



SI B72 05 17  
Safety Belts and Accessories (Body)

September 2017  
Technical Service

## DELIVERY STOP & RECALL 17V-507: REPLACE BOTH FRONT SEAT BELTS

New information provided by this revision is preceded by this symbol .

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

This Service Information bulletin supersedes SI B72 0517 **dated August 2017**

### What's new:

- This (Recall/Service Action) repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement.
- Recall number added to Subject line
- The "Recall Statement" has been added for final repair
- "Situation" has been updated.
- "Affected Vehicles" has been added
- "Correction" has been added
- "Procedure" has been added
- "Parts Information" has been added
- "Warranty Information" has been added

### MODEL

F33 (4 Series Convertible)	F83 (M4 Convertible)
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### SITUATION

Both front seat belt restraint functions may not be adequate in case of heavy braking.



### AFFECTED VEHICLES

BMW Group is conducting a Voluntary Safety Recall (effective August 11, 2017) on Model Year 2018 BMW 4 Series Convertibles (including M4 Convertibles) involving both front seat belts.

Approximately 67 vehicles are affected by this recall. There are less than 10 vehicles in customer hands and Customer Relations will be calling all of them. We will follow up with a notification letter letting them know they are affected by this recall and that remedy is available.

Vehicles in dealer inventory are affected by this recall/stop. Vehicles which are affected will show the campaign as "Open" when checked either in Warranty Vehicle Inquiry, AIR or ISPA Next.

The affected vehicles will be identified with the description: **0072900100 B720517 Recall Replace Both Front Seat Belts**

**UPDATE!** **CAUSE**

Faulty seat belt mechanism

**UPDATE!** **CORRECTION**

Replace both front seat belts.

**UPDATE!** **PROCEDURE**



Attention!

Read and comply with safety instructions for handling airbag modules and pyrotechnic belt tensioners. Improper handling can trigger off the airbag or the belt pre-tensioner and thereby cause injuries.

1. Replace left and right front seat belts as per repair instructions:

- **REP 72 11 001 “Removing and installing/replacing front seat belt completely on the front left”**
- **REP 72 11 002 “Removing and installing/replacing front seat belt (complete)”**



Installation note:

- Seat belt strap must not be twisted when in the installed condition.
- Check seat belt for correct function after repair is completed.

**UPDATE!** **PARTS INFORMATION**

The below part numbers are blocked from normal ordering. Please refer to the Parts Matrix DCS for the ordering procedure. If you need one of the below parts for a different repair, please contact the parts consultant group with the VIN. Parts will be released to the limited customers on the road first and then to priority one vehicles at Dealers and the VDC's. Then the remaining cars at Dealers, followed by P2, P3, P4, etc... at the VDC's.

Part Number	Description	Quantity
72 11 7 318 345	Upper belt front left black	1
72 11 7 318 346	Upper belt front right black	1

Or

72 11 7 318 347	Upper belt front left Veneto beige	1
72 11 7 318 348	Upper belt front right Veneto beige	1

And:

07 14 7 132 830	Fillister head screw	2
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07 14 9 321 690	Fillister head screw	10
07 14 9 156 955	Fillister head screw	4
07 14 9 148 299	Fillister head screw	2

## PARTS RETENTION AND RETURN

The parts replaced to perform and submit for this Recall repair procedure are the property of BMW NA.

Your center is responsible for the proper identification, storage (see below) and documentation of these parts. They must be held in a secure retention area until notification of claim payment is made by BMW NA through DCSnet.

Applicable Recall parts will be requested to be returned, a corresponding DCSnet generated Part Return tag will be generated.



**Warning:** Seatbelt roller assemblies with an integrated pre-tensioner device are classified as

dangerous goods (DG) by the Department of Transportation (DOT) and require special preparation, packing and labeling for transport.

**Recently, in addition to the DOT regulations, the EPA has formally announced that non-deployed safety devices that are removed from finished automobiles will also now be classified as hazardous waste.**

Due to this new and additional EPA issued regulation, all Safety Devices (airbag modules, seatbelt buckles and rollers with integrated pre-tensioner devices) that would have been requested to be returned to Lighting Resources **must be held** at your center until further notice.

The Takata Airbag Recall-related airbag modules are currently excluded.

The BMW Group is working diligently to provide you with a new safety device-specific part return procedure that will also comply with this additional EPA regulation. We fully recognize the inconvenience to your center and appreciate your cooperation as we work quickly and efficiently to comply with this additional EPA regulation.

For other questions or inquiries concern this issue, please contact the WPRC via IDS or through its helpdesk at 610-365-3065.



## WARRANTY INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the following information:

Defect Code:	0072900100	
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**Completion “before” vehicle delivery to the customer or the vehicle is already in the workshop**

Labor Operation:	Labor Allowance:	Description:
00 65 734	28 FRU	Replacing both front seat belts <b>(Plus work)</b>

Or:

**Completion after vehicle delivery to the customer**

00 65 161	30 FRU	Replacing both front seat belts <b>(Main work)</b>
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And, as applicable:

### Alternative Mobility Solutions (AMS) Reimbursement

This Recall repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, please claim this item under the Defect Code noted above as follows:

<b>Sublet Code “2”</b>	See below	Alternative Mobility Solution (AMS) expense reimbursement
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Claimable AMS-related reimbursement items and allowances (at cost, no markup)

- Mass transit (Up to \$15.00);
- Taxi and livery services (Up to \$15.00);
- “On-demand” Phone app-based transportation services (Up to \$15.00); or
- Vehicle pickup/drop off service “to and/or from” a customer’s home or business location (Up to \$25.00).

Please refer to SI [B01 29 16](#) for additional information. Itemize this sublet amount on the repair order and in the claim comment section.

### TREAD Act - Previous Customer-Pay Repairs

Based on the small number of recently produced Recall affected vehicles, reimbursement requests for prior customer-pay repairs that specifically address the issue described in this Recall bulletin are not very likely.

Thursday, September 21, 2017

## ATTACHMENTS

View PDF attachment [B720517 Recall Notice](#).

View PDF attachment [STOP012465 VIN List](#).

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## **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Delivery Stop & Recall 17V-XXX: Replace Both Front Seat Belts B72 05 17

BMW Group is conducting a Voluntary Safety Recall (effective August 11, 2017) on Model Year 2018 BMW 4 Series Convertibles (including M4 Convertibles) involving both front seat belts.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.