



**BLUE BIRD**

**FINAL NOTICE**

**DATE:** September 20, 2017  
**TO:** Blue Bird Owners  
**Subject:** Recall R17ZA, GEN 4 Propane Solenoid

According to our records, we have not received confirmation that the above referenced recall dated April 24, 2017, has been completed. A copy of Recall R17ZA is attached. Your buses affected by Recall R17ZA are identified by Blue Bird body number and VIN under Section 2 on the enclosed cover sheet.

If this is the first time you received notification of Recall R17ZA, please read the enclosed notification carefully. Recall R17ZA must be completed, as soon as possible. To correct this condition; four solenoids associated with the fuel system will need to be updated with new coils. This procedure should take Roush CleanTech approximately 30 minutes per vehicle at no cost to the customers/owners. The new, updated components have a new part number, and can be visually identified by a yellow dot on the harness connector. **Roush CleanTech's field campaign will include deploying resources in the US to contain and repair all affected units included in this recall.**

The Roush CleanTech, LLC. contact for this recall campaign is as follows:

Tom Hopkins  
Director of Field Operations  
Roush CleanTech, LLC  
12170 Globe Street  
Livonia, Michigan 48150  
Office: (734) 466-6863  
Email: [tom.hopkins@roush.com](mailto:tom.hopkins@roush.com)

If you have already had R17ZA performed on your affected buses, please complete and mail the enclosed recall reply sheet to us in the enclosed postage paid pink reply envelope so we may update our recall records. Be sure the reply sheet is filled out properly.

Questions regarding this recall campaign should be directed to me at (478) 822-2242 or [lisa.hancock@blue-bird.com](mailto:lisa.hancock@blue-bird.com).

Thank you for your prompt attention to this matter.

Sincerely,

**Lisa Hancock**  
Corporate Recall Administrator  
Blue Bird Corporation  
402 Blue Bird Blvd, Fort Valley, Georgia 31030  
Phone 478.822.2242  
[lisa.hancock@blue-bird.com](mailto:lisa.hancock@blue-bird.com)

**BLUE BIRD BODY COMPANY**  
P.O. Box 937 – 402 Blue Bird Blvd – Fort Valley, Georgia – (478) 825-2021



**R17ZA**

**IMPORTANT SAFETY RECALL NOTICE**

**NHTSA Recall Number: 17V-203 School Bus**  
**NHTSA Recall Number: 17V-204 Non-School Bus**

**April 24, 2017**

**Dear Blue Bird Owner:**

**Subject: Recall R17ZA, GEN 4 Propane Solenoid**

This important safety recall notice applies to your bus(es) identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the enclosed yellow cover sheet.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company has determined that a defect which relates to motor vehicle safety exists in certain model year 2017-2018 Vision School Buses manufactured from June 11, 2016, through March 21, 2017, and in certain model year 2017-2018 Vision Non-School Buses manufactured from August 11, 2016, through March 16, 2017, equipped with Propane (LPG) Fuel Systems. On the subject buses, a defect which relates to motor vehicle safety exists in the defective fuel control valve solenoid coils.

Blue Bird has determined the fuel control valve solenoid coils on certain of the latest Gen 4 LPG units fuel control valve assemblies can exhibit over-current/short to ground behavior, which could result in high temperatures and damage to the non-conductive encapsulant material that houses the coil wire windings. If this occurs, the valve closes, stopping the flow of propane to the engine, which will cause the engine to shut off. The bus could experience a "No-Start" condition or could experience a loss of power while driving and may increase the risk of a crash.

To correct this condition; four solenoids associated with the fuel system will need to be updated with new coils. This procedure should take Roush CleanTech approximately 30 minutes per vehicle at no cost to the customers/owners. The new, updated components have a new part number, and can be visually identified by a yellow dot on the harness connector. **Roush CleanTech's field campaign will include deploying resources in the US to contain and repair all affected units included in this recall.**

Your Blue Bird bus(es) affected by this recall are identified by both Blue Bird Body Number(s) and Vehicle Identification Number(s) (VIN) on the enclosed yellow coversheet. If you no longer own the subject bus(es), please complete the appropriate section of the yellow reply sheet and return to Blue Bird in the enclosed pink postage prepaid envelope.

Blue Bird and Roush CleanTech will begin scheduling appointments with owners in an effort to remedy this recall campaign.

Roush CleanTech will notify Blue Bird Campaigns Administration of the completion of the recall.

**BLUE BIRD BODY COMPANY**  
P.O. Box 937 – 402 Blue Bird Blvd – Fort Valley, Georgia – (478) 825-2021



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**R17ZA**

The Roush CleanTech, LLC. contact for this recall campaign is as follows:

Tom Hopkins  
Director of Field Operations  
Roush CleanTech, LLC  
12170 Globe Street  
Livonia, Michigan 48150  
Office: (734) 466-6863  
Email: [tom.hopkins@roush.com](mailto:tom.hopkins@roush.com)

If Roush CleanTech does not remedy this campaign or provide service repair kits, you may contact Blue Bird Body Company Recall Administration at 478-822-2242.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

If the modifications directed by this notification were performed on your bus prior to the receipt of this recall notification, submit a copy of the work order/invoice to Tom Hopkins at the address above. Reimbursements will be made in accordance with the requirements of the National Highway Transportation Safety Act, Title 49 Code of Federal Regulations, Parts 573 and 577.

If Blue Bird Body Company should fail to or is unable to remedy this condition without charge to you, you may contact:

**ADMINISTRATOR  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
1200 NEW JERSEY AVENUE, SE  
WASHINGTON, D.C. 20590**

Or, you may call The National Highway Traffic Safety Administration toll free at:  
1-888-327-4236 TTY 1-800-424-9153 or go to: <http://www.safercar.gov>

Questions regarding this recall campaign should be directed to me at (478) 822-2242 or [lisa.hancock@blue-bird.com](mailto:lisa.hancock@blue-bird.com).

Sincerely,

A handwritten signature in cursive script that reads "Lisa Hancock".

Lisa Hancock  
Corporate Recall Administrator  
Blue Bird Body Company