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Transport Canada Id: Pending

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**SUBJECT:** Utilimaster Corporation, has determined a defect relating to seatbelt mounts on Utilimaster Aeromaster bodies that may exist in certain vehicles.

**CONDITION:** Seatbelt mounts for 8” setback passenger seats were not installed to required specifications.

**CUSTOMER:** Multiple

**APPLIES TO:** This bulletin applies to certain Aeromaster walk-ins manufactured between March 2014 and October 2016 and equipped with 8” setback pedestal seats.

**CORRECTION** Reinforce passenger seatbelt mount with D-ring support bracket.

**AUTHORIZED TO PERFORM THE WORK:**

- Customer or customer contractor
- Utilimaster or Utilimaster contractor

**LABOR ALLOCATION:** 0.50 hours

**WARRANTY JOB OP CODE:** 13-P4-A7-P9-RW

**PARTS NEEDED:** 23003980SK KIT MOUNT SEAT PED 8" SETBACK INST

Qty.	Part Number	Description
3	11000903	NUT HX 1/4-20 NYLK GR5 ZN
6	11600221	WASHER FLAT 1/4 USS HD ZNY
3	11602443	BOLT RIB 1/4-20 X 1.00 GR5 ZN
1	22827742	BRACKET D-RING SUPPORT
1	11602343	BOLT HX 7/16-20 x 1.00 GR5 ZN SHLDR
1	11000104	NUT FLG 7/16-20 PTLK GRD G ZN
1	03104479	DECAL SERVICED JOB CODE
1	03102510-X003EN	8” SETBACK PEDESTAL SEATBELT INSTRUCT

Technical Service Bulletins are intended for use by Professional Technicians only. They are written to guide Professional Technicians in performing service to vehicles of product specific nature in conjunction with industry standards. Professional Technicians are appropriately trained on industry standards and have the tools and equipment to perform procedures safely and properly.

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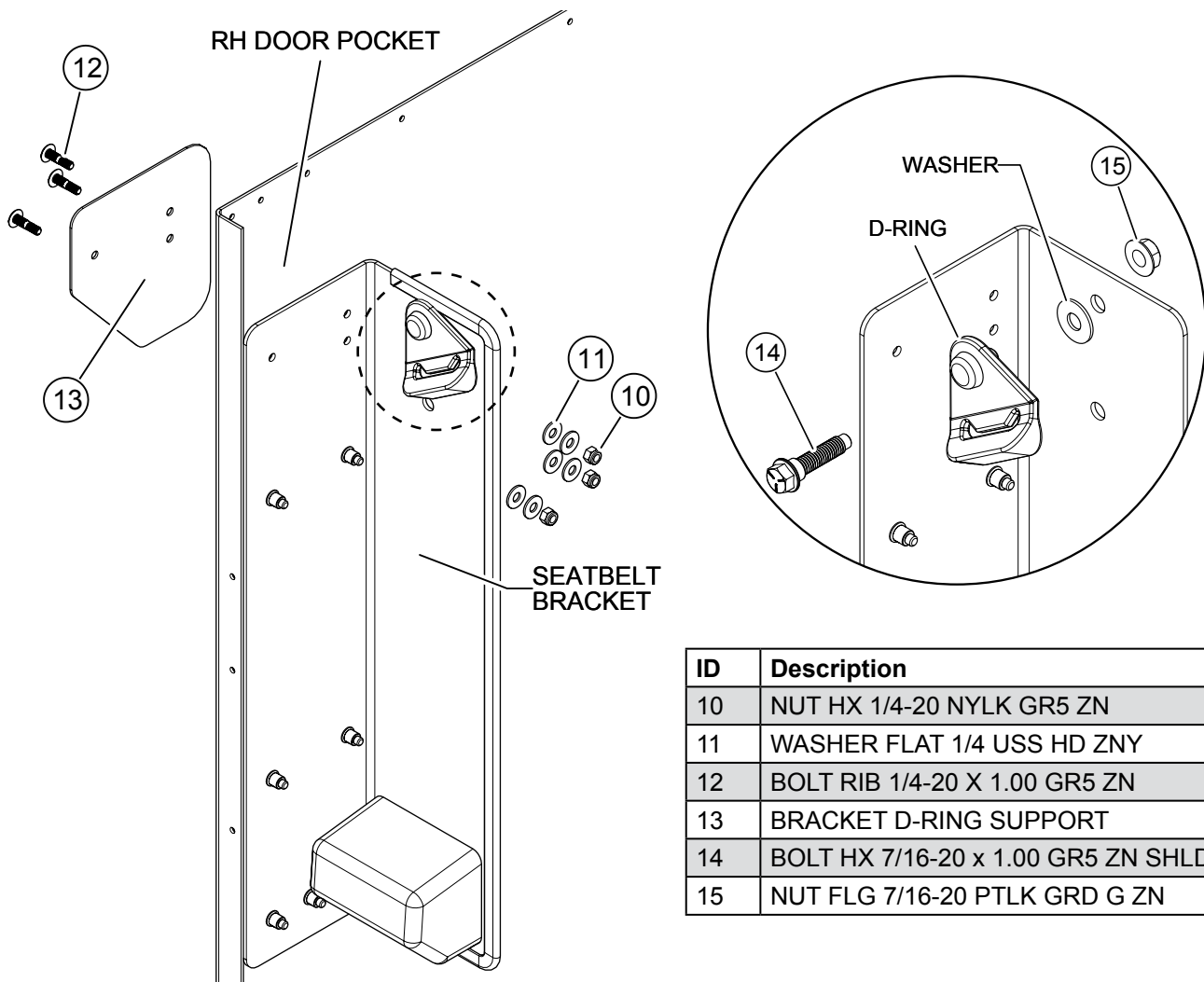
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**TOOLS REQUIRED:**

- Standard combination and ratchet wrench sets
- Socket wrench extension
- Drill with 7/32" bit
- Duct or masking tape
- Center punch
- Torque wrench (ft•lb increments)

**STEP-BY-STEP INSTRUCTIONS:**
**⚠ WARNING**

*Always wear safety glasses and other proper protective equipment (gloves, hearing protection, etc.) as appropriate to the process.*



ID	Description
10	NUT HX 1/4-20 NYLK GR5 ZN
11	WASHER FLAT 1/4 USS HD ZNY
12	BOLT RIB 1/4-20 X 1.00 GR5 ZN
13	BRACKET D-RING SUPPORT
14	BOLT HX 7/16-20 x 1.00 GR5 ZN SHLDR
15	NUT FLG 7/16-20 PTLK GRD G ZN

*Overview of D-ring support bracket installation*

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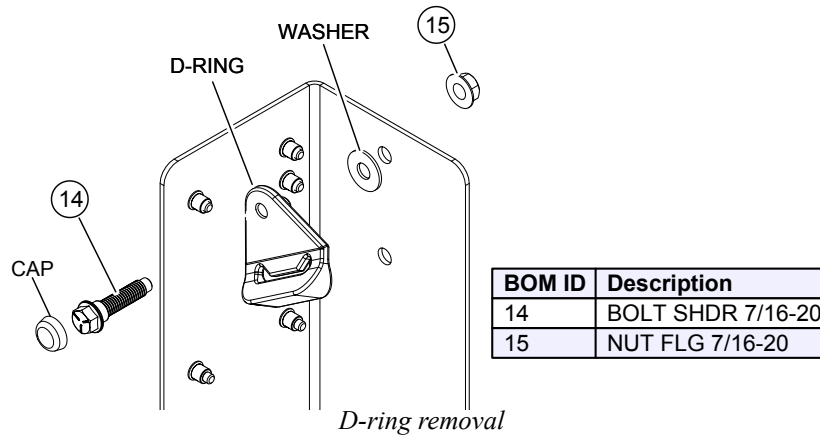
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1. Read and understand all the instructions before starting the repair.
2. Open the right hand window and side sliding door to access the door pocket.

## NOTICE

**Replace nut and bolt D-ring fasteners with new hardware. Keep washer for reuse.**

3. Remove D-ring bolt cap and set aside.
4. Remove 7/16-20 fasteners from D-ring and discard. Set aside D-ring and washer for reuse.

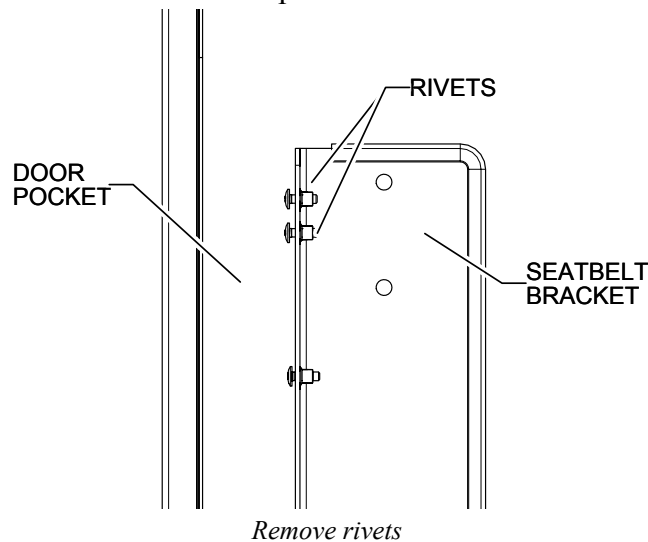


5. From inside door pocket, apply tape to rivet heads.

## NOTICE

**Do NOT let rivet heads fall into door track or door pocket.**

6. Use a 7/32" bit to drill out (3) pin-and-collar rivets securing seatbelt bracket. Use a center punch to knock out rivets in bracket. Remove tape.



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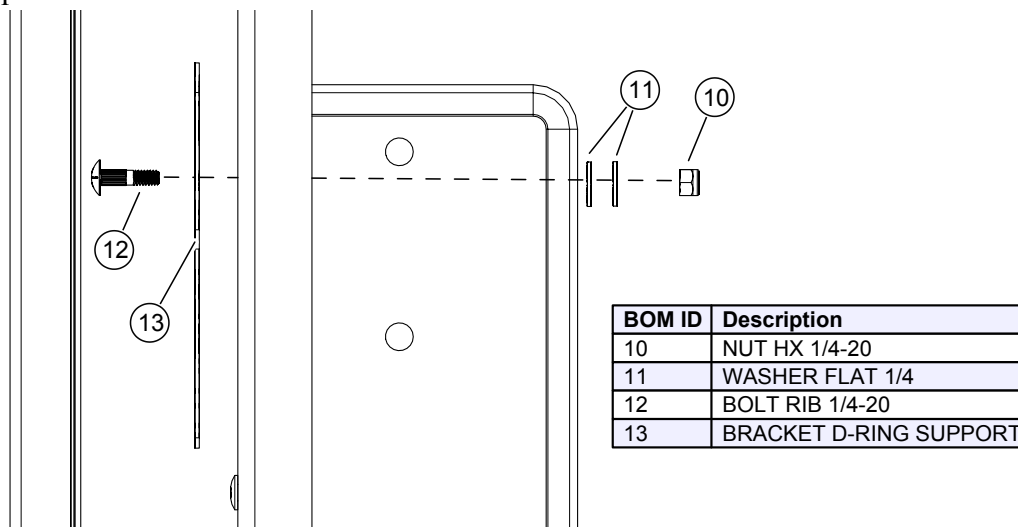
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7. Align support bracket with existing holes in door pocket and hand tighten (3) 1/4-20 rib bolts with (6) washers and (3) lock nuts.
8. Tighten nuts to pull rib bolts flush with D-ring support bracket.
9. Torque nuts to 7–9 ft•lbs.

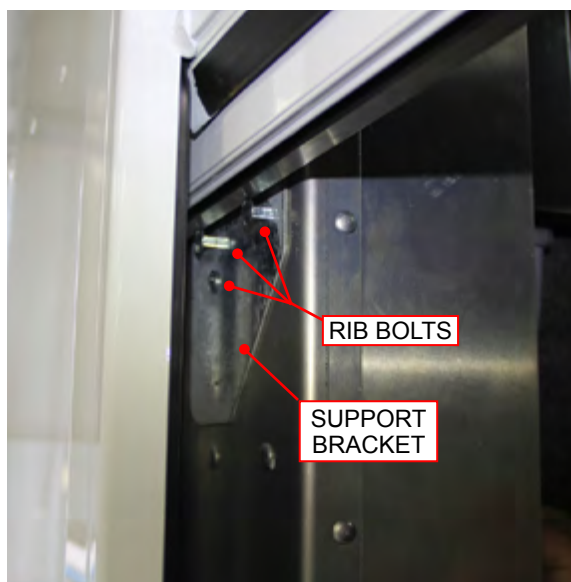
## NOTICE

*Reuse original washer with new D-ring fasteners.*

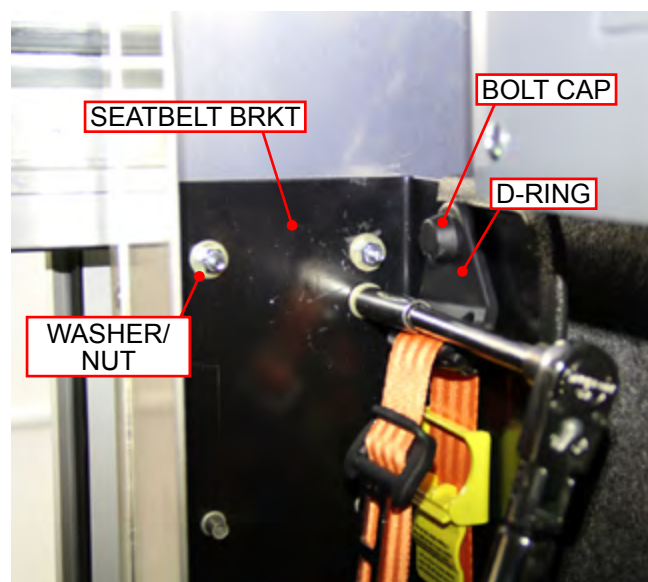
10. Secure D-ring to seatbelt bracket using replacement 7/16-20 bolt and nut.
11. Torque nut to 32–49 ft•lb.



*D-ring support bracket fasteners*



*RH Outboard door pocket*



*Inboard side of seatbelt bracket*

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12. Use Job Code 13-P4-A7-P9-RW from this document to complete the SERVICED decal.
13. Adhere the decal to the upper right-hand corner of the driver's door pocket panel next to the bulkhead wall. Do NOT cover any previously applied decals.



*Service decal on driver's door pocket (cargo side)*

### **Contact Utilimaster to Order Parts and File Warranty**

**Email:** [Warranty@Utilimaster.com](mailto:Warranty@Utilimaster.com)

**Phone:** 574-848-2000

**Mail or Express Service:**

**Fax:** 574-848-2809

Utilimaster

Attn: Warranty Dept.

603 Earthway Blvd.

Bristol, IN 46507-9182, USA

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