

SAFETY ADVISORY # 17-293

Avalanche 370 Slide Ram

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided the vehicles in this recall population may have an adjustment bolt for the kitchen slide that can come into contact with the tire. The adjustment bolt and tires touching during travel may lead to an increased risk of loss of control and vehicle crash.

Models Included: 2016 - 2018 Avalanche, Model 370RD

Serial Number Range: 2016 GE760630 – GE760663

2017 HE760021 – HE760875

2018 JE760049 – JE760176

Parts Required: - 1 pc – 569640 - Bolt - 1/2"- 13 x 3" - Tap - GR5 - FTTHD - ST - Black Oxidized

Tools Required: - Ratcheting wrench - 3/4" socket

Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.

REPAIR INSTRUCTIONS

Step 1

Locate the kitchen slide ram at the off door side front tire.

Step 2

Inspect the distance between the tire and adjustment bolt.

Step 3

If there is less than 2 3/4" of space between the bolt head and tire replace the bolt with the part number provided above. See Figure 1 for incorrect bolt and Figure 2 for correct bolt. Using a ratchet and 3/4" socket, remove the existing bolt. Start the new bolt by hand and finish with the ratchet, install the bolt firmly against the adjustment plate.



Step 4

Inspect the tire for any physical damage and touch up /spray paint the bolt as needed.

WARRANTY REIMBURSEMENT

Submit the claim on Key Express using **Flat Rate Code # 7129342A** with **Safety Advisory # 17-293** noted in the customer complaint section of the form. The amount of time authorized for this repair is .5 hour.

Please call Keystone RV Customer Service at **(866) 273-1456** if you have any questions.