

 **HYUNDAI**
Technical Service Bulletin

GROUP RECALL	NUMBER 17-01-050
DATE JULY, 2017	MODEL(S) Santa Fe (NC) Santa Fe Sport (AN)

SUBJECT: 2013-2017 SANTA FE (NC) AND SANTA FE SPORT (AN)
 SECONDARY HOOD LATCH CABLE REPLACEMENT
 (RECALL CAMPAIGN 163)

*** IMPORTANT**

***** Dealer Stock and Retail Vehicles *****

Dealers must perform this Recall Campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the service department, access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS to identify open Campaigns.

Description: This bulletin describes the procedure to replace the secondary hood latch cable on certain 2013-2017 MY Santa Fe (NC) and Santa Fe Sport (AN) vehicles. The secondary hood latch cable may become corroded over time and cause the latch to remain in the open position when the hood is closed. If the hood is not securely closed or the primary hood latch is released while driving, the hood may open and obscure the driver's vision, increasing the risk of a crash. The hood will not open if the primary latch is securely latched.



Applicable Vehicles: Certain 2013-2017 MY Santa Fe (NC, vehicles beginning with KM8) vehicles produced from 12/18/2012 - 7/02/2016 and certain 2013-2017 MY Santa Fe Sport (AN, vehicles beginning with 5XY) vehicles produced from 7/12/2012 - 6/27/2016.

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

Parts Information:

PART NAME	PART NUMBER	QTY	FIGURE
Latch Cable	81141-2W000QQH	1	

Warranty Information:

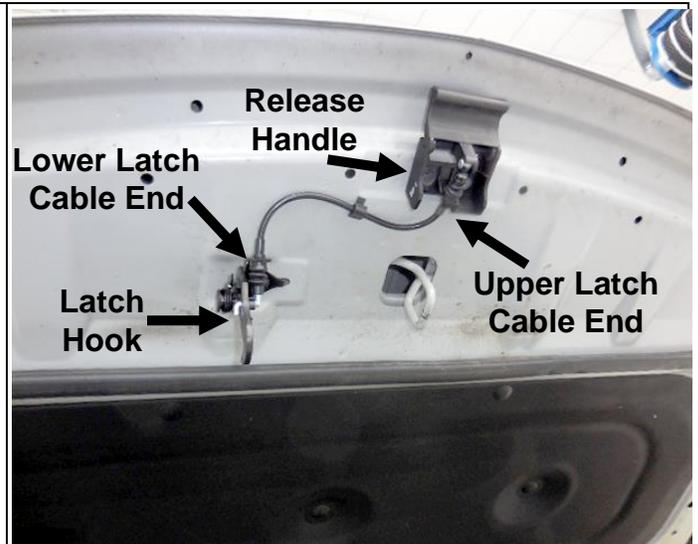
MODEL	OP. CODE	OPERATION	OP. TIME	CASUAL PART NO.	NATURE CODE	CAUSAL CODE
Santa Fe (NC), Santa Fe Sport (AN)	71CG10R0	Hood Upper Latch Cable Replacement	0.2	81140- 2W000	A12	ZZ3

NOTE 1: Submit Claim on Campaign Claim Entry Screen

NOTE 2: If a part is found in need of replacement while performing Recall 163 and the affected part is still under warranty, submit a separate claim using the same Repair Order. If the affected part is out of warranty, submit a Prior Approval Request for goodwill consideration prior to performing the work.

Service Procedure:

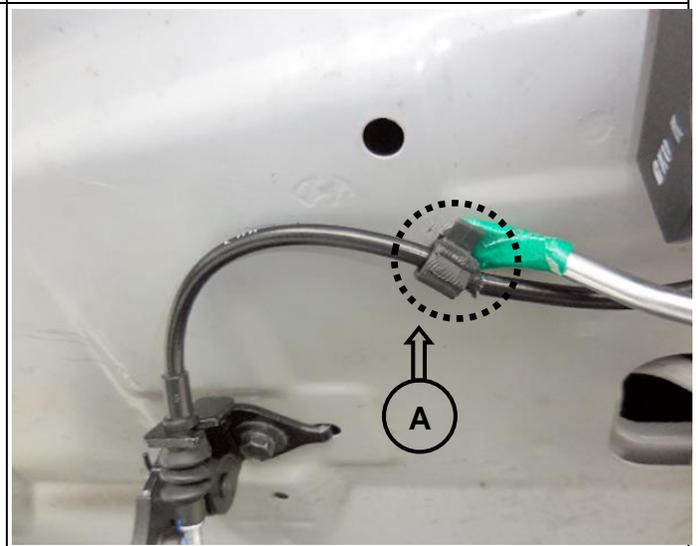
1. Open the hood.



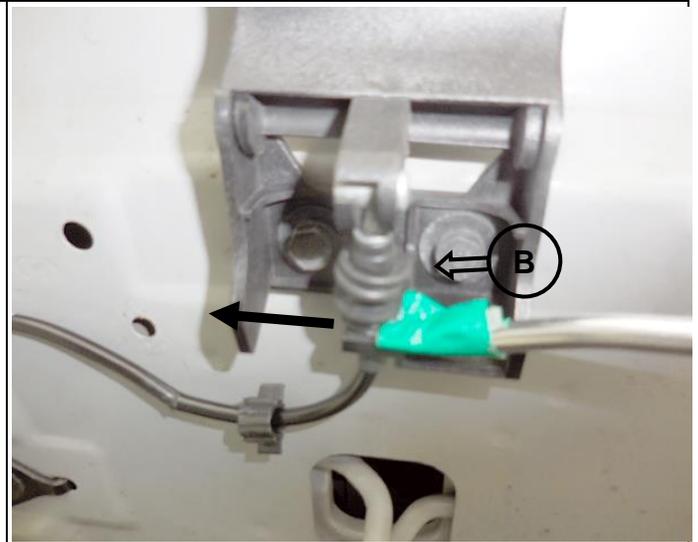
NOTICE

Plastic trim removal tools may deform during the cable replacement process. If a metal trim removal tool is used, the tool should be wrapped with tape to prevent scratching the hood.

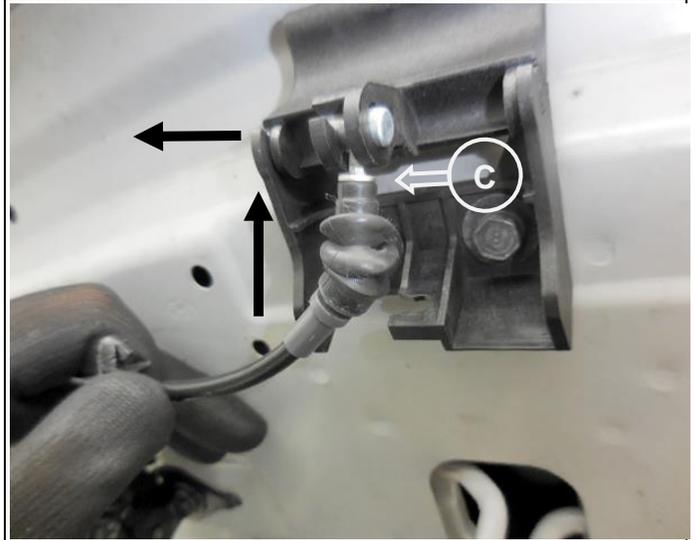
2. Remove the latch cable mounting clip (A). Use care not to scratch the hood.



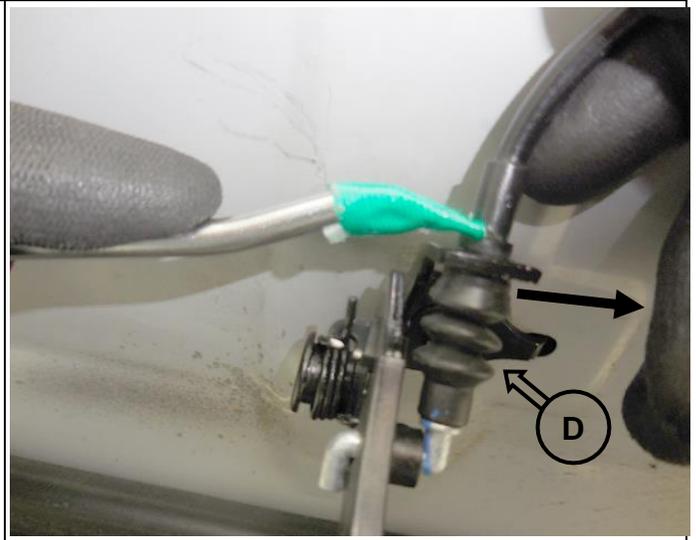
3. Disconnect the upper latch cable end from the release handle body by carefully pushing the latch cable (B) to the left.



4. Rotate the cable upward, and then push the cable (C) to left to remove it from the release handle.



5. Remove the lower latch cable end (D) from the latch hook body by carefully pushing the cable to the right.



6. Pull the lower latch cable rod (E) to the right and remove it from the latch hook.

7. Install the new latch cable in the reverse order of the removal process.

8. Confirm proper operation of the secondary hood latch while opening and closing the hood. Ensure the secondary hood latch keeps the hood from opening unless the secondary hood latch release is activated.

