

Date of Letter



IMPORTANT SAFETY RECALL

Subject: Safety Recall 1117E – Meritor Park Brake
Inadequate NHTSA Recall number 17V-705
This notice applies to your vehicle: VIN

Customer name
Customer address
City, State ZIP

**IMPORTANT
THIS IS A REMINDER**

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt Motors Company has decided that certain model year 2017 Model 320 vehicles built between February 26, 2016 and March 08, 2016 fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) 121 park brake requirements. The park brake chamber may be too small to meet the park brake requirements of FMVSS 121 on certain trucks equipped with rear Meritor disc brakes and liftable tag/pusher axle, which have GVWR greater than 82,000 pounds. A noncompliance with the park brake capability requirements of FMVSS 121 may not hold the vehicle in a parked position.

A vehicle with noncompliant park brakes could begin to move unexpectedly which could result in a crash or personal injury to anyone in the path of the vehicle.

The problem is...	Park brakes do not meet FMVSS 121 park brake requirements
What your dealer will do...	Remove and replace the park brake chambers to meet FMVSS 121 park brake requirements
What you must do ...	Contact your Peterbilt dealer to schedule an appointment for repair

Peterbilt has initiated this recall to replace the noncompliant park brake chambers. This repair should take approximately **2.0 hours labor**. This repair will be performed at no charge to you. Please contact your Peterbilt dealer immediately to schedule an appointment for this repair. To find your nearest Peterbilt dealer, please visit Dealer Locator at www.Peterbilt.com. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook St., Denton, TX 76205, Attn: Customer Service Department, phone 940-591-4220.

If you conclude that Peterbilt Motors Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise.

We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance, and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,

Doug Gunter
Director of Customer Service
Peterbilt Motors Company