REV Recreation Group
P.O. Box 1007
Decatur, IN 46733
(800) 509-3417

IMPORTANT SAFETY RECALL
THIS NOTICE APPLIES TO YOUR VEHICLE
RECALL 170720REV
NHTSA # 17V477
Second Notice – December 2017

Dear Valued Monaco Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REV Recreation Group, Inc. (REV) has decided that a safety defect which relates to motor vehicle safety exists in certain model year 2018 Monaco brand Diplomat Class A diesel motor homes, manufactured between April 28, 2017 and May 11, 2017 and equipped with certain Kaper II brand headlamps.

WHAT IS THE PROBLEM?

On motorhomes affected by this recall, the high beam and/or low beam headlamps may have been manufactured with untempered glass lenses. If the headlamp lens is not tempered, it may crack or break, which may cause decreased illumination and/or premature failure of the headlight bulb, increasing the risk of a crash.

WHAT SHOULD YOU DO?

Please make certain your motor home is immediately inspected and repaired by contacting an **authorized REV Recreation Group, Inc. dealer**.

For assistance locating an **authorized REV Recreation Group servicing dealer**, you may visit this web page:

http://www.monacocoach.com/locate-rv-dealers

Or call REV Recreation Group Owner Relations toll-free at:

(800) 509-3417

WHAT WILL REV RECREATION GROUP DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, REV dealers have been supplied with all of the information needed to enable them to inspect, and if necessary, replace the headlamp lenses.

Note: Headlamp bulbs will not be replaced as part of this campaign.

The repair should take less than one hour to complete; however, because of service scheduling times, your dealer may need the vehicle for a longer period of time. This service will be performed for you free of charge.

When you deliver your motor home for repairs, your dealer will complete a ***Repair Order***. Upon completion of the repair, please sign the ***Repair Order*** and fill out the enclosed self-addressed ***Vehicle/Owner Information Update Card*** and return it to REV Recreation Group.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed ***Vehicle/Owner Information Update Card*** and return it to REV Recreation Group. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information, please contact REV Recreation Group Owner Relations at (800) 509-3417.

For more information regarding this recall, contact:

REV RECREATION GROUP OWNER RELATIONS - RECALL #170720REV
P.O. Box 1007
Decatur, Indiana 46733
(800) 509-3417

If you are unable to obtain the specified repair promptly and without charge, please contact REV Recreation Group Owner Relations using the above information.

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you believe that the dealer and REV Recreation Group, Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153)
or go to http://www.safercar.gov

REV Recreation Group, Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,
REV RECREATION GROUP, INC.