

CERTAIN 2017 YZF-R3 MODELS

FACTORY MODIFICATION CAMPAIGN – Motor Vehicle Certification Label

INTRODUCTION

Yamaha Motor Corporation, U.S.A. has decided that a defect that relates to federal motor vehicle regulations exists in certain 2017 YFZ-R3 motorcycles. In a total of 40 affected motorcycles, the Motor Vehicle Certification Label is incorrect. Inadvertently, Canadian certification labels were used during manufacturing instead of the US-specification certification label.

To correct this defect, Yamaha is initiating a Factory Modification Campaign. Affected units must have the Motor Vehicle Certification Label removed and replaced with a corrected certification label.

IMPORTANT:

- Of the 40 affected units, 23 will be modified before shipment to dealers. Check the *Affected Range* in this bulletin carefully before initiating a modification.
- The corrected Certification Label is matched to each unit's Vehicle Identification Number (VIN). Contact your Regional Technical Advisor (RTA) to get the specific label for the unit you are modifying. See the *Service Procedures* in this bulletin for more information.

Yamaha is notifying all registered owners of affected motorcycles by mail. A copy of this letter is included in this bulletin. The customer should make an appointment with an authorized Yamaha dealer to bring in the motorcycle so the dealer has enough time to obtain the proper label to modify the unit.

If your dealership was invoiced for one or more affected units, a computer report listing all affected motorcycles invoiced to your dealership is included with this bulletin. Use the list to help ensure all motorcycles are modified. All sold motorcycles that have been registered with Yamaha will show the customer's name and address.

Your dealership must notify the owner of any affected motorcycle that was actually sold but listed as "unsold" in the report. You must modify all affected motorcycles in your inventory as well as all customer-owned motorcycles brought to you for this service. If you purchase an affected motorcycle from another dealer, check to see if the procedures in this bulletin have already been performed before you sell the motorcycle.

It is a violation of Yamaha policy for your dealership to deliver any affected motorcycle to customers until the procedures in this bulletin are performed.

When the modification on each motorcycle is performed, follow the Warranty Information section of this bulletin to receive reimbursement. Be sure to use the Factory Modification Campaign procedures in Chapter 7 of the Warranty and Y.E.S. Handbook (LIT-11760-00-16).

DEALER ACTION SUMMARY

Unsold &

Sold Units: Use YDS Unit Status to check to be sure the unit is affected and that it is not already modified. Contact your RTA to receive the label for a specific unit. Remove the incorrect Motor Vehicle Certification Label and install the new label you received.

Parts: No parts need to be ordered. Contact your RTA to get the correct replacement Motor Vehicle Certification label for the specific unit you are modifying.

Warranty: Factory Modification Campaign. See the *Warranty Information* section of this bulletin. This modification applies to all affected units regardless of ownership or warranty status.

Notify

Customers: Yes, you must immediately contact any customer whose motorcycle shows as unregistered on the enclosed report. Yamaha has sent letters to customers whose motorcycles were registered with Yamaha as of **xx/xx/2017**.

AFFECTED RANGE

2017 YZF-R3

The following affected units require modification:

| | |
|---------------|---------------|
| RH15Y-0001001 | RH15Y-0001019 |
| RH15Y-0001002 | RH15Y-0001021 |
| RH15Y-0001004 | RH15Y-0001024 |
| RH15Y-0001008 | RH15Y-0001029 |
| RH15Y-0001012 | RH15Y-0001030 |
| RH15Y-0001013 | RH15Y-0001035 |
| RH15Y-0001016 | RH15Y-0001039 |
| RH15Y-0001018 | RH15Y-0001040 |

The following affected units were modified by Yamaha prior to dealer delivery. No action is necessary.

| | |
|---------------|---------------|
| RH15Y-0001003 | RH15Y-0001023 |
| RH15Y-0001005 | RH15Y-0001025 |
| RH15Y-0001006 | RH15Y-0001026 |
| RH15Y-0001007 | RH15Y-0001028 |
| RH15Y-0001009 | RH15Y-0001031 |
| RH15Y-0001010 | RH15Y-0001032 |
| RH15Y-0001011 | RH15Y-0001033 |
| RH15Y-0001014 | RH15Y-0001034 |
| RH15Y-0001015 | RH15Y-0001036 |
| RH15Y-0001017 | RH15Y-0001037 |
| RH15Y-0001020 | RH15Y-0001038 |
| RH15Y-0001022 | |

SERVICE PROCEDURES

Preparation

1. Confirm that the unit is within the affected range and it has not been modified by checking Unit Status on YDS (*Service> Warranty Claims / Authorization> Unit Status*).
2. Request the replacement Motor Vehicle Certification Label for the specific VIN of the unit by submitting an Online Tech Support request on YDS (*Service> Online Tech Support*) or calling your RTA at (800) 879-0078. **IMPORTANT:** Wait until you are ready to install the label before requesting it; it is a controlled label and must not be misplaced.

NOTICE:

Be sure to use protective covers to protect the fuel tank and other components from scratching or other damage.

Label Replacement

1. Remove cover side 6.



Remove:

- 1-1. Bolt, Hex. Socket Button (90111-05003) 2 Pcs
- 1-2. Cover, Side 6

2. Remove panel inner 5.



Remove:

- 2-1. Bolt, Hex. Socket Button (90111-05003) 2 Pcs
- 2-2. Rivet (90269-06081) 2 Pcs
- 2-3. Panel, Inner 5

3. Remove incorrect Motor Vehicle Certification Label.



3-1. Peel the top layer (*plastic*) of certification label.

TIP: Use a needle to poke the label and start the peeling process.

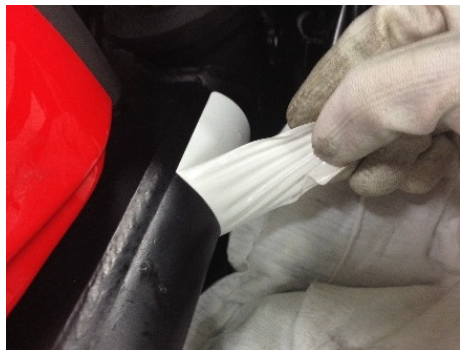


3-2. Put a dry rag under certification label's area.

Apply Yamalube Brake and Contact Cleaner along label backing's surface and let it stand for approximately 5 minutes.

NOTICE:

Brake and Contact Cleaner may instantly damage paint and some plastics. Protect area around label and spray carefully.



3-3. Gently peel the label backing.

TIP: If pieces of label backing are left on the frame, apply more contact cleaner and carefully use a plastic scraper.



3-4. Apply soapy water to clean any remaining adhesive.

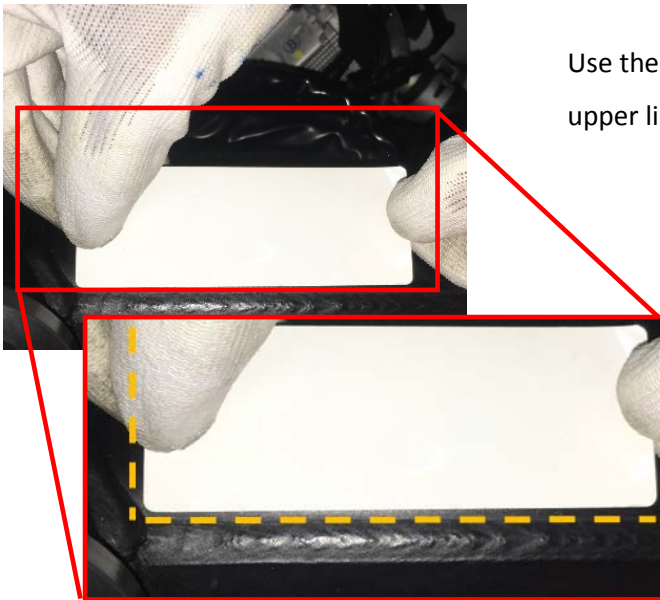


3-5. Wipe using dry rag.

NOTICE:

The surface must be completely clean and dry before installing the new label.

4. Install new Motor Vehicle Certification Label.



Use the edge of the frame's welding pattern as a guideline for upper limit of the new label's position.

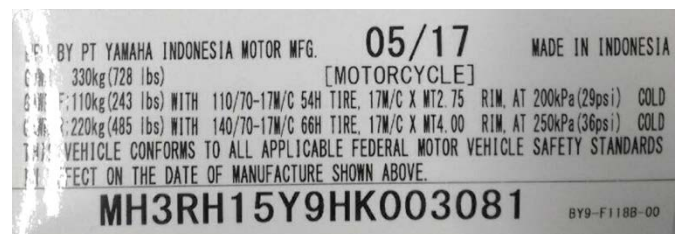
IDENTIFICATION PROCEDURE

After modifying a unit, make sure to properly record and submit the warranty claim for this safety recall to ensure not only correct reimbursement but also to update the unit's repair history in the Yamaha database. Perform a Unit Status inquiry in YDS to check if a unit is in the affected range or if the unit has been modified.

To identify incorrect and correct Motor Vehicle Certification Labels, refer to the photos below.



Incorrect label for US Market



Correct for US Market



YAMAHA MOTOR CORPORATION, U.S.A. 6555 Katella Avenue, Cypress, CA 90630-5101 800-962-7926

IMPORTANT RECALL NOTICE

This notice applies to your vehicle, VIN xxxxxxxxxxxxxxxxx Model:

xx xx, 2017

9901xx

Dear Yamaha Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Yamaha Motor Corporation, U.S.A. has decided that a defect that relates to federal motor vehicle regulations exists in certain 2017 YFZ-R3 motorcycles. In affected motorcycles, the Motor Vehicle Certification Label is incorrect. Inadvertently, Canadian certification labels were used during manufacturing instead of the US-specification certification label. Our records indicate that you own the affected motorcycle shown above.

The reason for this recall: To correct this defect, Yamaha is initiating a Factory Modification Campaign. Affected units must have the Motor Vehicle Certification Label removed and replaced with a corrected certification label.

What Yamaha and your dealer will do: To correct this defect, your authorized Yamaha dealer will replace the Motor Vehicle Certification Label with the correct one. The procedure takes about 30 minutes to do, but be aware that your Yamaha dealer may need to keep your motorcycle longer. **There will be no charge to you for this procedure.**

What you should do now: Please call your Yamaha dealer to make a service appointment to have this procedure performed. At that same time, you can find out how long they expect to keep your motorcycle to complete this service. Remember to take this letter with you when you take in your motorcycle.

You should have this modification done by your dealer as soon as possible to avoid potential problems with vehicle registration in the future.

If you are unable to return to the Yamaha dealer who sold you the motorcycle, this service will be performed by any authorized Yamaha motorcycle dealer. To find a dealer near you, call 1-800-88-YAMAHA or visit the Yamaha website at www.yamaha-motor.com.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you need help: If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

Yamaha Motor Corporation, U.S.A.
Customer Relations Department
P.O. Box 6555
Cypress, CA 90630

Or call: 1-800-962-7926

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Refer to campaign XXXXX.

If you no longer own this Yamaha: If you have sold your motorcycle to another party, please call us toll-free at 1-800-962-7926 with the name and address of the new owner, along with the serial number shown above your name on the address label above.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,
Customer Support Group
Yamaha Motor Corporation, U.S.A.