

From: Broadcast Messaging System
To: [DL-BMS Message Monitors](#)
Subject: FIX AVAILABLE: Vario Cases for R 1200 GS
Date: Wednesday, September 20, 2017 3:59:37 PM

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From: Motorcycles
Expiration Date: October 27, 2017

DCSnet Message
Important



Subject: **FIX AVAILABLE: Vario Cases for R 1200 GS**

ATT: BMW MOTORRAD DEALERS

SUBJECT: VARIO CASES

Please see the attached bulletin regarding recall 17V-481 "Retrofitting Reflector on Vario cases." The cases outlined in the bulletin may now be sold only after they are updated with the required reflector. Parts blocks will be removed tomorrow only for the parts detailed in the bulletin.

Solutions for the Touring and Aluminum cases are still under development and will be communicated at a later date.

Attachments: [SI 77 001 17 Recall 17V-481Retrofitting_reflectors_VARIO\[81a67640\].pdf](#)
 [SI 77 001 17 Recall 17V-481Retrofitting_reflectors_VARIO\[81a67640\].pdf](#)

Recipients: BMW Motorcycles, CC-MotorcycleMailingList
BMW Motorcycles, All Offerings, All Regions, All Areas, All Departments, All Personnel



Recall 17V-481

COMPLIANCE RECALL

Retrofitting Reflector on Vario Cases

R 1200 GS (K50, 0A11/0A61)

Service Information No. [SI 77 001 17](#)

Service Information No. SI 77 001 17

COMPLIANCE RECALL: Retrofitting reflector Vario Cases

Situation

In the course of the quality observations, BMW Motorrad has established that the statutorily required visibility of the rear side rear reflector has not been maintained when original case systems are installed.

Series solution

As of August 2017, only case systems with additional rear reflectors at the side can be sold.

Service solution

In all instances vehicles that have already been handed over to customers with cases must have the work outlined in repair instructions 00 60 327 carried out. For cases that have not yet been delivered, the work must be carried out **before delivery** to customers.

Affected cases may **NOT** be delivered to the customer without reflectors.

Existing R 1200 GS (K50) customers may have the work performed immediately but will also be notified by BMW Motorrad via letter starting in October. They will be instructed to contact their nearest BMW Motorrad dealer to have the work performed if their vehicle is equipped with Vario cases.

NHTSA Statement

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle part covered by this notification until the recall has been performed. This means that centers may not legally deliver new motor vehicles parts subject to this recall to consumers until they are fixed. Note also that substantial civil penalties apply to violations of the Safety Act.

Vario case (install on: R 1200 GS)



Part numbers affected:

77 40 7 721 035	Vario case, left
77 40 7 721 036	Vario case, right
77 41 8 567 204	Vario case, right

Measure: Installation of reflector (part number: 63 14 2 305 743) according to repair manual 00 60 327

Warranty processing for Vario case (R 1200 GS)

Defect code

00 00 77 01 00	Retrofitting reflector
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Flat rate unit number

00 60 327	Retrofitting reflectors for case, 5 FRUs
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Part number

63 14 2 305 743	Reflector
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Service Information No. SI 77 001 17

COMPLIANCE RECALL: Retrofitting reflector Vario Cases

00 60 327 Reflectors for Vario cases

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▶ Retrofit reflector for Vario case left and right

- The area where the reflector mounts (**arrow**) must be clean prior to applying the reflector (**1**).