

# IMPORTANT SAFETY RECALL

**This is a follow up notification regarding NHTSA recall 17V-700 (Triumph SB 552) for your Motorcycle with the following VIN: xxxxxxxxxxxxxxxxxxxx.**

As of January 8<sup>th</sup> 2018, our records indicate that the recall remedy for this motorcycle has not been completed. Using your 17 digit VIN, you can go to [www.Triumphmotorcycles.com/safety-recall-search](http://www.Triumphmotorcycles.com/safety-recall-search) to check for open recalls and to locate your closest Triumph dealer for scheduling the recall remedy.

The details concerning this recall, which may also be found in the original recall notification letter we mailed to you, are as follows:

The reason for this recall notice: Your motorcycle is supplied with a regulator rectifier unit which is located above the upper crankcase towards the rear of the engine. The regulator rectifier unit has two separate electrical link leads fitted to it. One of these link leads can develop an electrical short which can lead to a flattened battery or an engine stall. This presents an increased risk of a loss of control of the vehicle, increasing the risk of a crash.

What Triumph Motorcycles Ltd & your dealer will do: Triumph Motorcycles Ltd has authorized your dealer to fit a new replacement link lead that will be routed so as to avoid any future problems free of charge to you. This includes both parts and labor. This repair should take less than 45 minutes. However, depending upon the dealer's work schedule, it may be necessary to make your motorcycle available for a longer period of time.

What you must do to ensure your safety: Please make an appointment with your authorized Triumph motorcycles dealer to have this important remedy performed on your motorcycle as soon as possible.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you need help: Please contact your authorized Triumph dealer should you have any questions or encounter any difficulty regarding this recall. In the event your dealer is unable to remedy your motorcycle, please contact Triumph Motorcycles America on 1-678-854-2010.

If an authorized Triumph dealer or Triumph Motorcycle America Ltd, fails or are unable to perform this remedy without charge within a reasonable amount of time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you no longer own the motorcycle listed above, please contact Triumph at 1-678-854-2010 and provide any information you can furnish that will assist us in locating the new owner.

We apologize for any inconvenience this may cause you. However, we have taken this course of action in the best interest of your safety and your continued satisfaction with your Triumph motorcycle. We appreciate your attention and cooperation in this important matter.

Sincerely

Triumph Motorcycles America Ltd.