

### IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle(s) appearing on the attached list

May 2019

This second notice is a follow-up to the owner's notification that was sent to you in February 2018 pertaining to a safety defect or a non-compliance for a vehicle that you own. Our records indicate that, following the first notification, your vehicle(s) have not been repaired, or we have not received your reply coupon(s).

**We hereby strongly recommend that you have this recall performed and that you return the enclosed reply sheet once the repair has been done.** Please keep in mind that it is important for your passengers' safety to perform recalls

Please, find below a copy of the first notification that has been sent to you

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

#### **What is being recalled?**

Corp. Micro Bird Inc. (Micro Bird) has decided that certain model year 2006-2017 G5 school buses built on Ford and GM chassis, manufactured between January 2006 and December 2017, fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 220, "School Bus Rollover Protection."

#### **Why is it being recalled?**

School bus having an unloaded vehicle weight of more than 10,013 pounds may not be compliant to the requirements of Federal Motor Vehicle Safety.

#### **What is the safety issue?**

In the event of a school bus rollover crash, the downward vertical movement of the roof may be higher than permitted, increasing the risk of injury.

#### **What are we asking you to do?**

- 1- Immediately locate the affected unit(s) in your fleet and contact Dave Caskenette by fax at 819 475-9633 or by email at [dave.caskenette@microbird.com](mailto:dave.caskenette@microbird.com) to order your repair kit(s).

Please note that different repair kits are required to repair different models of buses, depending on their configuration and equipment, such as lighted panel or air conditioning. Make sure you order and use the correct repair kit(s) for your vehicle(s). The list of recalled vehicles provided with this letter also lists the required repair kit(s).

It is necessary to attentively read the repair procedure before beginning the repair. Certain steps may not apply to your vehicle(s) if some equipment are absent.

- 2- For reimbursement, complete the reply sheet for each repaired vehicle and send it back to Micro Bird Corporation Inc. by fax at 819 475-9633 or by email at [dave.caskenette@microbird.com](mailto:dave.caskenette@microbird.com). This will enable us to update our files.

**What Micro Bird Corporation will do?**

Micro Bird Corporation will provide a field modification instruction and material required to mitigate this recall at no cost to you.

Should Micro Bird Corporation Inc. fail or be unable to remedy the situation without charge, you may contact:

**Associate Administrator, National Highway Traffic Safety Administration**

1200 New Jersey Ave S.E., Washington, DC 20590  
Phone: (888) 327-4236 (TTY: 1-800-424-9153); or go to  
<http://www.safercar.gov>

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition.

Best regards,



Marie Claude Gagnon  
Regulations and Standards Technician  
Micro Bird Corporation Inc.

**Changed address or sold the vehicle?**

If you have changed address, or have sold the vehicle, please complete the form at the end of this letter, sign and date it then fax to Micro Bird Corp. so we can update our records. Our fax number is 819-475-9633. The information you provide will be used to notify the new owner about this recall. If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within ten (10) days.

**Recall 17-072-GUS / NHTSA Recall #17V798**

**DO NOT COMPLETE THIS SECTION UNLESS:** Your company changed its name, moved or no longer own this vehicle.

Vehicle serial number: \_\_\_\_\_

- This vehicle was stolen.
- This vehicle was destroyed.
- The company changed its name or moved (indicate the new name/address and phone number):  
\_\_\_\_\_
- I no longer own the vehicle, it has been sold or traded to:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Phone: \_\_\_\_\_

Zip code: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_