driver's and/or passenger's frontal air bag inflator to explode in the event of a crash. **An air bag inflator explosion could result in metal fragments striking the driver or other vehicle occupants, resulting in serious injury or death. It is extremely important to schedule this repair as soon as possible, to ensure your safety and the safety of your passengers.**

You may have had temporary air bag inflators installed under Safety Recalls 9116A and/or 8315F. However, please make sure you have these PERMANENT remedy inflators installed at your nearest

Mazda dealer as soon as possible.

What will Mazda do?

Protect What Is Important To You

Your Mazda dealer will replace the driver's and passenger's frontal air bag inflators with new Permanent Remedy inflators, **FREE OF CHARGE**.

Mazda will provide alternate transportation, free of charge if needed, when your vehicle is at an authorized Mazda dealership for a recall repair. To be eligible for alternate transportation, you must schedule an appointment with any authorized Mazda dealer so that they can discuss and accommodate your needs.

What should you do?

Mazda is concerned about your safety, and we urge you to contact any authorized Mazda dealer to schedule an appointment to have the frontal driver and passenger side airbag inflators of your vehicle replaced as soon as possible. You do not need to bring this notice to the dealer,

TO SCHEDULE THIS IMPORTANT RECALL REPAIR:

- **Make a dealer appointment online at www.MazdaRecallInfo.com**
- **Or contact your Mazda dealer by phone**

How long will it take?

It will take approximately one hour to complete the repair; however, your Mazda dealer may need your vehicle for a longer period of time.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site www.MazdaRecallInfo.com, or call our Customer Experience Center at (800) 222-5500, option #4.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* (no envelope required) as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please contact our **Customer Experience Center at (800) 222-5500, option #6.**

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

As a reminder, you can always go to www.MazdaRecallInfo.com and enter your

VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts.

Your safety is our first priority at Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. We sincerely apologize for any inconvenience this recall may cause you.

Sincerely,

Mazda North American Operations

Para información en español, visite www.MazdaSeguridad.com o llame a nuestro Centro de Experiencia para el Consumidor al (800) 222-5500, opción #8 para hablar con un representante en español.