



<p>Safety Recall: 17V-288 Release Date: 10-16-2020</p>
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**IMPORTANT SAFETY RECALL SECOND NOTICE**

**This Notice Applies to Your Recreational Vehicle 58TFE3321H5025879**

Dear Valued Customer:

*Our records show that Recall 17V-288 remains open on this recreational vehicle. Please contact an authorized Dealer as soon as possible to set an appointment. If the Remedy was performed, please complete and return the Reply Form on the back of this letter to update our records.*

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2017 Open Range, Highlander, Light, Roamer and Mesa Ridge Fifth Wheels and Mesa Ridge, Light, Roamer and Ultra Lite Travel Trailers.

***Reason for this recall*** The low profile surface mount LED lights may produce extreme temperatures during normal use that may cause light failure. Some of the failure characteristics are noted as melting of plastic housing, smoldering and charred / scored ceiling panels. The extreme temperatures increase the risk of a fire resulting in personal injury and property damage..

***Recall Remedy*** Replace ALL the affected lights in addition to any light lens that notes damage. For your personal safety, please follow these cautionary steps until the remedy is completed. **DO NOT LEAVE LIGHTS ON FOR MORE THAT 1 HR AT ONE TIME. DO NOT LEAVE LIGHTS ON WITH UNIT UNATTENDED. IF YOU OBSERVE SMOKE OR SMELL THE PLASTIC GETTING HOT, TURN OFF THE LGIHT IMMEDIATLEY AT THE WALL SWITCH, CONTROL PANEL OR BREAKER BOX.**

***What we need you to do*** Please contact an authorized Dealer as soon as possible to schedule an appointment. The Recall Remedy is free of charge and will take approximately 1 Hour to complete.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,  
Compliance Management