



REV Recreation Group
P.O. Box 1007
Decatur, IN 46733
(800) 509-3417

IMPORTANT SAFETY RECALL
THIS NOTICE APPLIES TO YOUR VEHICLE
RECALL 170301REV
NHTSA # 17V140
Third Notice - November 2017

Dear Valued Fleetwood Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REV Recreation Group, Inc. (REV) has decided that a safety defect which relates to motor vehicle safety exists in certain Fleetwood, Class A gas motorhomes, equipped with an Onan 5.5 Kw EFI Generator:

Model Year 2015 Bounder Classic: manufactured March 25, 2014 through May 12, 2015

Model Year 2015 Terra, Models 31S and 35K: manufactured March 12, 2014 through June 10, 2015

Model Year 2015-2016 Terra, Models 34B and 36R: manufactured January 23, 2015 through November 24, 2015

Model Year 2016 Storm, Model 35SK only: manufactured September 3, 2015 through April 6, 2016

Model Year 2016-2017 Flair- only units equipped with Option 331- Dual Air Conditioners and 5.5 Kw EFI Generator: manufactured February 18, 2016 through February 21, 2017

Model Year 2017 Storm: manufactured May 17, 2016 through February 22, 2017

WHAT IS THE PROBLEM?

On motorhomes affected by this recall, the external fuel pump and in-line fuel filter for the Onan 5.5 Kilowatt EFI Generator may be improperly secured to the underside of the motorhome chassis.

If the fuel pump, fuel filter, or connected fuel lines detach or are jarred loose, a fuel leak may result, posing the risk of fire or explosion in the presence of an ignition source.

WHAT SHOULD YOU DO?

Please make certain your motorhome is immediately inspected and repaired by contacting an **authorized REV Recreation Group, Inc. dealer**.

For assistance locating an **authorized REV Recreation Group servicing dealer**, you may visit this web page: <http://www.fleetwoodrv.com/locate-rv-dealers>

Or call REV Recreation Group Owner Relations toll-free at:
(800) 509-3417

WHAT WILL REV RECREATION GROUP DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, REV dealers

have been supplied with all of the information needed to enable them to inspect, and if necessary, properly fasten the Onan 5.5 Kilowatt EFI Generator's external fuel pump mounting bracket to the chassis frame and secure the fuel filter lines with insulated clamps.

The repair is expected to take less than one hour to complete; however, because of service scheduling times, your dealer may need the vehicle for a longer period of time. This service will be performed for you free of charge.

If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information, please contact REV Recreation Group Owner Relations at (800) 509-3417.

When you deliver your motorhome for repairs, your dealer will complete a **Repair Order**. Upon completion of the repair, please sign the **Repair Order** and fill out the enclosed self-addressed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group.

If you have changed your address or sold the motorhome, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

For more information regarding this recall, contact:

REV RECREATION GROUP OWNER RELATIONS - RECALL #170301REV

P.O. Box 1007
Decatur, Indiana 46733
(800) 509-3417

If you are unable to obtain the specified repair promptly and without charge, please contact REV Recreation Group Owner Relations using the above information.

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you believe that the dealer and REV Recreation Group, Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

REV Recreation Group, Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

REV RECREATION GROUP, INC.