



REV Recreation Group
P.O. Box 1007
Decatur, IN 46733
(800) 509-3417

**IMPORTANT SAFETY RECALL
THIS NOTICE APPLIES TO YOUR VEHICLE
RECALL 161229REV
NHTSA RECALL CAMPAIGN 17V003
Third Notice – September 2017**

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REV Recreation Group, Inc. (REV) has decided that a safety defect which relates to motor vehicle safety exists in certain model year 2017 Fleetwood brand Flair and Storm, Class A motor homes.

WHAT IS THE PROBLEM?

On motor homes affected by this recall, the Hellwig brand sway bar attached to the rear of the chassis may not have the correct torque specifications applied. This can cause the nuts to come loose and the sway bar to fall. If the rear sway bar falls from the vehicle, it may present a road hazard and a risk of accident and/or personal injury.

WHAT WILL REV RECREATION GROUP DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, **certain dealers authorized by REV** have been supplied with the information needed to enable them to replace the attachment hardware for the Hellwig rear sway bar, and torque the fasteners to proper specifications. This service will be performed for you free of charge.

WHAT SHOULD YOU DO?

Please contact **REV Recreation Group Owner Relations** toll free for assistance with arranging repairs:

**REV Recreation Group Owner Relations
(800) 509-3417**

! IMPORTANT NOTE:

Due to the need for special tools to achieve the correct torque for the Hellwig rear sway bar's fasteners, only certain dealerships will be equipped to perform repairs. Your REV Owner Relations representative will have information to assist you with locating the nearest repairing dealer in your area.

When you deliver your motor home for repairs, your dealer will complete a **Repair Order**. Upon completion of the repair, please sign the **Repair Order** and fill out the enclosed self-addressed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

For more information regarding this recall, contact:

REV RECREATION GROUP OWNER RELATIONS - RECALL #161229REV

P.O. Box 1007
Decatur, Indiana 46733
(800) 509-3417

If you are unable to obtain the specified repair promptly and without charge, please contact REV Recreation Group Owner Relations using the above information.

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you believe that the dealer and REV Recreation Group, Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153)
or go to <http://www.safercar.gov>

REV Recreation Group, Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

REV RECREATION GROUP, INC.