



Revised September 2019

Dealer Service Instructions for:

Safety Recall T80 / NHTSA 17V-820 Heated Seats

NOTE: Revised Parts Information Section.

NOTE: Due to the age of these vehicles, dealers should only order parts with a confirmed customer that has brought the vehicle in for the repair and after seat inspection has taken place.

Remedy Available

2005 (ND) Dodge Dakota

NOTE: This recall applies only to the above vehicles equipped with Heated Front Seats (sales code JPM) built from May 17, 2004 through June 24, 2005 (MDH 051708 through 062405).

IMPORTANT: Some of the involved vehicles may be in dealer used vehicle inventory. Dealers should complete this recall service on these vehicles before retail delivery. Dealers should also perform this recall on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

Subject

The driver or passenger seat cushion or seat back on about 16,800 of the above vehicles may experience overheating due to fatigue failures in the heater pad. Fatigue failures of the heater pad can cause hot spots to develop which can propagate into burn holes in the seat cushion or open flames in the interior of the vehicle. The heated seat control system used in these vehicles cannot detect these hot spots that cause thermal damage to the seat and will not shut down automatically. Any of these consequences may increase the risk of occupant injury or cause a fire in the vehicle.

Repair

Replace the seat heating system to include updated control features and replace any damaged seat components.

Parts Information

<u>Part Number</u>	<u>Description</u>
CSB5T801AA	Kit, Heated Seat Controls (Auto Trans, Khaki)
CSB5T802AA	Kit, Heated Seat Controls (Auto Trans, Gray)
CSB5T803AA	Kit, Heated Seat Controls (Man Trans, Khaki)
CSB5T804AA	Kit, Heated Seat Controls (Man Trans, Gray)

Each package contains the following components:

<u>Quantity</u>	<u>Description</u>
1	Harness, Console Switch
2	Pad, Heater, Seat Back
1	Pad, Heater, Seat Cushion, Driver
1	Pad, Seat Cushion, Passenger
1	Switch, Heated Seat, Driver
1	Switch, Heated Seat, Passenger
1	Plate, Floor Console
1	Bezel, Heated Seat Switch

Parts Information (Continued)

NOTE: The parts below should be ordered only after the seat cover inspection determines that seat cover, seat back and seat cushion replacement is required. *Very few vehicles are expected to require seat component replacement. These parts will be shipped SSD. Once ordered there is a "NO RETURN" policy on the below parts.*

<u>Part Number</u>	<u>Description</u>
05189448AA	Front Seat Back, Passenger
05189449AA	Front Seat Back, Driver
05143783AA	Foam, Seat Cushion Driver
05161574AB	Foam, Seat Cushion Passenger
1BJ721J3AA	Cover, Driver Seat Back Khaki leather
1BJ731J3AA	Cover, Pass Seat Back Khaki leather
1BJ721D5AA	Cover, Driver Seat Back Gray leather
1BJ731D5AA	Cover, Pass Seat Back Gray leather
1FX131J3AA	Cover, Driver Seat Back Khaki cloth
1FX121J3AA	Cover, Pass Seat Back Khaki cloth
1FX131D5AA	Cover, Driver Seat Back Gray cloth
1FX121D5AA	Cover, Pass Seat Back Gray cloth
1BJ791J3AA	Cover, Seat Cushion Khaki leather driver
1BJ791D5AA	Cover, Seat Cushion Gray leather driver
1JM851J3AA	Cover, Driver Seat Cushion Khaki cloth
1JM851D5AA	Cover, Driver Seat Cushion Gray cloth
1JN021J3AA	Cover, Passenger Seat Cushion Khaki cloth
1JN021D5AA	Cover, Passenger Seat Cushion Gray cloth
1BJ781J3AA	Cover, Seat Cushion Khaki Leather Pass
1BJ781D5AA	Cover, Seat Cushion Gray Leather Pass

Service Procedure

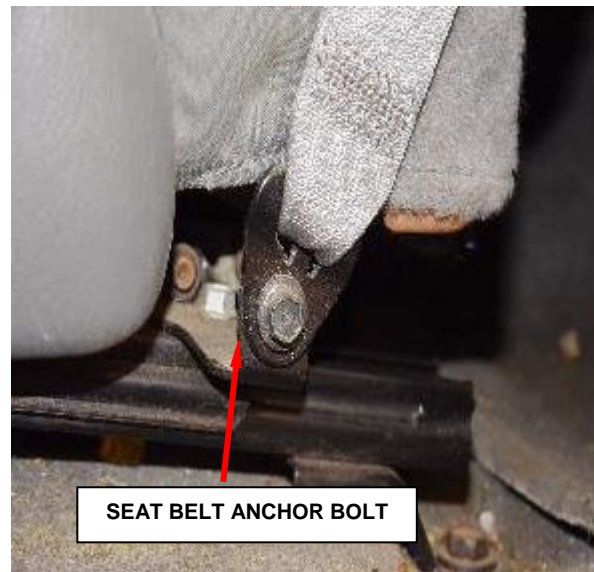
A. Remove Front Seats and Inspect Seat Covers for Damage

WARNING: The Seat Weight Sensor is a sensitive, calibrated unit and must be handled carefully. Do not drop or handle roughly. If dropped or damaged, replace with another sensor. Failure to follow these instructions may result in personal injury or death.

WARNING: The front passenger seat must be handled carefully as well. When removing the seat, be careful when setting on floor not to drop. If dropped, the sensor may be inoperative. Failure to follow these instructions may result in personal injury or death.

WARNING: When the seat is on the floor, no one should sit in the front passenger seat. This uneven force may damage the sensing ability of the seat weight sensors. If sat on and damaged, the sensor may be inoperative. Failure to follow these instructions may result in personal injury or death.

1. Move **both** front seats forward to gain access to the rear bolts.
2. Disconnect and isolate the battery negative cable. Wait two minutes.
3. Remove the lower seat belt anchors (Figure 1).
4. Remove and save the front and rear bolts.
5. Disconnect the electrical connectors, if equipped, and remove **both** front seats from the vehicle.



**Figure 1 – Seat Belt Anchor
(Left Side Shown)**

Service Procedure (continued)

6. Inspect the right and left front seat covers for damage due to overheating in the heater pad (Figure 2).

NOTE: Failures of the heater pad can cause hot spots to develop which can propagate into burn holes in the seat cushion.

NOTE: Seat cover damage due to excessive wear, tears or damage other than heater pad failure will not authorize seat cover and cushion replacement.

➤ If the front seat covers **show** signs of heat damage and/or burn holes (Figure 1) **seat covers, backs and cushions must be replaced**, continue to **Section B. Replace Heated Seat Control System.**

NOTE: Inspect only the target zones for heat damage or burn holes shown in Figure 1. For damage on the bolsters or outside of the target zone, seat covers, backs and cushions do not get replaced.

➤ If the front seat covers **do not show** signs of heat damage and/or burn holes (Figure 1) **seat covers, backs and cushions will not be replaced**, continue to **Section B. Replace Heated Seat Control System.**

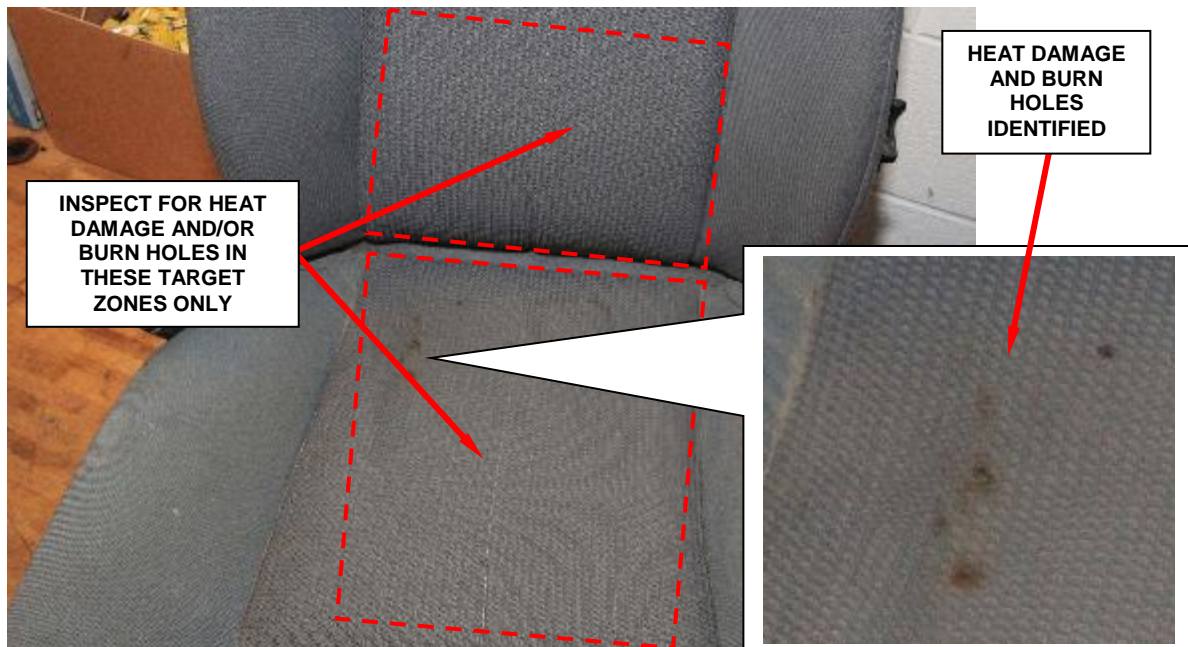


Figure 2 – Inspect Seat Covers for Heat Damage and/or Burn Holes

Service Procedure (continued)

B. Replace Heated Seat Control System

NOTE: Automatic transmission shown, Manual transmission similar.

1. Remove and save the arm rest lid (Figure 4).
2. Remove the forward console mat then remove and save the screw (Figure 3).
3. Remove the cup holder then remove and save the two screws (Figure 3).

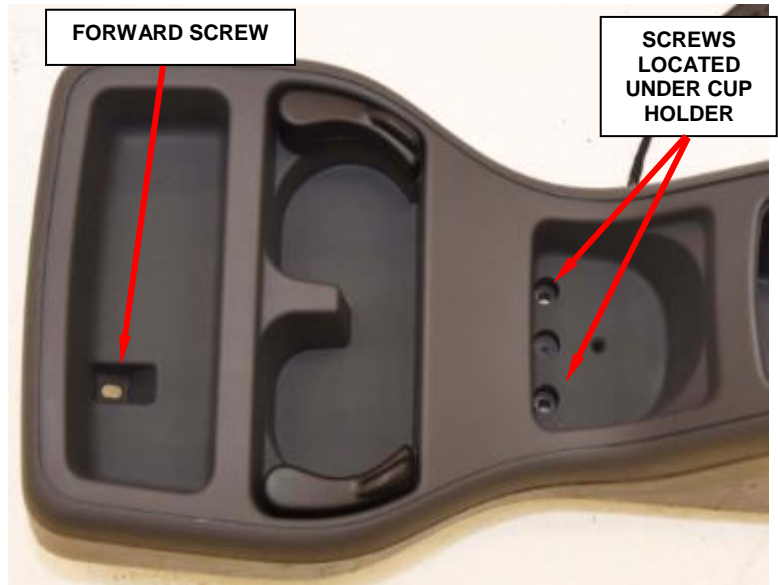


Figure 3 – Console Plate Attachment Screws

4. Remove and save the four upper floor console plate attachment screws (Figure 4).

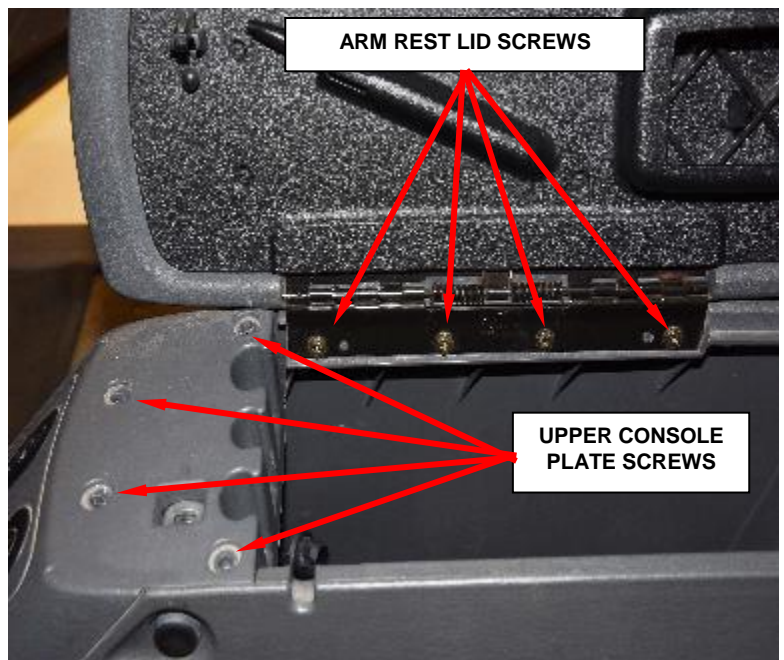


Figure 4 - Console Plate Attachment Screws

Service Procedure (continued)

5. Remove the rearward console tray liner.
6. Remove and save the four console attachment screws (Figure 5).
7. Pull the floor console out to access the heated seat electrical connectors.
8. Disconnect the console switch harness from the body harness and remove the floor console.

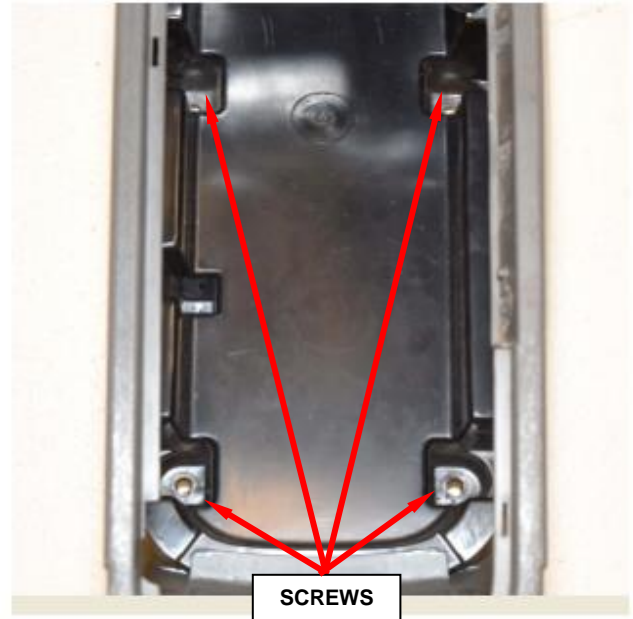


Figure 5 – Floor Console Attachment Screws

9. Remove the six lower (underside) console plate attachment screws (Figure 6).

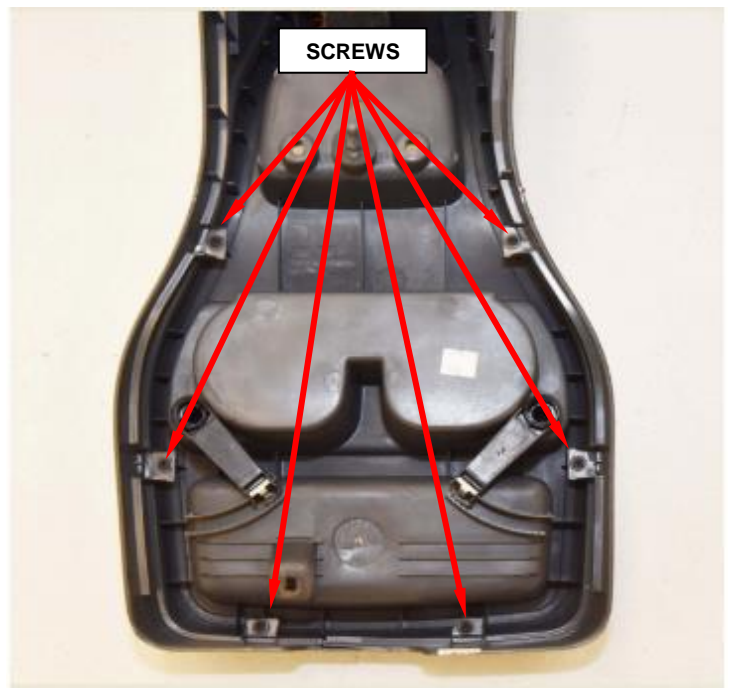


Figure 6 – Lower Console Plate Screws

Service Procedure (continued)

10. Disconnect the heated seat harness electrical connectors (Figure 7).
11. Remove and **DISCARD** the console switch harness (Figure 7).
12. Remove and **DISCARD** the floor console plate assembly (Figure 7).

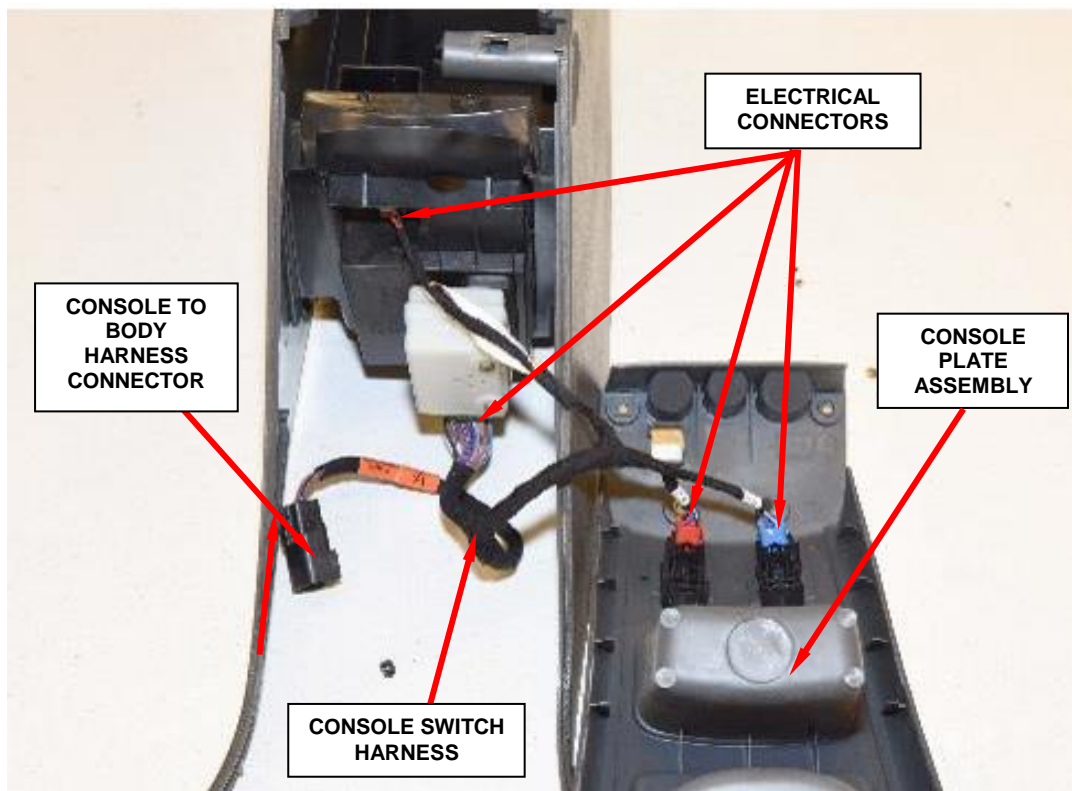


Figure 7 – Console Switch Harness

Service Procedure (continued)

NOTE: Driver and passenger heated seat switches are indexed to the switch bezel.

13. Install the **NEW** driver and passenger heated seat switches into the **NEW** (supplied) heated seat switch bezel (Figure 8).

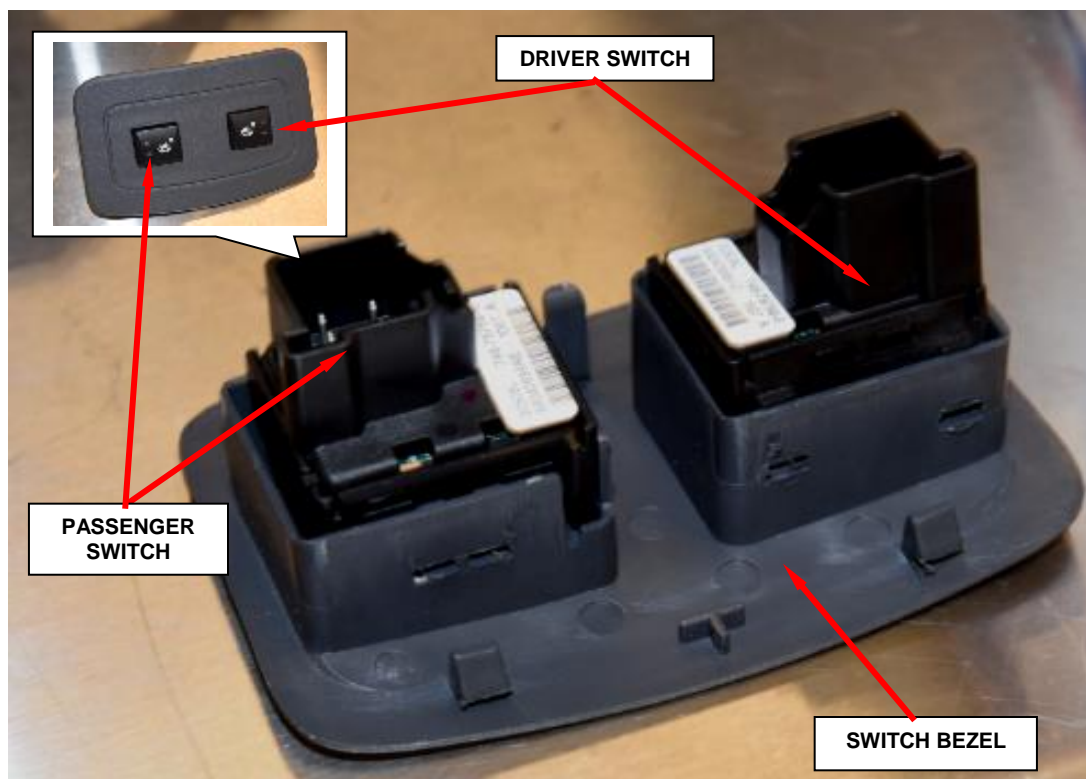


Figure 8 – Heated Seat Switches

Service Procedure (continued)

14. Install the **NEW** switch bezel assembly with **NEW** switches in the **NEW** floor console plate (Figure 9).
15. Connect the **NEW** heated seat electrical connectors to the heated seat switches and 12-volt outlet.
16. Position the **NEW** the floor console plate to the floor console (Figure 10).
17. Install the six lower (underside) console plate screws.
18. Position the floor console to the vehicle.
19. Connect the **NEW** the console switch harness to the body harness.
20. Install the four floor console fasteners and tighten securely.
21. Install the floor console plate fasteners and tighten securely.
22. Install the cup holder and all console mats.
23. Install the arm rest lid.
24. Continue with **Section C. Install Heated Seat Pads.**



Figure 9 – Switch Bezel to Console Plate

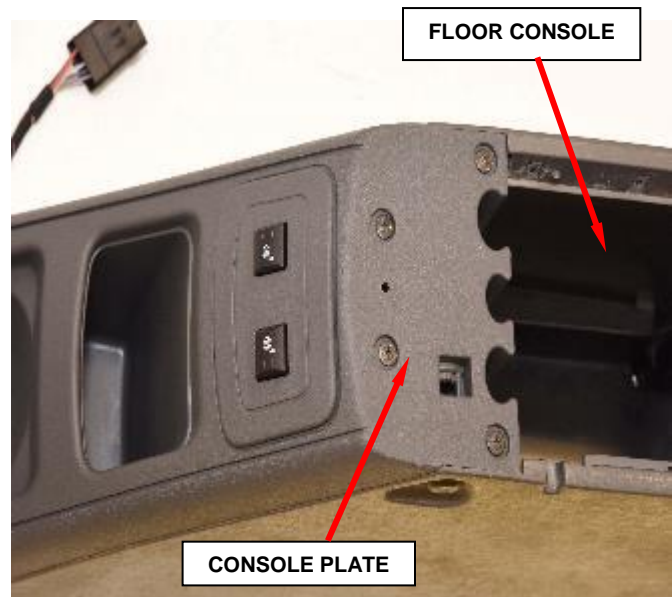


Figure 10 – Console Plate to Floor Console

Service Procedure (continued)**C. Install Heated Seat Pads**

NOTE: DO NOT remove the seat cushions or seat backs unless the seat cover inspection determined that seat cover, seat back and seat cushion replacement is required in Section A. Remove Front Seats and Inspect Seat Covers for Damage.

NOTE: Follow Steps 1 through 21 if inspection determined that seat cover, seat back and seat cushion replacement IS NOT required from Section A. Remove Front Seats and Inspect Seat Covers for Damage.

If inspection determined that seat cover, seat back and seat cushion replacement IS required from Section A. continue with Step 23.

1. Starting with one side, position the seat back to the full upright position.
2. Remove the lumbar handle, escutcheon and recliner handle (Figure 11).
3. Remove the screws and position side shield aside (Figure 11).

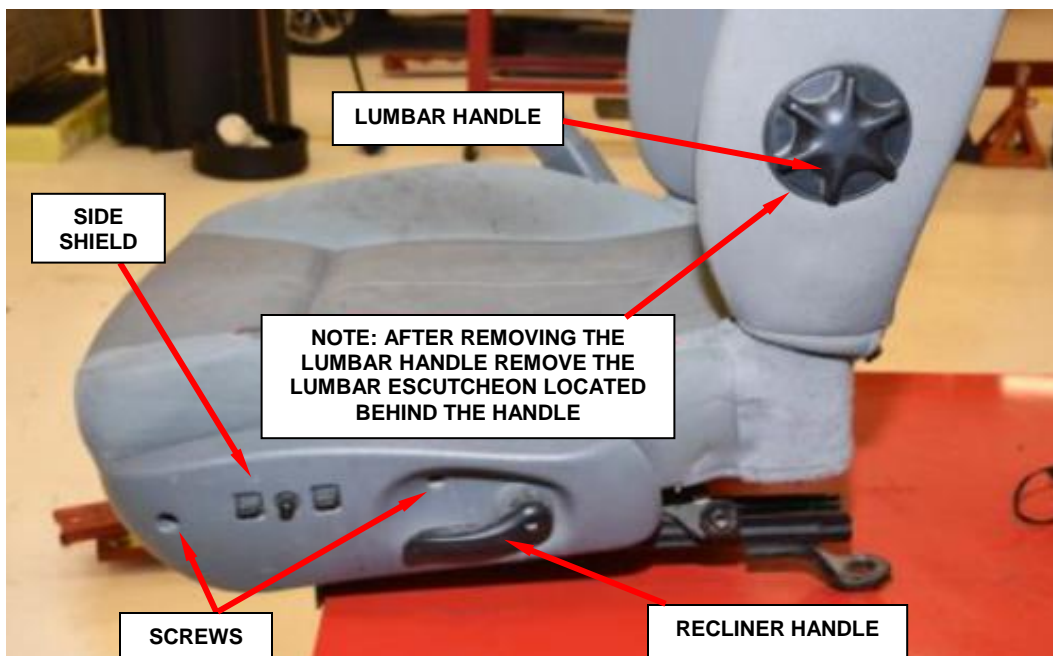


Figure 11 – Side Shield, Lumbar and Recliner Handles

Service Procedure (continued)

4. Remove the front seat belt buckle receptacle.
5. Separate the J-straps and pull the cover up over the frame (Figure 12).
6. Disconnect the heated seat cushion and seat back pad electrical connectors.
7. Remove the heating pad by peeling it off the foam pad, being careful not to remove excessive foam in the process (Figure 12).

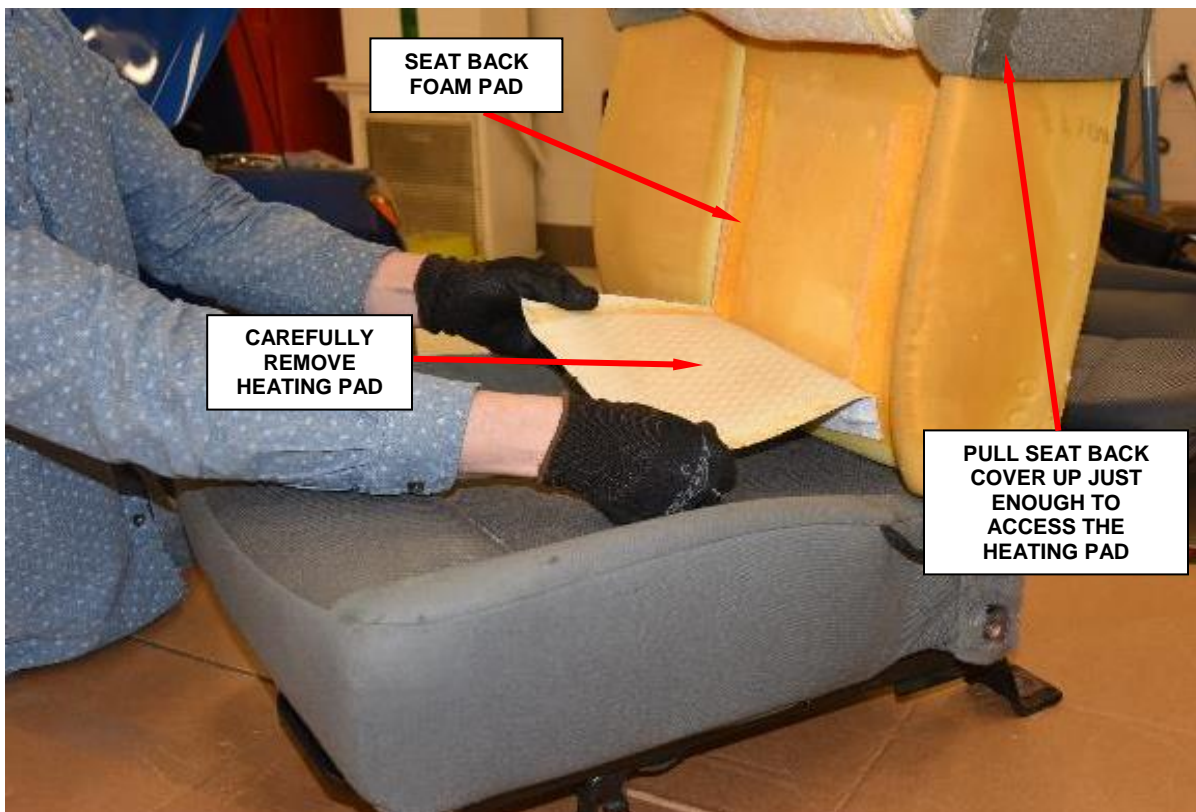


Figure 12 – Seat Back Heating Pad

Service Procedure (continued)

CAUTION: During the installation of the replacement heating pad, be careful not to fold or crease the element assembly. Folds or creases will cause premature failure.

8. Peel off the adhesive backing of the replacement heating pads and stick on foam pad directly where the original pad was placed (there will be adhesive marks on the foam outlining the original installed heating element) (Figure 13).



Figure 13 – Heating Pad Location

Service Procedure (continued)

NOTE: Make certain the seat wire harness is correctly routed through the seat and seat back. The excess wire between the cushion and back pads should be securely tucked between the rear of the cushion foam and the rear carpet flap of the trim cover.

9. Position the seat back cover over the cushion.
10. Connect the J-straps. **Listen for audible clicks** to assure the J-straps are fully seated (Figure 14).
11. Disconnect the seat cushion electrical connector from the seat frame assembly.
12. Separate the seat cushion cover J-straps.
13. Remove and save the seat cushion cover.
14. Remove the seat cushion heating pad by peeling it off the foam pad, being careful not to remove excessive foam in the process (Figure 15).



**Figure 14 – Seat Back Cover J-Straps
(Seat Back Removed for Photographic Purposes)**



Figure 15 – Seat Cushion Heating Pad Removal

Service Procedure (continued)

CAUTION: During the installation of the replacement heating pad, be careful not to fold or crease the element assembly. Folds or creases will cause premature failure.

15. Peel off the adhesive backing of the replacement heating pads and stick on foam pad directly where the original pad was placed (there will be adhesive marks on the foam outlining the original installed heating element) (Figure 16).

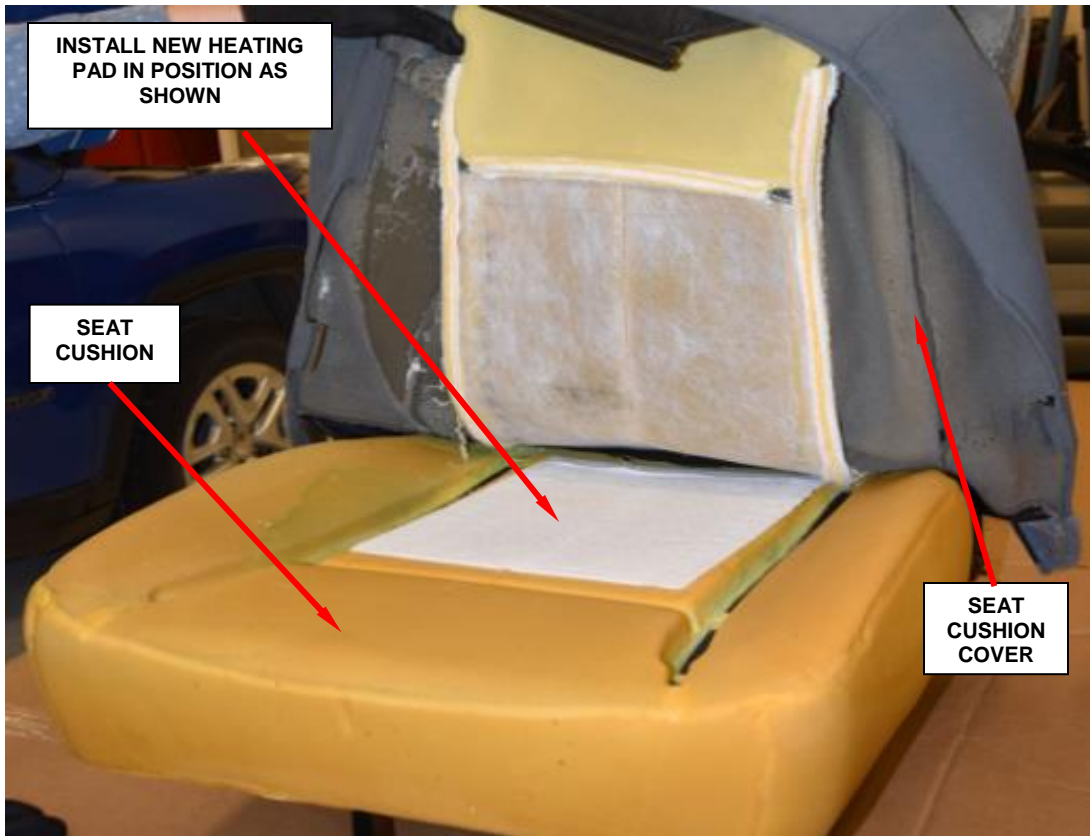


Figure 16 – Seat Cushion Heating Pad Location

Service Procedure (continued)

16. Connect the **NEW** seat cushion heating pad electrical connectors.

NOTE: Make certain the seat wire harness is correctly routed through the seat and seat back. The excess wire between the cushion and back pads should be securely tucked between the rear of the cushion foam and the rear carpet flap of the trim cover.

17. Position the cushion cover over the seat cushion and connect the j-straps.
18. Position the front seat belt buckle receptacle to the rear of the inboard seat cushion frame. Be certain the anti-rotation tab on the anchor is engaged in the clearance hole of the frame.
19. Install the front seat belt buckle receptacle bolt and tighten to 43 N·m (32 ft. lbs.).
20. Install the side shields and screws.
21. Install the lumbar and recliner handles.
22. Repeat Steps 1 through 21 for the other side seat.
- If the front seat covers **showed** signs of heat damage and/or burn holes (Figure 1) **seat covers, backs and cushions must be replaced**, continue to **Step 23**.
 - If the front seat heat pads were replaced in Steps 1 through 21, continue to **Step 49**.

Service Procedure (continued)

NOTE: Signs of heat damage and/or burn holes on either seat requires both driver and passenger seat covers, seat backs and seat cushions to be replaced.

23. Disconnect the heated seat cushion and seat back pad electrical connectors.
24. Starting with one side, position the seat back to the full upright position.
25. Remove the lumbar handle, escutcheon and recliner handle (Figure 17).
26. Remove the screws and side shields (Figure 17).

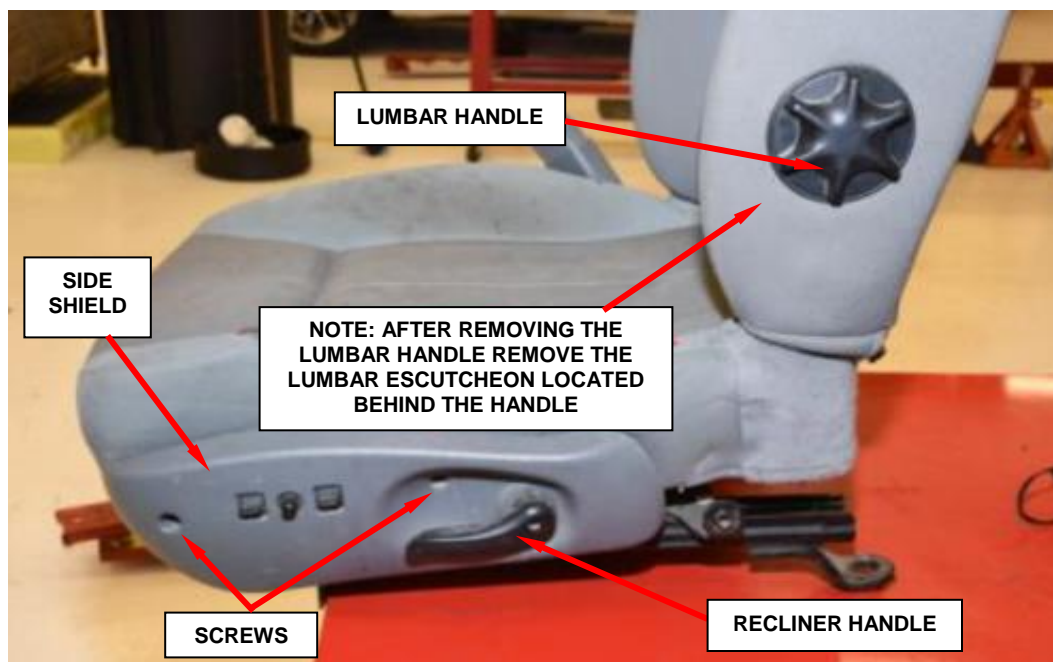


Figure 17 – Side Shield, Lumbar and Recliner Handles

Service Procedure (continued)

27. Remove the front seat belt buckle.
28. Separate the seat back J-straps and pull the cover up over the frame.
29. Release both headrest tabs and remove the headrest (Figure 18).
30. Pinch both headrest sleeve ribs from inside the seat back frame with pliers or equivalent.
31. Carefully strike the bottom of the headrest sleeves with a rubber mallet or equivalent to remove the headrest sleeves.
32. Remove and **DISCARD** the seat back cover and cushion.

NOTE: If present, loose plastic material used from manufacturing process should be removed from seat back frame and discarded.



Figure 18 – Head Rest Removal

Service Procedure (continued)

CAUTION: During the installation of the replacement heating pad, be careful not to fold or crease the element assembly. Folds or creases will cause premature failure.

33. Install the **NEW** seat back cushion to the frame.
34. Peel off the adhesive backing of the **NEW** replacement heating pad and stick on the seat back cushion directly where the original pad was placed, as shown (Figure 19).



Figure 19 – Seat Back Cushion and Heating Pad Location

Service Procedure (continued)

NOTE: Make certain the seat wire harness is correctly routed through the seat and seat back. The excess wire between the cushion and back pads should be securely tucked between the rear of the cushion foam and the rear carpet flap of the trim cover.

- 35. Position the **NEW** seat back cover over the cushion.
- 36. Connect the J-straps. **Listen for audible clicks** to assure the J-straps are fully seated (Figure 20).
- 37. Install the headrest sleeve ribs and headrest.
- 38. Separate the seat cushion cover J-straps.
- 39. Remove and **DISCARD** the seat cushion cover and seat cushion.
- 40. Install the **NEW** seat cushion to the seat frame (Figure 21).



Figure 20 – Seat Back J-Straps

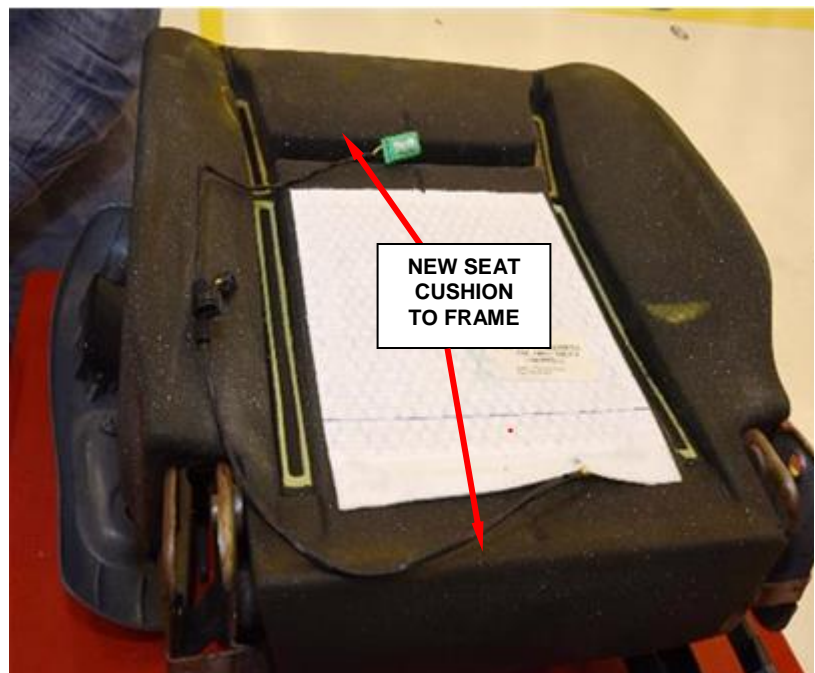


Figure 21 – Seat Cushion to Seat Frame

Service Procedure (continued)

CAUTION: During the installation of the replacement heating pad, be careful not to fold or crease the element assembly. Folds or creases will cause premature failure.

41. Peel off the adhesive backing of the **NEW** replacement heating pad and stick on the seat cushion directly where the original pad was placed, as shown (Figure 22).

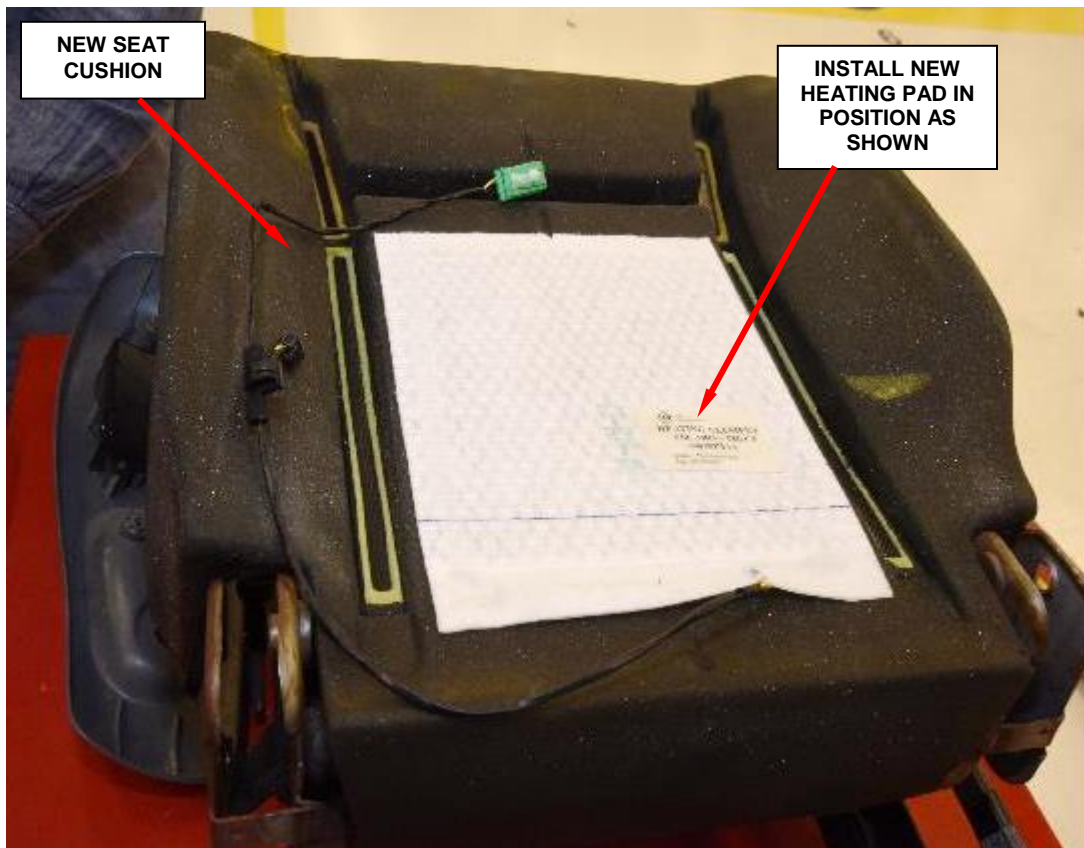


Figure 22 – Seat Cushion Heating Pad Location

Service Procedure (continued)

42. Connect the **NEW** seat cushion heating pad and seat back heating pad electrical connectors.

NOTE: Make certain the seat wire harness is correctly routed through the seat and seat back. The excess wire between the cushion and back pads should be securely tucked between the rear of the cushion foam and the rear carpet flap of the trim cover.

43. Position the **NEW** cushion cover over the seat cushion and connect the j-straps.
44. Position the front seat belt buckle receptacle to the rear of the inboard seat cushion frame. Be certain the anti-rotation tab on the anchor is engaged in the clearance hole of the frame.
45. Install the front seat belt buckle receptacle bolt and tighten to 43 N·m (32 ft. lbs.).
46. Install the side shields and screws.
47. Install the lumbar and recliner handles, if equipped.
48. Repeat Steps 23 through 47 for the other side seat.
49. Position **both** front seats into the vehicle and connect the electrical connectors.
50. Install the front bolts and rear bolts.
51. Tighten the front inner bolt to 27 N·m (20 ft. lbs.) then tighten the front outer bolt to 27 N·m (20 ft. lbs.).
52. Tighten the rear bolts to 47 N·m (35 ft. lbs.).

Service Procedure (continued)

53. Install the lower seat belt anchor and install the bolt.
54. Tighten the lower seat belt anchor bolt to 39 N·m (29 ft. lbs.) and install the trim cover.
55. Do not reconnect the battery negative cable at this time. The supplemental restraint system verification test procedure should be performed following service of any supplemental restraint system component.
56. Following successful completion of the supplemental restraint system verification test procedure, perform the Occupant Classification System Verification Test using a scan tool.
57. Continue to **Section D. Supplemental Restraint System (SRS) Verification Test and Occupant Classification Module System Verification Test.**

Service Procedure (continued)

D. Supplemental Restraint System (SRS) Verification Test and Occupant Classification Module System Verification Test.

NOTE: During the following test, the negative battery cable remains disconnected and isolated during steps 1 and 2 of the Supplemental Restraint System (SRS) Verification Test.

NOTE: The wiTECH scan tool must be used to perform this recall. The wiTECH software is required to be at the latest release level before performing this procedure.

1. Connect the wiTECH micro pod II to the vehicle data link connector located under the steering column.
2. For vehicles equipped with a keyed ignition switch, turn the ignition switch to the “ON” position and exit the vehicle then **continue with Step 4**.
3. For vehicles equipped with keyless ignition node, check to be certain that nobody is in the vehicle then connect the battery negative cable(s) and turn the ignition switch to the “ON” position then **continue with Step 5**.
4. Check to be certain that nobody is in the vehicle then connect the battery negative cable(s).
5. Open the wiTECH 2 website.
6. Enter your “**User id**”, “**Password**” and “**Dealer Code**” then select “**Accept**”.
7. Starting at the “**Vehicle Selection**” screen, select the appropriate vehicle and Device Name.
8. From the “**Action Items**” screen select the “**All DTCs**” tab.
9. Clear all DTC’s in all modules.

NOTE: Any active Diagnostic Trouble Codes (DTC’s) may require an additional key cycle from “ON” to “OFF” to change DTC status from “active” to “stored”.

Service Procedure (Continued)

10. Turn the ignition switch to the “**OFF**” position for about 15 seconds, and then back to the “**ON**” position. Observe the airbag indicator in the instrument cluster.
 - The airbag indicator in the instrument cluster should illuminate for six to eight seconds, and then go out. This indicates that the SRS is functioning normally and that the repairs are complete. Turn the ignition to the “**OFF**” position.
 - If the airbag indicator fails to light or the light and stays ON, there is still an active SRS fault or malfunction. Refer to the appropriate diagnostic information to diagnose the problem.

11. Following successful completion of the SRS Verification Test procedure and PROXI configuration, perform the OCM System Verification Test procedure using a wiTECH scan tool.

12. From the “**Action Items**” screen, click on the “**OCM**” Module icon then “**Miscellaneous Functions**” tab.

13. Select “**OCM system verification test**”; follow screen prompts using **Miller Special Tool** weighted ballasts (Figure 23).



Figure 23 – Miller Special Tool

Service Procedure (Continued)

14. From the “**Action Items**” screen select the “**All DTCs**” tab.
15. Clear all DTC’s in all modules.
16. Verify the heated seat system 20A fuse located in the PDC under the hood is present and not open (blown).
17. Verify all seat electrical and mechanical functions.
18. Close the hood.
19. Remove the wiTECH micro pod II.
20. Return the vehicle to the customer.

Completion Reporting and Reimbursement

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims paid will be used by FCA to record recall service completions and provide dealer payments.

Use one of the following labor operation numbers and time allowances:

	Labor Operation Number	Time Allowance
Replace Heated Seat System	23-T8-01-82	2.2 hours
Replace Heated Seat System, Foam Seat Cushions/Backs and Front Seat Covers	23-T8-01-83	2.5 hours

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

Dealer Notification

To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

Owner Notification and Service Scheduling

All involved vehicle owners known to FCA are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

Vehicle Lists, Global Recall System, VIP and Dealer Follow Up

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the “**Service**” tab and then click on “**Global Recall System.**” Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers must perform this repair on all unsold vehicles before retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

Additional Information

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations
FCA US LLC

This notice applies to your vehicle,

[Model Year and Model]

VIN XXXXXXXXXXXXXXXXXXXX

T80/NHTSA 17V-820

LOGO

VEHICLE PICTURE

YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION**
Call your authorized Chrysler / Dodge / Jeep® / RAM Dealership
- 2. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm part availability and help schedule an appointment**
- 3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.**

QR Code

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall T80.

IMPORTANT SAFETY RECALL

Heated Seats

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain [2005 (ND) Dodge Dakota] vehicles equipped with heated seats.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

WHY DOES MY VEHICLE NEED REPAIRS?

The driver or passenger seat cushion or seat back on your truck ^[1] may experience overheating due to fatigue failures in the heater pad. Fatigue failures of the heater pad can cause hot spots to develop which can propagate into burn holes in the seat cushion or open flames in the interior of the vehicle. The heated seat control system used in these vehicles cannot detect these hot spots that cause thermal damage to the seat and will not shut down automatically. **Any of these consequences may increase the risk of occupant injury or cause a fire in the vehicle.**

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA will repair your vehicle ^[2] free of charge (parts and labor). To do this, your dealer will enhance the seat heating system to include updated control features and replace any damaged seat components. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit. Your time is important to us; please be aware that these steps may require more time. The estimated repair time is three hours. We recommend that you schedule a service appointment to minimize your inconvenience. Please bring this letter with you to your dealership.

TO SCHEDULE YOUR FREE REPAIR, CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online. ^[3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
Fiat Chrysler Automobiles US LLC



Mr. Mrs. Customer
1234 Main Street
Hometown, MI 48371

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.