



4-Star Trailers, Inc.

P.O. Box 75395 • Oklahoma City, OK 73147

OWNER NAME
Address
CITY, STATE, ZIP

IMPORTANT SAFETY RECALL INFORMATION



U.S. Department of
Transportation

Issued in Accordance
With Federal Law





4-Star Trailers, Inc.

10000 N.W. 10th St. • Oklahoma City, OK 73127

SAFETY RECALL

2nd Notice

NHTSA Campaign Number: 17V-036

Dear 4-Star Trailer Owner;

This **RE-NOTIFICATION NOTICE** is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

4-Star Trailers, Inc. (4-Star) has decided that a defect which relates to motor vehicle safety exists in certain trailers equipped with axles with hydraulic disc brakes and Gross Axle Weight Ratings of 8,000, 9,000 and 10,000 lbs. Trailers manufactured between January 1, 2012 and October 1, 2016 are affected. Specifically, the hydraulic line attached to the disc brake caliper may fail causing loss of hydraulic fluid and failure of the trailer's brakes. If there is loss of brake fluid and brake power, it can increase the risk of a crash.

Your trailer, identified in this Owner Notification Letter, is affected. For this reason we request that you arrange for service to correct the condition without delay. The service and the parts required to repair the defect as described in this letter shall be provided at no cost to you.

WHAT YOU SHOULD DO

To correct this condition, your dealer or repair shop will need to replace the brake lines attached to each brake caliper with new brake lines.

1. Request Parts: Please contact 4-Star Warranty and Service Department (Billy Boyd) with your VIN number and shipping address to request a repair kit containing the parts needed.

- Phone: 1-800-848-3095
- Email: parts@4startrailers.com
- Fax: (405) 324-7625

The repairs will take about an hour to complete. Additional time may be required depending upon how many appointments are scheduled and processed.





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2. Schedule Service: To obtain this free service.

- Contact your 4-Star Dealer as soon as possible to schedule an appointment, or
- Take the repair kit to a repair shop of your choice.

Your dealer will make the repairs free of charge.

Other service providers will require payment to them and you will be reimbursed by 4-Star.

In either case, bring this Owner Notification Letter with you to your appointment and present it to your service provider. This letter identifies the vehicle and the required service.

To be reimbursed:

1. The service provider must record the trailer VIN on the service invoice.
2. Send copy of paid invoice to 4-Star Trailers by one or the following methods:
 - Email: parts@4startrailers.com
 - Fax: (405) 324-7625
 - Mail:
4-Star Trailers, Inc
Atten: Billy Boyd
PO Box 75395
Oklahoma City, OK 73147
3. For questions, call Billy Boyd at 1-800-848-3095

If you no longer own this trailer: Please contact 4-Star Trailers to provide the new owner information. 4-Star will then contact the new owner.

If you are the lessor of this trailer: please forward a copy of this notice to the lessee within 10 days to comply with federal regulations.

If you take your trailer to your dealer on the agreed upon service date and they do not remedy this condition on that date or within 3 days, please contact 4-Star Warranty and Service Dept. at 1-800-848-3095. A 4-Star Representative will arrange prompt attention to your trailer's service.





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If, after contacting your dealer and 4-Star, you are still not able to have the safety defect remedied, without charge and within a reasonable time, you may wish to contact National Highway Traffic Safety Administration (NHTSA).

By mail, phone or internet:

1. **Mail:** National Highway Traffic Safety Administration, Attn: Administrator
400 Seventh Street, SW
Washington DC 20590
2. **Phone:** Vehicle Safety Hotline:
Phone: 888-327-4236
TTY: 800-424-9153
3. **Internet:** <http://www.safercar.gov>

We are very sorry to have caused you this inconvenience; we have taken this action in the interest of your safety and continued satisfaction with our products.

Kenny Hobbs, Vice President
4-Star Trailers, Inc.





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SAFETY RECALL

2nd Notice

January 8, 2020

RE: NHTSA Recall Campaign Number 17V-036

Dear 4-Star Trailers Dealer,

This Notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

DEFECT INVOLVED

4-Star Trailers, Inc. (4-Star) has determined that a defect which relates to motor vehicle safety exists in certain trailers equipped with axles with hydraulic disc brakes and Gross Axle Weight Ratings of 8,000, 9,000 and 10,000 lbs. Trailers manufactured between January 1, 2012 and October 1, 2016 are affected. Specifically, the hydraulic line attached to the disc brake caliper via a flared compression fitting may rupture where it enters the fitting causing loss of hydraulic fluid and failure of the trailer's brakes. This could pose a serious hazard to yourself and others.

Dealers and Service Providers

To remedy this defect, repair documentation has been enclosed. In summary, the existing hose assembly using flared compression fittings at the brake calipers must be replaced with new hose assemblies using banjo style fittings at the brake calipers.

4-Star is sending your customers affected by this safety recall a letter with instructions for requesting a repair kit, which they will bring to their dealer or nearest service provider for service. The repair kit includes hoses, brackets and fittings which pertain to the model and options install on the trailer.

Continue to page 2





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TRAILERS/CUSTOMERS AFFECTED

4-Star will send a notification letter to all original owners who's dealers have supplied contact information to 4-Star. A list of recall VIN numbers will be sent to dealers, including trailers missing customer names and/or addresses so dealers may contact their customers about the recall. Letters which need to be mailed out will be enclosed.

REASONABLE TIME DEADLINE

The National Highway Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired with a reasonable time after the owner has tendered it for repair.

Failure to repair within three (3) days after tender of a vehicle is prima facie evidence of failure to repair with a reasonable time.

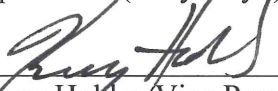
If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonable equivalent trailer at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each affected owner and to repair their trailer as soon as possible.

As you will see in reading the attached copy of the Owner letter, the owners are being instructed to contact 4-Star Trailers Customer Service if their dealer does not remedy the condition within 3 days of the mutually agreed upon service date.

If the condition is not remedied with a reasonable time, they are instructed on how to contact the National Highway Traffic Administration.

For any questions on this recall, please contact 4-Star Warranty and Service Department (Billy Boyd).



Kenny Hobbs, Vice President
4-Star Trailers, Inc



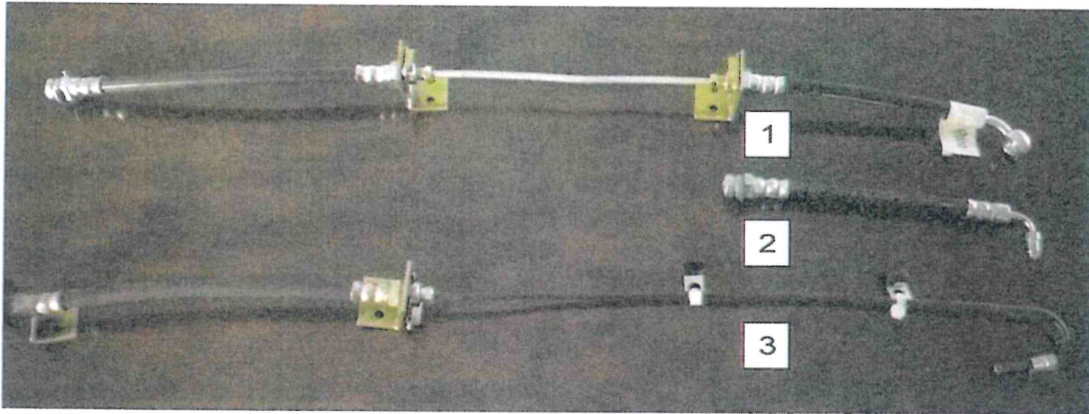
Detailed instructions for service providers:

Read and understand all instructions before beginning repairs. Light welding may be required to complete the repairs. Trailers owners should not attempt these repairs, but should instead, take their trailer to a qualified trailer repair shop.

The trailer's brake lines will be one of the following configurations:

1. A 3-piece assembly consisting of a rubber hose attached to a metal tube which is then connected to a rubber hose that is connected to the brake caliper using a banjo style fitting designated '1' in figure 1.
2. A 3-piece assembly identical to 'A' except that it is connected to the brake caliper using a flared tube compression fitting designated as '2' in figure 1.
3. A 2-piece assembly consisting of a rubber hose connected to a metal tube which is in turn, connected to the brake caliper using a flared tube compression fitting designated as '3' in figure 1.

Figure 1

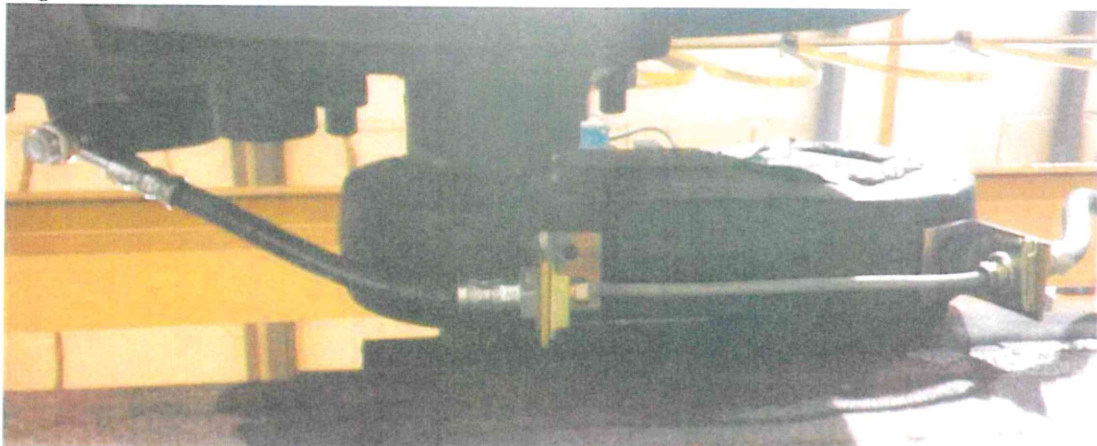


For configuration 1: If the brake line is attached to the brake caliper with a banjo style fitting, nothing need be done.

For configuration 2: Remove the hose segment attached to the caliper and replace it with a hose equipped with a banjo style fitting.

For configuration 3: Remove this brake line and replace with brake line assembly '1' in figure 1.

Figure 2. Finished installation



Two (2) angle brackets are welded to the torsion arm of the axle to secure the brake line. With the brake line assembled as shown in figure 1-A, place a small tack weld to hold the brackets in place at the proper distance apart. After tacking the brackets in place, disassemble the hoses from the brackets before making the final weld. Allow the welds to cool before reassembling the hoses. See figure 3.

Figure 3.

