

# “RENOTIFICATION”



## IMPORTANT SAFETY RECALL

### Driver Frontal Air Bag Inflator May Explode - Safety Recall 1417G

NHTSA 17V-474

May 2020

This notice applies to your vehicle: 20xx Mazda Modelname VIN \_\_\_\_\_

Dear Mazda Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in 2004-2008 RX-8, 2003-2008 Mazda6, and 2006-2007 Mazdaspeed6 vehicles. A recall notification was sent in September 2017 (RX-8) and July 2019 (Mazda6 and Mazdaspeed6) to you or the prior registered owner. Your vehicle is still unrepaired and included in this Safety Recall. Please read this letter and make an appointment when possible at your local dealer who may also have alternative repair options available. We advise you to review Mazda's statement on COVID-19 for the latest information (link: <https://www.mazdausa.com/covid-19-news>). If you need assistance in getting your vehicle repaired, please contact the Customer Experience Center at (800) 222-5500, option #6 or email at MazdaCustomerExperience@mazdausa.com.

#### What is the problem?

**The defect in these recalled vehicles could result in serious injury or death.** Specifically, in some vehicles, **an inflator rupture could result in metal fragments striking the driver or other vehicle occupants** in the event of a crash that causes the air bag to deploy. This condition is more likely to occur if the vehicle had continued exposure to high levels of absolute humidity. **It is extremely important to schedule this repair as soon as possible to ensure your safety and the safety of your passengers.**

#### What will Mazda do?

##### Protect What Is Important To You

Your Mazda dealer will replace the frontal driver side air bag inflator with a permanent remedy inflator, **FREE OF CHARGE**. The repair should take less than one hour to complete; however, it may take longer. Making an appointment at your Mazda dealership helps to minimize the wait time and inconvenience this recall may cause.

Mazda will provide alternate transportation when your vehicle is at an authorized Mazda dealership for a recall repair. To be eligible for alternate transportation, you must schedule an appointment with any authorized Mazda dealer so that they can discuss and accommodate your needs.

### What should you do?

Mazda is concerned about your safety, and we urge you to contact any authorized Mazda dealer to schedule an appointment to have the frontal driver side airbag inflator of your vehicle replaced as soon as possible. You can bring this notice to the dealer but it is not required.

### Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our website [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com), or call our Customer Experience Center at (800) 222-5500, option #4.

### Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid **Information Change Card** as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

### Still have questions?

If you have any questions regarding this recall, visit our website [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com), or contact our **Customer Experience Center at (800) 222-5500, option #6**.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

As a reminder, you can always go to [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com) and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts.

Your safety is our first priority at Mazda. We apologize for any inconvenience this recall may have caused you.

Sincerely,

**Mazda North American Operations**

*Para información en español, visite [www.MazdaSeguridad.com](http://www.MazdaSeguridad.com) o llame a nuestro **Centro de Experiencia para el Consumidor al (800) 222-5500, opción #8** para hablar con un representante en español.*