

# Technical information

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Model: CC 500; DT 400; TC 400; TC 500

MODEL SERIES: 410002; 410130; 410140; 410200; 410210; 410230; 410240;  
410250; 410260; 410270; 410280; 629540**TITLE: Defective adhesion of flap coating**

## COMPLAINT

The powder coating of the flaps peels off.

## CAUSE

Temporary process disturbances in production.

## REMEDY

Exchange affected flaps.

## MEASURE TYPE

The scope of the work is carried out as part of a safety recall (RC).

## INFORMATION

The part numbers of the flaps that need to be exchanged can be found in the bus-specific parts list attached.



For new flap replacements, please use and claim the specified times stated in the standard catalogue. In the absence of specified values, the total labour per vehicle should be claimed via the standard process for additional work and a detailed justification should be submitted in support of the claim.

## DEFECT PART HANDLING

For workshops in which parts control is carried out via GALA, the GALA specifications are binding. For workshops in which parts control is not carried out via GALA, the removed defect parts must be scrapped locally on expiry of the quarantine storage period.

## DEFECT NUMBER

**Defect no.:**            **Designation**

9894054

## CODEWORD

1705B98M05

## INTRODUCTION OF MODIFICATIONS INTO SERIES PRODUCTION

03.04.2017

## WARRANTY AND GOODWILL SETTLEMENTS

Field measure type RC: 100 % of costs will be accepted.

BUS/MCC

BUS/MCC-O

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## Attachments

- → document: Bus-specific parts list

## Exchanging affected flaps



### Warning

**Risk of entrapment and crushing.** Danger to hands, arms and legs during all work on doors, flaps, covers and roof hatches.

[Details...](#)



### Warning

**Risk of entrapment and crushing.** Reaching in between mechanically operated parts may result in serious injuries due to the severing, trapping or crushing of body parts.

[Details...](#)



### Warning

**Risk of injury.** Risks involved when handling sharp objects. Serious cuts may be sustained if sharp objects are not handled properly. In particular, it should be noted that the use of excessive stress during work involving glass could result in the glass cracking or breaking and producing very sharp, tiny fragments.

[Details...](#)



### Warning

**Risk of injury.** Danger from the spontaneous opening or dropping of flaps, doors, covers and panels. There is a risk of flaps, doors, covers or panels that have been closed or

fitted incorrectly opening or coming loose spontaneously, especially while the vehicle is in motion, and thereby causing injury.

[Details...](#)

### **Procedure**

1. Paint the new flaps specifically for the vehicle concerned.
2. Remove the affected flaps from the vehicle one after the other.
3. Transfer all attachment parts to the new flaps.
4. Fit the new flaps in the vehicle.

### **Finishing tasks**

- ▶ [Updating vehicle documentation in the "VeDoc" system and updating bus-specific electrical data](#)

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