

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN:

NHTSA Recall # 17V-183

Tiffin Recall # VL-100

March 23, 2023

Incorrect Federal Certification Label, 2016 & 2017 Vilano 325RL & 365RL

This is a reminder that your Vanleigh RV has an open safety recall. If this recall does not apply or has already been completed, please email recalls@tiffinmotorhomes.com.

Dear Vanleigh RV Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Vanleigh RV has decided that a defect, which relates to motor vehicle safety, exists on the following models of 5th wheel recreational vehicles: **2016 & 2017 Vilano 325RL & 365RL**.

These 5th wheel recreational vehicles have a Federal Placard attached to the front roadside of the 5th wheel recreational vehicle, just left of the LP cargo door. This Federal Placard may list incorrect information regarding tire size and loading information. The incorrect Federal Placard states a wrong weight and/or tire size which if followed could result in the weight capacity being exceeded. This could lead to a tire blowing while in transit which could result in a crash.

Vanleigh RV sent out updated Federal Placards to owners when this recall was originally issued. If the Federal Placard on your Vilano has missing or incomplete tire or weight information listed, please contact Tiffin Motorhomes at recalls@tiffinmotorhomes.com to have an updated Federal Placard printed and mailed to you. If the Federal Placard installed on your Vanleigh RV is correct, please contact Tiffin Motorhomes so that the recall information for your Vilano can be updated.

If owners have paid to have this repair completed, please send a copy of the invoice, that was paid by the owner to Tiffin Motorhomes at the following address: Tiffin Motorhomes, Attn: Recalls, 105 2nd Street NW, Red Bay AL 35582 or by email to service@tiffinmotorhomes.com. Please make sure the invoice notes who paid for the repair, the VIN of the Vanleigh RV and the date the repair was completed.

If you do not own the vehicle that corresponds to the vehicle identification number which appears on this Recall Notification, please return the notification to the Tiffin Motorhomes Recall Department with any information you can furnish that will assist us in locating the present owner. You may also send an email to recalls@tiffinmotorhomes.com.

If you believe this repair has been completed or does not apply to your Vanleigh RV, please contact Tiffin Motorhomes at recalls@tiffinmotorhomes.com or by phone, 256-356-8661 ext. 2176, so that the recall status can be updated. You may also contact us to find out the status of other recalls that may be open on your Vanleigh RV.

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Tiffin Warranty Department, at 1-256-356-8661, 8:00 a.m. to 3:30 p.m., Central Time. You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

Tiffin Motorhomes Recall Department