

### **URGENT SAFETY RECALL**

# TO SCHEDULE YOUR FREE REPAIR



On your vehicle, the underbody apron assembly may have been improperly secured. This could reduce front-end structural integrity, increasing the risk of injury in a frontal crash.

#### WHY DOES MY My Ford NEED A REPAIR?

On your vehicle, it may be possible that sections of sheet metal in the left-hand front floor pan were not secured together properly by welds and/or rivets.

It is extremely important to take steps now to repair your vehicle, to ensure your and your passenger's safety!

#### **HOW DO I SCHEDULE MY FREE REPAIR?**

For fast service, please call your Ford Dealer:

Any Ford Dealer

800-555-2222

1234 Someplace

Anywhere, US 12345

Vehicle Information:

My Ford

VIN 1FXXXXXXXXXX123456

Ford Dealerships please reference campaign 17S03

If the dealer above is not your servicing dealer, please call the dealer that you would like to have perform this repair. If you do not already have a servicing dealer, you may use the dealer above or you can access <a href="https://www.Fordowner.com">www.Fordowner.com</a> for dealer addresses, maps, and driving directions.

#### **ADDITIONAL CONTACT OPTIONS:**

If you have questions or concerns, please contact our Customer Relationship Center at 1-866-436-7332 and one of our representatives will be happy to assist you. If you wish to contact us through the Internet, our address is: <a href="https://www.Fordowner.com">www.Fordowner.com</a>.

For the hearing impaired call 1-800-232-5952 (TDD). Representatives are available Monday through Friday: 8:00AM - 8:00PM (Eastern Time).

#### Para asistencia en Español:

Visite nuestro sitio web para ver este anuncio en Español al siguiente dirección: <a href="https://es.owner.ford.com/recall">https://es.owner.ford.com/recall</a>

Si necesita ayuda o tiene alguna pregunta, por favor llame al Centro de Relación con Clientes al 1-866-436-7332 y presione 2 para Español.

Thank you for your attention to this important matter.

Ford Customer Service Division



## **URGENT SAFETY RECALL NOTICE**

# TO SCHEDULE YOUR FREE REPAIR CALL YOUR FORD DEALER TODAY My Ford

To schedule an appointment to have this safety recall

performed at no charge, please read this entire notice and

act today to schedule your free repair!

Details on back



Dearborn, MI 48121-1904

Ford Motor Company

P.O. Box 1904

MPORTANT SAFETY RECALL INFORMATION

Issued in Accordance With Federal Law

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