

GROUP	
Safety Recall	Campaign

MODEL
2018MY
Sorento (UMa)

NUMBER

CDOLID

DATE

SC159 (Rev 2, 1/24/2018)

December 2017

SAFETY RECALL CAMPAIGN

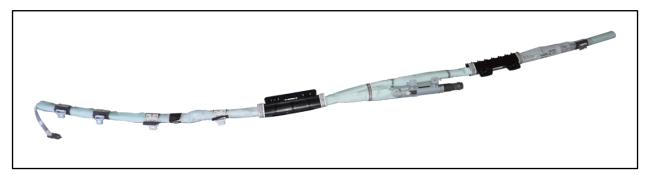
SUBJECT: SIDE CURTAIN AIRBAG REPLACEMENT (SC159)

* NOTICE

This bulletin has been revised to include additional information. New/revised sections of this bulletin are indicated by a black bar in the margin area.

This bulletin provides the procedure to replace both Side Curtain Airbags on certain 2018MY Sorento (UMa) vehicles, produced from September 5, 2017 through November 29, 2017. The inflator in the side curtain airbag is equipped with a top hat diffuser. Some diffusers formed improperly during the manufacturing process. In the event of a crash necessitating deployment of the side curtain airbag, the diffuser may detach and could possibly enter the vehicle occupant compartment, thus increasing the risk of occupant injury.

Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.



* NOTICE

There is no charge to the vehicle owner for this repair. Under applicable law, you may not sell or otherwise deliver any affected vehicle until it has been repaired pursuant to the procedures set forth in this bulletin.

* NOTICE

To assure complete customer satisfaction, always remember to refer to WebDCS Warranty Coverage (validation) Inquiry Screen (Service \rightarrow Warranty Coverage \rightarrow Warranty Coverage Inquiry) for a list of any additional campaigns that may need to be performed on the vehicle before returning it to the customer.

File Under: <Safety Recall Campaign>

 ☒ Service Manager

☒ Parts Manager

☒ Service Advisors

☑ Body Shop Manager

☑ Fleet Repair

MARNING

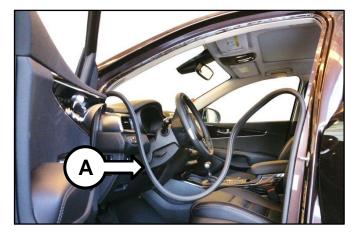
To prevent possible injury, DO NOT deploy the side curtain airbags.

* NOTICE

In cold weather states, allow the heating system to run on high temperature setting for several minutes to allow interior trim to warm up. Low temperatures may cause all plastic clips and trim parts to become brittle.

Replacement Procedure:

 Lower the upper half of the front door weather-strip (A). Repeat for the opposite side.

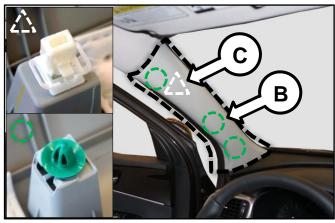


 Use a non-marring trim removal tool and carefully unclip the three (3) inner green retaining clips (B) and one (1) inner white tether clip (C) and remove the A-pillar trim. Repeat for the opposite side.

* NOTICE

Any broken interior pillar clips must be replaced prior to reinstalling trims. A-pillar tether clips (C) must be replaced.

 Lower the upper half of the rear door weather-strip (D). Repeat for the opposite side.



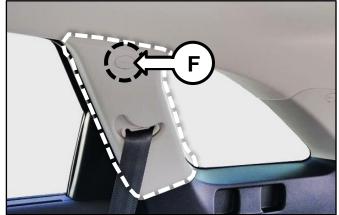


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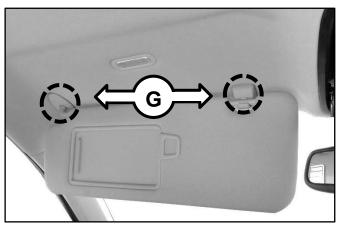
4. Using a pick tool, carefully pull open the B-pillar bolt cover and remove the Bpillar trim retaining bolt (E). Use a nonmarring trim removal tool and carefully remove the B-pillar trim and let hang from seat belt. Repeat for the opposite side.



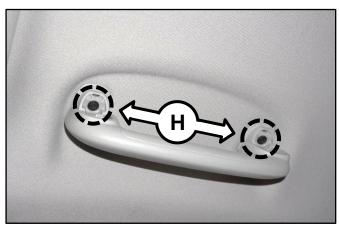
5. Using a pick tool, carefully pull open the C-pillar bolt cover and remove the rear C-pillar trim retaining bolt (F). Use a non-marring trim removal tool and remove the C-pillar trim and let hang from seat belt. Repeat for the opposite side.



6. Remove the sunvisor from the retainer. Using a pick tool, carefully remove the two (2) sunvisor caps and remove the two (2) retaining bolts (G). Once the sunvisor is loose, disconnect the sunvisor lighting connector and remove the sunvisor. Repeat for the opposite side.

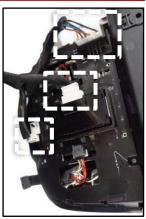


7. Using a pick tool, carefully pull open the two (2) assist handle caps. Remove the two (2) assist handle retaining screws (H) and remove the assist handle. Repeat for the remaining three (3) assist handles located on the roof trim (headliner).



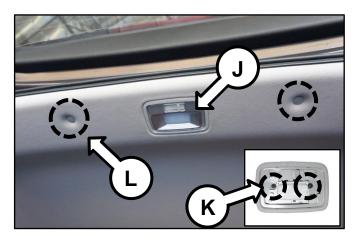
8. Open the overhead storage cover and remove the two (2) overhead console retaining screws (I). Lower the overhead console and disconnect the three (3) connectors on back side and remove the overhead console.



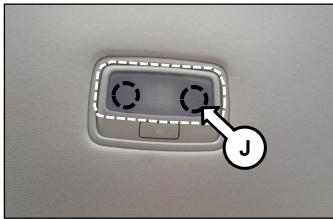


Carefully remove the luggage room lamp
 (J) lens with a small flat-tip screwdriver.
 Remove the two (2) lamp retaining screws (K) and lower the luggage lamp.
 Disconnect the luggage room lamp connector and remove the lamp.

Carefully remove the two (2) roof trim rear retaining clips (L) using a non-marring tool.



10. If equipped with center room lamp (non-panoramic roof models), carefully remove the room lamp lens using a small flat-tip screwdriver. Remove the two (2) lamp retaining screws (J) and lower the room lamp then disconnect the room lamp connector and remove the lamp.



11. Fold the second row seats to the flat position.

* NOTICE

<u>If equipped</u>, also fold the third row seat to the flat position.



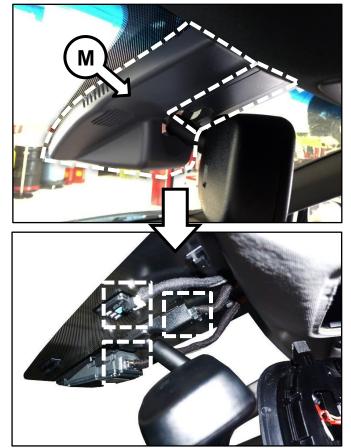
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12. Recline the driver and front passenger seats backward or forward as needed to allow for access to parts requiring removal during the remaining process.

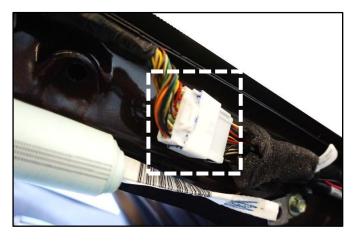


13. If applicable, tilt the inside rear view mirror downwards then carefully remove the mirror cover and the Lane Departure Warning System (LDWS) cover (M) and disconnect all related connectors, as shown.

NOTE: Do <u>not</u> remove the rear view mirror assembly from the windshield as it not required.



 Disconnect the front roof trim connectors located at both driver and passenger Apillars.

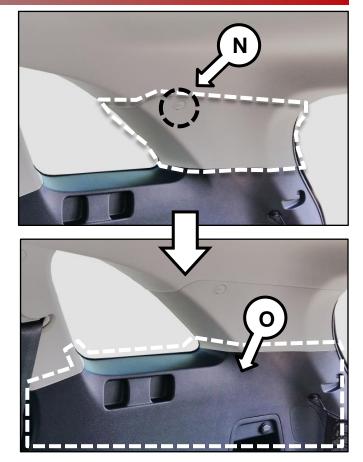


 Using a pick tool, carefully pull open the bolt cover and remove the tail gate pillar trim retaining bolt (N). Repeat for the opposite side.

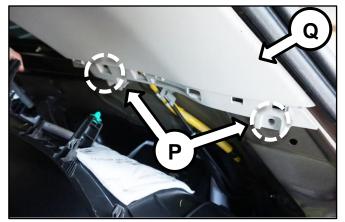
* NOTICE

Do not remove the upper tail gate pillar trim until after completing the next step (18).

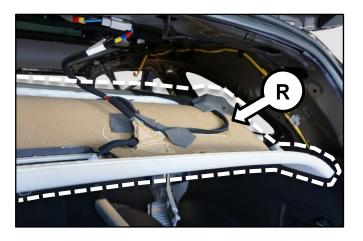
17. Use a non-marring removal tool and unclip the upper section of the lower luggage side trim (O) and carefully pull the trim away approximately 6 inches to allow room for the next step (19). Complete removal of the lower luggage side trim is not required.



- 18. Remove the two (2) retaining bolts (P) then use a non-maring removal tool and unclip and remove the tail gate pillar trim (Q).
- 19. Repeat steps 17 through 19 for the opposite side.



20. Tilt the front seats forward to a normal seating position then beginning at the front, carefully lower the headliner (R) and allow the roof trim to rest on front headrests. Allow the rear of the roof trim to hang.



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21. Disconnect the negative (-) main battery terminal and <u>wait for thirty (30) seconds</u> before proceeding to the next step.

* NOTICE

Refer to page 8 of this bulletin for air bag return information. Failure to maintain control of these parts may result in a warranty claim chargeback.

- 22. Disconnect the yellow side curtain airbag harness connector (S) from side airbag module. Repeat for the opposite side.
- 23. Remove the eight (8) retaining bolts (T) and four (4) retaining nuts (U) and remove the side curtain airbag module. Repeat for the opposite side.



To prevent possible injury, DO NOT deploy the side curtain airbags.

Tightening torque:

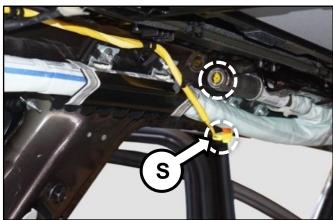
Bolt: 5.8 – 8.7 lb-ft (7.8 – 11.8 N.m,

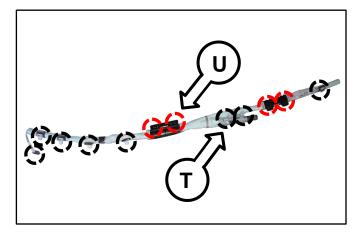
0.8 - 1.2 kgf.m

Nut: 2.9 - 4.3 lb-ft (3.9 - 5.9 N.m,

0.4 - 0.6 kgf.m







24. Install the improved side curtain airbag module then reinstall all removed components in the reverse order of removal.

A CAUTION

Do <u>not</u> twist the airbag module when handling or installing. If the module is twisted, the airbag module may operate abnormally.

- 25. With the KDS, perform a fault code search for the SRS system to confirm no DTCs are present after replacement of the side curtain airbag module.
- 26. Turn the ignition switch ON; the SRS indicator should come on for about six (6) seconds and then turn off, indicated no faults in the SRS system.

SUBJECT:

SIDE CURTAIN AIRBAG REPLACEMENT (SC159)

AFFECTED VEHICLE RANGE:

Model	Production Date Range		
Sorento (UMa)	September 5, 2017 to November 29, 2017		

REQUIRED PART:

Part Name	Part Number	Qty.	Figure	Remarks	
Driver Side Curtain Airbag	85010 C6500QQK	1		(LH) Side	
Passenger Side Curtain Airbag	85020 C6500QQK	1		(RH) Side	
Clip-Trim Mtg (A-Pillar tether)	85815 B1000QQK	2		Mandatory Replacement	
Clip-trim (Headliner)	85420 A9000AS	5		Replace as needed	
Clip-trim (Pillars)	82315 33020	5		Replace as needed	

WARRANTY INFORMATION:

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
R 85010 C6500		(SC159)		2.6	85010 C6500QQK	1	
	0	Side Curtain Airbag Replacement	171A58R0		85020 C6500QQK	1	
			(LH & RH)			85815 B1000QQK	2

NOTE: If necessary, enter sublet code 'X2' for rental expense reimbursement. If the headliner and/or pillar clips need to be replaced, the clip part number(s) must be manually entered into the claim.

AIR BAG RETURN INFORMATION:

Please call **1-800-822-1543** (Autoliv Inc. Support) within 14 days of claim approval (for SC159 only) and be prepared to provide the following information:

- Dealer Name
- Dealer Code
- VINs of air bags to be collected
- Dealer County
- Contact name at dealer
- · Contact email address at dealer
- Quantity of air bags

* NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference $\underline{\text{SC159}}$ when accessing the WebDCS system.

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