

# “RENOTIFICATION”



## IMPORTANT SAFETY RECALL

January 2020

Seat Lifter Links Concern Safety Recall 0917B  
NHTSA Campaign No. 17V-082

This notice applies to your vehicle: VIN JM1BL1H53A1206964

Dear Mazda Owner:

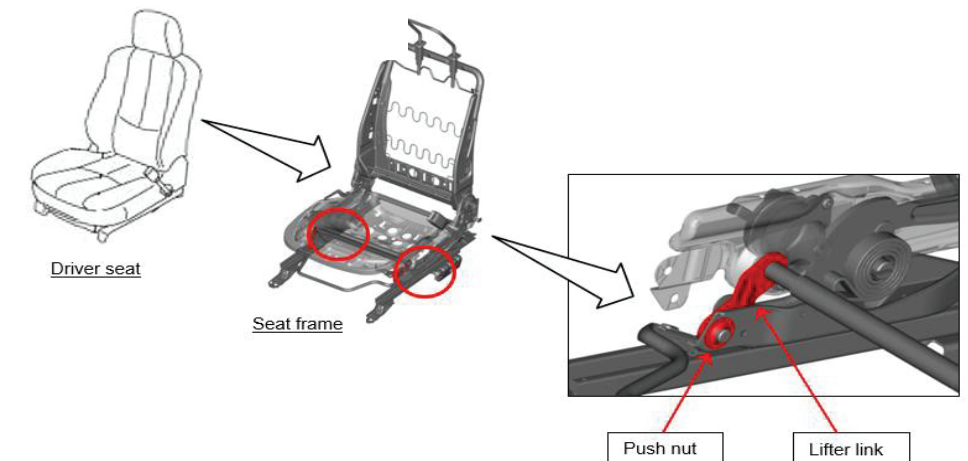
This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2010-2011 Mazda3 vehicles produced from October 7, 2008 through September 30, 2010 and 2011 Mazda2 vehicles produced from May 14, 2010 through September 11, 2010.

**According to our records, as of January 15, 2020 your vehicle has not had this recall completed.**

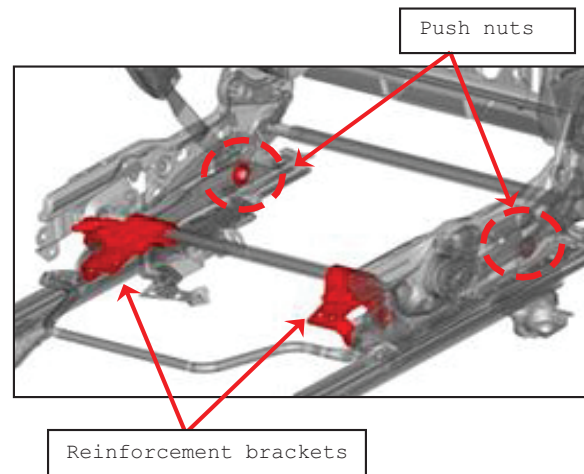
### What is the problem?

On the driver seat of certain Mazda3 and Mazda2 vehicles, the seat height adjustment lifter link may be cracked due to insufficient strength of the lifter link or the lifter link push nuts may be separated. If the vehicle continues to be used in this condition, the seat may exhibit an abnormal noise or rattling. The lifter link may be broken or detached from the seat frame, causing the seat to be inclined and the driver may not be able to maintain an appropriate driving position, increasing the risk of a crash.



**What will Mazda do?**

Your Mazda dealer will inspect the front lifter links for any crack or damage. If no crack or damage exists in the lifter links, reinforcement brackets will be installed on the lifter links, and the number of push nuts of rear seat lifter links will be increased to two per lifter link. If any crack or damage exists in the lifter link, the seat adjuster unit will be replaced with a modified one. **The inspection and repair will be performed at no cost to you**



**TO SCHEDULE THIS IMPORTANT RECALL REPAIR:**

- Make a dealer appointment online at [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com)
- Or contact your Mazda dealer by phone

**How long will it take?**

It will take approximately one hour to complete the inspection and repair; however, your Mazda dealer may need your vehicle for a longer period of time. Mazda will provide alternate transportation when your vehicle is at an authorized Mazda dealership for a recall repair. To be eligible for alternate transportation, you must schedule an appointment with any authorized Mazda dealer so that they can discuss and accommodate your needs.

**What should you do?**

**Protect What is Important to You.**

Please make an appointment with any authorized Mazda dealer to have the seat lifter link repaired as soon as possible. You can make a dealer appointment online at [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com). Making an appointment provides the dealer the opportunity to reserve the necessary part for your repair and plan their service activity, thus minimizing your wait time and inconvenience this recall may cause you. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

**Where is the closest Mazda dealer?**

To locate your nearest Mazda dealer, visit our website at [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com), consult your local yellow pages, or call our Customer Experience Center at (800) 222-5500, option #4

**Moved or no longer own this vehicle?**

If you have moved or no longer own your Mazda vehicle, please complete and mail the enclosed prepaid postage Information Change Card as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**Still have questions?**

If you have any questions regarding this recall, visit our website [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com). If you still have questions, contact our Customer Experience Center at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424-9153); or go to <http://www.safercar.gov>.

Your safety is our first priority at Mazda. We apologize for any inconvenience this recall may have caused you.

As a reminder, you can always go to [www.MazdaRecallInfo.com](http://www.MazdaRecallInfo.com) and enter your VIN to view recalls and service campaigns that apply to your vehicle.

Sincerely,  
Mazda North American Operations

*Para información en español, visite [www.MazdaSeguridad.com](http://www.MazdaSeguridad.com) o llame a nuestro Centro de Experiencia para el Consumidor al (800) 222-5500, opción #8 para hablar con un representante en español.*