



RECALL CAMPAIGN BULLETIN

Reference:

NTB15-078a

Date:

October 12, 2017

VOLUNTARY SAFETY RECALL CAMPAIGN 2007 – 2012 VERSA; FRONT COIL SPRINGS

This bulletin has been amended. An additional Campaign ID# was added, and the Claims Information was updated. Please discard previous versions of this bulletin.

CAMPAIGN I.D. # PM565 and PM701

APPLIED VEHICLE: 2007 – 2012 Versa Hatchback (C11)
2007 – 2011 Versa Sedan (C11)

**Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.**

INTRODUCTION

Nissan is conducting this Voluntary Safety Recall Campaign to replace the front suspension coil springs on certain specific Model Year 2007-2012 Versa vehicles that are currently registered in States where heavy concentrations of road salt are used in the winter. Certain specific 2007-2012 Versa vehicles currently registered in other States, but previously were registered in States where the recall campaign will be conducted, will also be included in this campaign. This service will be performed at no charge to the customer for parts or labor.

States Where Recall Will be Conducted (Salt States)

Connecticut, Delaware, Iowa, Illinois, Indiana, Kentucky, Massachusetts, Maine, Maryland, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, West Virginia, Wisconsin, Virginia, and the District of Columbia.

IDENTIFICATION NUMBER

Nissan has assigned identification numbers PM565 and PM701 to this campaign. Use Service COMM or Dealer Business Systems (DBS) National Service History and the VIN to confirm the correct campaign ID number for a given vehicle. The correct campaign ID number must appear on all communication and documentation of any nature dealing with this campaign.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

DEALER RESPONSIBILITY

It is the dealer's responsibility to Check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

SERVICE PROCEDURE

Replace both front suspension coils springs.

- Refer to the Electronic Service Manual (ESM), section FSU-Front Suspension, for coil spring replacement information.
- After replacement of the coil springs, make sure to perform wheel alignment per the service manual.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Front Suspension Coil Springs	54010 – ZN90A	2
Nut (Top of strut to mounting insulator)	(1)	2
Nut (Bottom of strut to steering knuckle)	(1)	4

(1) For the Nuts listed above, use the VIN and the electronic parts catalog (FAST or equivalent) to obtain the part number for the vehicle you are working on.

CLAIMS INFORMATION

NOTE: Use Service COMM or Dealer Business Systems (DBS) National Service History and the VIN to confirm the correct campaign ID number for a given vehicle. The correct campaign ID number must appear on all communication and documentation of any nature dealing with this campaign.

Submit a Campaign (CM) line claim using the following claims coding:

CAMPAIGN (CM) I.D. #	DESCRIPTION	OP CODE	FRT
PM565	Replace Both Front Coil Springs And Perform Front Wheel Alignment	PM5650	2.2 hrs.

OR

CAMPAIGN (CM) I.D. #	DESCRIPTION	OP CODE	FRT
PM701	Replace Both Front Coil Springs And Perform Front Wheel Alignment	PM7010	2.2 hrs.

