



August, 2017

## URGENT SAFETY RECALL

# CALL YOUR FORD DEALER NOW TO SCHEDULE YOUR FREE REPAIR



A driveline vibration condition may cause your vehicle to lose motive power without warning while driving, or unintended vehicle movement in park without the parking brake applied, increasing the risk of injury or crash.

### **WHY DOES MY My Ford NEED A REPAIR?**

Continued operation of your vehicle above 75 miles per hour may fracture the transmission and/or driveline components because of a vibration condition, which may not be perceptible to the driver.

**It is extremely important to take steps now to repair your vehicle, to ensure your and your passenger's safety!**

### **HOW DO I SCHEDULE MY FREE REPAIR?**

For fast service, please call your Ford Dealer:

**Any Ford Dealer**

**800-555-2222**

1234 Someplace

Anywhere, US 12345

**Vehicle Information:**

**My Ford**

**VIN 1FXXXXXXXX123456**

**Ford Dealerships please reference  
campaign 17S08**

If the dealer above is not your servicing dealer, please call the dealer that you would like to have perform this repair. If you do not already have a servicing dealer, you may use the dealer above or you can access [www.Fordowner.com](http://www.Fordowner.com) for dealer addresses, maps, and driving directions.

### **ADDITIONAL CONTACT OPTIONS:**

If you have questions or concerns, please contact our Customer Relationship Center at 1-866-436-7332 and one of our representatives will be happy to assist you. If you wish to contact us through the Internet, our address is: [www.Fordowner.com](http://www.Fordowner.com).

For the hearing impaired call 1-800-232-5952 (TDD). Representatives are available Monday through Friday: 8:00AM - 8:00PM (Eastern Time).

### **Para asistencia en Español:**

Visite nuestro sitio web para ver este anuncio en Español al siguiente dirección:  
<https://es.owner.ford.com/recall>

Si necesita ayuda o tiene alguna pregunta, por favor llame al Centro de Relación con Clientes al 1-866-436-7332 y presione 2 para Español.

Thank you for your attention to this important matter.

Ford Customer Service Division

Ford Motor Company  
P.O. Box 1904  
Dearborn, MI 48121-1904

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First-Class Mail  
US Postage  
**PAID**  
RKC

**IMPORTANT SAFETY RECALL INFORMATION**



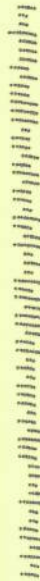
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With Federal Law



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R. FILE  
330 TOWN CENTER DR #500  
DEARBORN, MI 48126



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**URGENT SAFETY RECALL NOTICE**

**My Ford**

**CALL YOUR FORD DEALER TODAY  
TO SCHEDULE YOUR FREE REPAIR**

To schedule an appointment to have this safety recall

performed at no charge, please read this entire notice and

act today to schedule your free repair!

Details on back

