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MODELS: 2017 & 2018 Z125 PRO & PRO KRT Edition

(BR125JHF/JHFAL/JHFL/JJF/JJFA/JJFAL/JJFB/JJFBL/JJFL/JJS/JJSL)

ENGINE STALL

RECALL

THIS BULLETIN IS OF THE HIGHEST PRIORITY AND MUST BE ACTED UPON IMMEDIATELY TO ENSURE CUSTOMER SAFETY.

Eligibility

Eligible Units

Model	Vehicle Identification Number Eligibility
BR125JHF/JHFAL/JHFL/ JJF/JJFA/JJFAL/JJFB/ JJFBL/JJFL/JJS/JJSL	Check VIP in K-Dealer

Verify eligibility using VIP in K-Dealer before starting the repair.

Please check VIP (Vehicle Information Portal) in K-Dealer for other possible repair campaigns for eligible units.

Subject

On affected units, improper fuel injection settings of the Electronic Control Unit (ECU) could result in engine stalling at low RPM when slightly opening the throttle while stopping the vehicle or starting from a stop, increasing the risk of a crash.

Kawasaki Action

Initiate Campaign:

Kawasaki has initiated a Recall campaign to repair all eligible units. The repair consists of replacing the Electronic Control Unit (ECU).

Notify Registered Owners:

Kawasaki is sending a Recall letter to all registered owners of eligible units. A copy of the letter is printed on page 5 of this bulletin.

Dealer Action

Repair Eligible Units:

Repair all eligible units including sold units in the field and unsold units in your dealership inventory prior to delivery to the retail purchaser. It is the obligation of authorized Kawasaki retail Dealers to repair eligible units in Dealer's possession prior to retail sale. Failure to comply with this obligation to repair all units eligible for Recall or FDM campaigns by the Dealer constitutes a breach of the Dealer Sales and Service Agreement. Refer to Service Policies bulletin SP 08-01. Refer to the Repair Procedure section of this bulletin for details.

IMPORTANT NOTE:

o It's the law! Under the U.S. National Highway Traffic Safety Administration (NHTSA), Federal Law 49 U.S.C. Section 30120(i) requires dealers to perform Recall repairs before delivering any vehicle affected by the Recall to a purchaser.

Document Completed Repairs:

Federal law requires manufacturers to maintain accurate follow-up records on repairs performed on eligible units. Dealers MUST submit a Warranty Claim for each repair. Refer to the Warranty Information section of this bulletin for details.

NOTE:

o If you fail to submit a Warranty Claim for a new unit that is subsequently sold and registered, the new owner will receive the Recall letter requesting the return of the vehicle to you for repair.



Submit Product Registration:

Submit the product registration to Kawasaki via K-Dealer immediately after retail sale of any eligible unit. Be sure to supply the correct customer name and mailing address. Kawasaki uses the product registration information for customer notification. Also, if you know that the customer has moved, please submit a Customer Update via K-Dealer.

Parts Information

The ECU must be replaced on all eligible units.

Order parts to complete the Recall through K-Dealer as outlined in Service Bulletin SP15-03.

Kit, ECU 49 Spec	P/N 99999-0658
KIT CONTENTS	QTY
Electronic Control Unit	1
Emission Label	1
Owner's Manual Changes	1

Kit, ECU CA Spec	P/N 99999-0661
KIT CONTENTS	QTY
Electronic Control Unit	1
Emission Label	1
Owner's Manual Changes	1

Parts Availability:

To ensure parts availability across the dealer network, Kawasaki initially requests that parts are ordered based on immediate demand:

- For retailed units, order parts as customers schedule repairs or for repairs expected to take place within the next two weeks.
- For unsold units, use VIP in K-Dealer to identify the number of affected units in your dealership inventory. Order repair parts only for units that will be repaired for retail sale within the next two weeks.

NOTE:

 Use VIP in K-Dealer to identify affected units in your dealership inventory to order repair kits for unsold units

Repair Procedure

Refer to the appropriate sections of Service Manual 99924-1507-04 for information and procedures related to parts removal and installation.

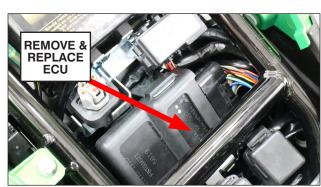
- · Remove the seat.
- Remove and dispose of the ECU in accordance with all local laws and regulations.

NOTICE

Never drop the ECU, especially on a hard surface. Such a shock to the ECU can damage it.

Install the new ECU.

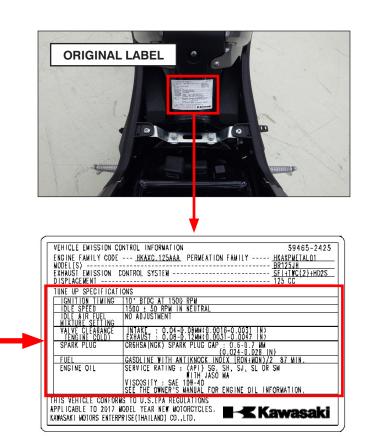




 Apply the new emission label on top of the "TUNE UP SPECIFICATIONS" section of the original label as shown.

NEW LABEL

LEXHAUST: D.OB-D.12WMCD.0031-0-0027 | N)
CREHSA[NGK] SPARK PLUG CAP: 0.6-1.7 MM
GASOLINE WITH ANTIKNOCK INDEX IRON-WON3/2 87 MIN.
GASOLINE WITH ANTIKNOCK INDEX IRON-WON3/2 87 MIN.
SERVICE RATING: (API) SG, SH, SJ, SL OR SM
VISCOSITY: SAC 109-40
SEE THE DWNER'S MANUAL FOR ENGINE DIL INFORMATION.



ORIGINAL LABEL

- Reset and register the throttle sensor position data as follows. DO NOT TOUCH THE THROTTLE DURING THIS PROCEDURE.
 - o Turn the ignition switch off.

FUEL ENGINE OIL

- o Turn the ignition switch on and wait five seconds.
- o Turn the ignition switch off and wait five seconds.
- O Registration complete.

NOTE:

- o After registration is complete, it is normal for the yellow engine warning indicator to illuminate when starting the vehicle then go out a few seconds later.
- Insert Owner's manual changes.
 - o For unsold units in dealer inventory, insert the changes into the owner's manual.
 - o For customer units, give the changes to the owner and explain to insert the changes into their owner's manual.

Warranty Information

This is a safety Recall campaign. Repair is authorized regardless of ownership or warranty status.

Repairs MUST BE PERFORMED IMMEDIATELY ON ALL ELIGIBLE UNITS in the field and during initial assembly and preparation.

See the Warranty Policies and Procedures Manual (claim type 3 information) for detailed instructions when submitting the Warranty Claim.

	Remove & Replace 49 State ECU (BR125JHF/JJF/ JJFA/JJFB/JJS)	Remove & Replace CA ECU (BR125JHFAL/JHFL/ JJFAL/JJFBL/JJFL/ JJSL)
Job Code	22500	22501
Flat Rate Time	0.4 hr	0.4 hr
Claim Type	3	3
Part Number	99999-0658	99999-0661
Description	Kit, ECU 49 Spec	Kit, ECU CA Spec
Qty	1	1

Repair Verification

Make a white paint mark on the frame crosspipe under the seat (as shown) to serve as repair verification.

NOTE:

o Repair verification is an essential part of the repair procedure. Along with the physical repair verification, check VIP (Vehicle Information Portal) in K-Dealer for other possible repair campaigns for eligible units.



2017 & 2018 Z125 PRO & PRO KRT EDITION ENGINE STALL IMPORTANT SAFETY RECALL NHTSA RECALL NO. 17V-774

Dear Kawasaki Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Kawasaki Motors Corp., U.S.A., has decided that a defect which relates to motor vehicle safety exists in certain 2017 & 2018 Z125 PRO & PRO KRT Edition motorcycles (BR125JHF/JHFAL/JHFL/JJFAJJFAL/JJFBL/JJFBL/JJFBL/JJFL/JJSJJSL models).

The reason for this notice:

On affected units, improper fuel injection settings of the Electronic Control Unit (ECU) could result in engine stalling at low RPM when slightly opening the throttle while stopping the vehicle or starting from a stop, increasing the risk of a crash.

What Kawasaki and your dealer will do:

In the interest of your continued satisfaction, Kawasaki has authorized your dealer to replace the Electronic Control Unit (ECU) free of charge. The actual repair will take up to thirty minutes but may take longer due to scheduling at the dealership and the time needed to obtain required parts.

What should you do to ensure your safety?

Please call your Kawasaki dealer to schedule an appointment to have your motorcycle inspected and repaired. Please have your Vehicle Identification Number (VIN) ready when calling. To locate the nearest authorized Kawasaki motorcycle dealer, please visit www.kawasaki.com and click on the "LOCATE DEALER" link.

If you need help:

If you have questions or concerns that your dealer is not able to resolve, please contact Kawasaki's Consumer Services Department at (866) 802-9381 (toll-free) between 7:30 a.m. and 4:30 p.m. PT Monday through Friday. Please have your Vehicle Identification Number ready when calling.

If your dealer fails or is unable to remedy this defect without charge within a reasonable amount of time (60 days after your first attempt to obtain remedy), you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1(888) 327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

If you received this notice in error:

Our records indicate you are the current owner of the 2017 & 2018 Z125 PRO & PRO KRT Edition motorcycle described in this letter. If you no longer have the vehicle described in this letter, please help us to update our records at www. kawasaki.com by clicking on "OWNER CENTER => OWNER SUPPORT => UPDATE OWNER INFO" or by calling Kawasaki toll free at (866) 802-9381. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Reimbursement:

If you have experienced the failure described above prior to receiving this letter and have paid to have it corrected, you may be eligible for full or partial reimbursement for your documented cost of repair(s). To apply for reimbursement, please send copies of current owner and VIN information along with copies of repair orders and payment confirmation to the following address:

Kawasaki Motors Corp., U.S.A. ATTN: Consumer Services Department P.O. Box 25252 Santa Ana. California 92799-5252

Please note the following conditions for reimbursement:

- Only repairs specifically related to this recall are eligible for reimbursement. Other expenses such as towing, rental, and accommodations will not be refunded.
- Claims may be excluded if proper documentation is not included. Current owner and VIN information along with copies of repair orders and payment confirmation must be provided.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.