



RECALL CAMPAIGN BULLETIN

Reference:

NTB17-088a

Date:

October 19, 2017

VOLUNTARY RECALL CAMPAIGN 2016-2017 TITAN; REAR SEAT BELTS

This bulletin has been amended. The INTRODUCTION, SERVICE PROCEDURE, and PARTS INFORMATION sections have changed. Please discard previous versions of this bulletin.

CAMPAIGN ID #: R1719
NHTSA #: 17V-268
APPLIED VEHICLES: 2016-2017 Titan (A61) with Crew Cab
2016-2017 Titan XD (X61) with Crew Cab

**Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.**

INTRODUCTION

Nissan is conducting this voluntary recall campaign on certain specific model year 2016 and 2017 Titan and Titan XD Crew cab vehicles to install a foam spacer onto the rear pillar upper finishers and replace the rear seat belt D-ring anchor bolts and cover. This service will be performed at no charge to the customer for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number R1719 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

REQUIRED SPECIAL TOOL

Special Tool J-52504 – FOAM SPACER ALIGNMENT TOOL

NOTE:

- J-52504 Foam Spacer Alignment Tool will have a letter “D” on one side and a letter “P” on the other side.
- The letter “D” will face away from the rear pillar upper finisher when working on the driver side.
- The letter “P” will face away from the rear pillar upper finisher when working on the passenger side.

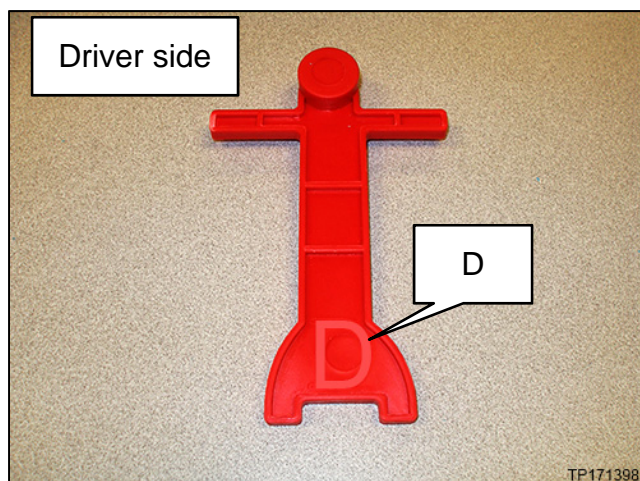


Figure 1

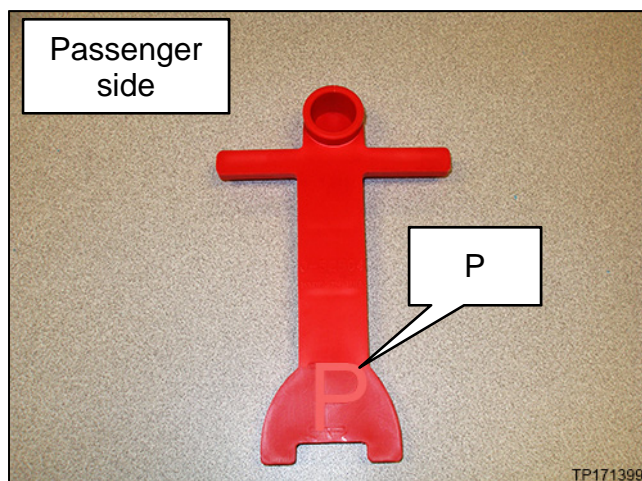


Figure 2

NOTE: Each dealer was shipped one J-52504. Additional tools can be ordered from TECH-MATE at 1-800-662-2001.

SERVICE PROCEDURE

CAUTION: Handle interior trim carefully to avoid damage. Work with clean hands and clean tools to avoid dirt and stains. Use protective covers as needed.

NOTE:

- This procedure must be performed on both sides (driver side and passenger side).
- Photos in this procedure are of the driver side. The passenger side is a mirror image.
- Use the following steps and images to perform this procedure on both sides (driver side and passenger side).

1. Fold the rear seat backs into the DOWN position to gain access to the rear pillar upper and lower finishers.

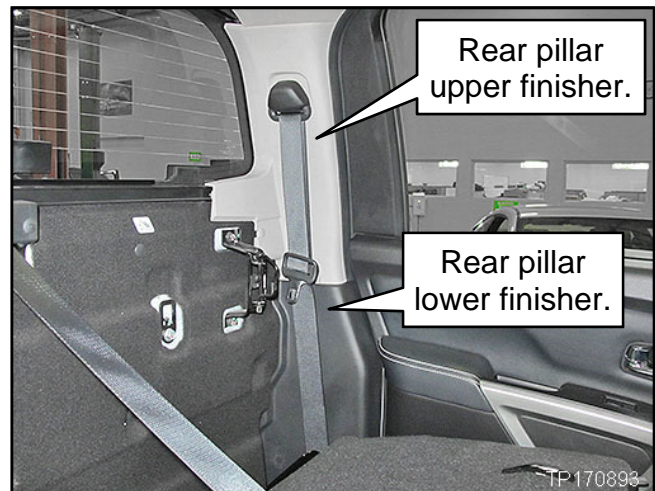


Figure 3

2. Gently unclip the top of the rear pillar lower finisher to allow access to remove the upper finisher.
 - The lower finisher **does not** need to be completely removed.
 - Use a plastic trim tool as needed.
 - Unclipping the top will allow access to remove the upper finisher.

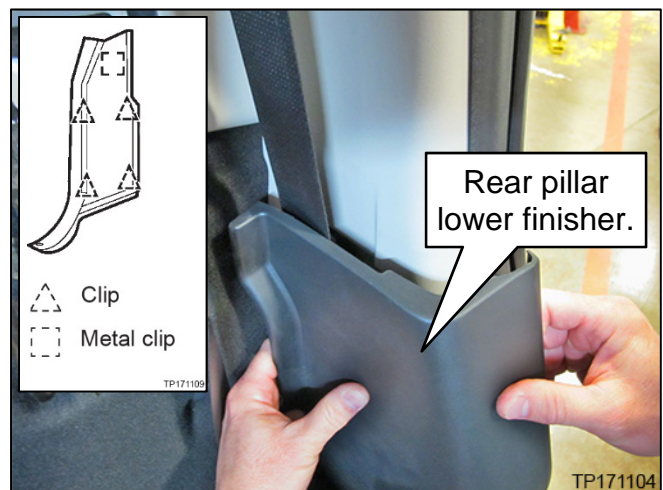


Figure 4

3. Remove (unclip) the D-ring anchor bolt cover from the rear pillar upper finisher.

- Use a plastic trim tool as needed.

NOTE: This cover will not be reused. A new one will be installed.

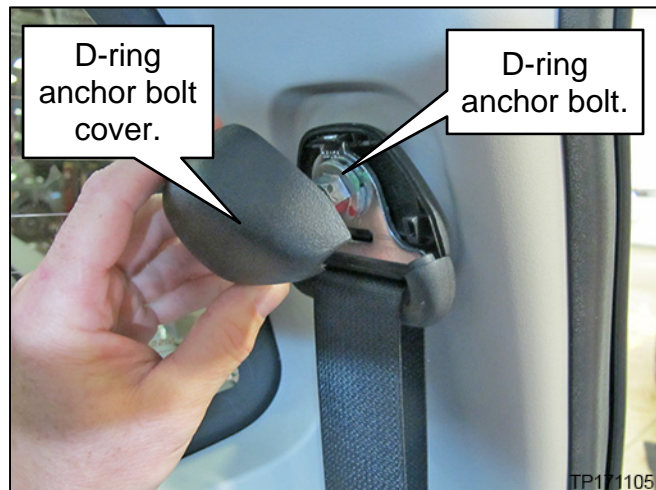


Figure 5

4. Remove D-ring anchor bolt.



Figure 6

5. Partially remove the rear body side welt from the rear pillar upper finisher area.

- Do not completely remove the body side welt. Remove only in the area shown.



Figure 7

6. Gently remove the trim clip shown in Figure 8.

- Use a plastic trim tool as needed.
- Do not damage the clip – it will be reused.

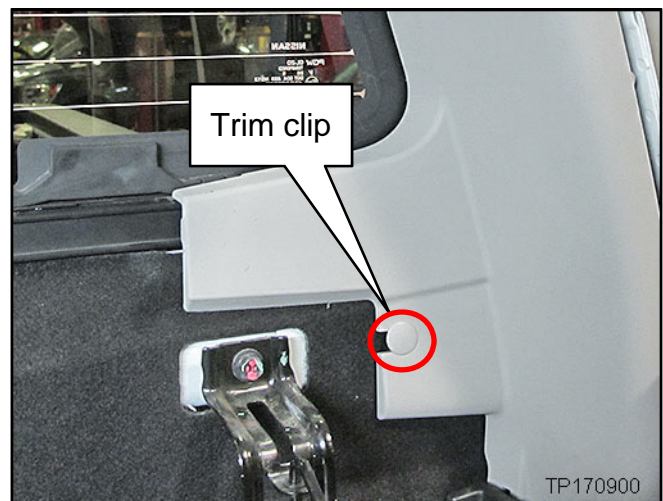


Figure 8

7. Remove the rear pillar upper finisher by releasing the clips shown in Figure 9.

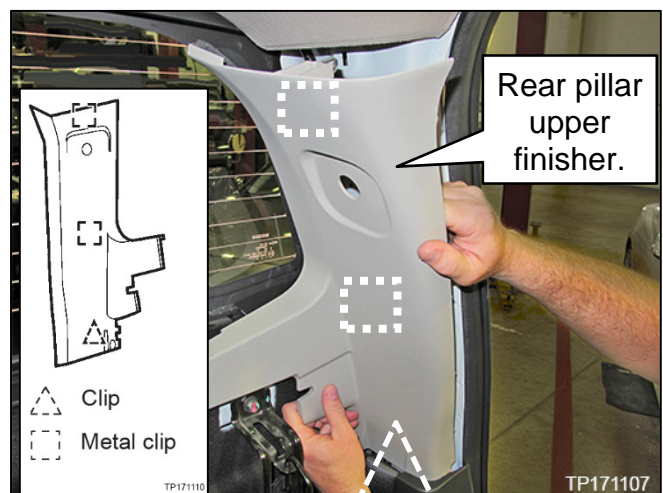


Figure 9

8. On the rear side of the rear pillar upper finisher, use isopropyl alcohol to clean the area indicated in Figure 10.



Figure 10

9. Position J-52504 on the rear pillar upper finisher. This will be used as a guide to install the foam spacer.
- Insert the upper part of J-52504 into the shoulder anchor bolt access hole.
 - Position the lower part of J-52504 onto the retaining clip holder.

NOTE:

Position J-52504 so that the letter "D" faces up when working on the driver side.

Position J-52504 so that the letter "P" faces up when working on the passenger side.



Figure 11

NOTE: Do not remove the protective cover until ready to affix to the rear pillar upper finisher.

10. Peel the protective cover away from the adhesive on the foam spacer.

IMPORTANT: The adhesive is very aggressive. Once the foam spacer is attached to the rear pillar upper finisher, it cannot be moved.



Figure 12

11. Align and install the foam spacer with the adhesive toward the rear pillar upper finisher as shown in Figure 13.
12. Continue to apply slight pressure for 5 seconds.

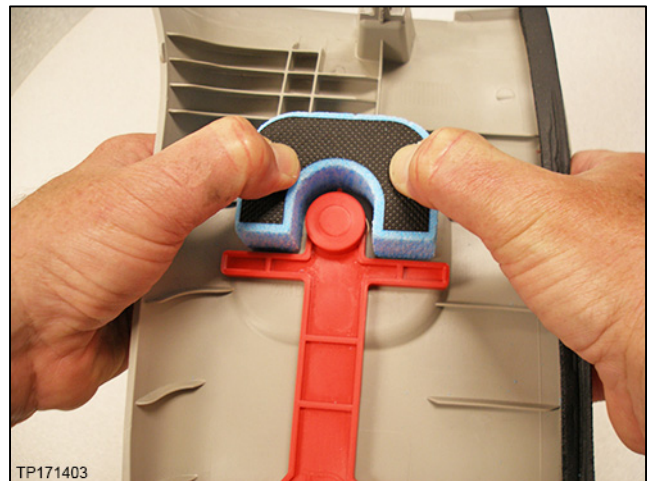


Figure 13

13. Remove J-52504.

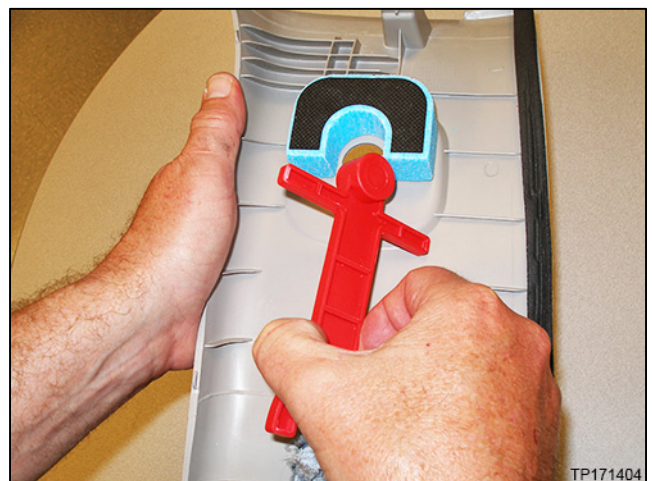


Figure 14

14. Reinstall the rear pillar upper finisher.

15. Reinstall the trim clip.

16. Reinstall the body side welt on rear pillar.

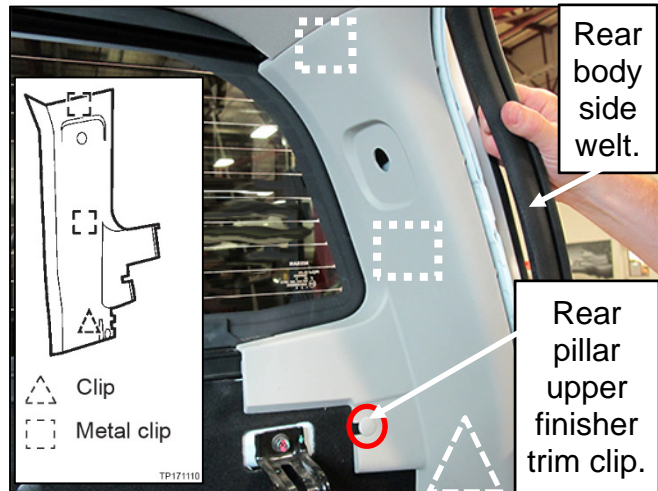


Figure 15

17. Re-secure the top of the rear pillar lower finisher.

- Make sure all clips are fully seated into the clip holes.
- Make sure the body side welt is not pinched under the lower finisher.



Figure 16

18. Remove the assembly lock washer holding the 4 spacers on the D-ring anchor bolt.

- Use a suitable tool to cut or bend as needed to remove lock washer.

NOTE: The lock washer will not be reused. A new one will **NOT** be installed.



Figure 17

19. Remove the 4 spacers from the anchor bolt and retain for reinstallation.



Figure 18

20. Remove the old anchor bolt from the D-ring anchor and install the new one.

- The new bolt is equipped with a shorter head than the old bolt.
- New style anchor bolt is listed in the Parts Information.

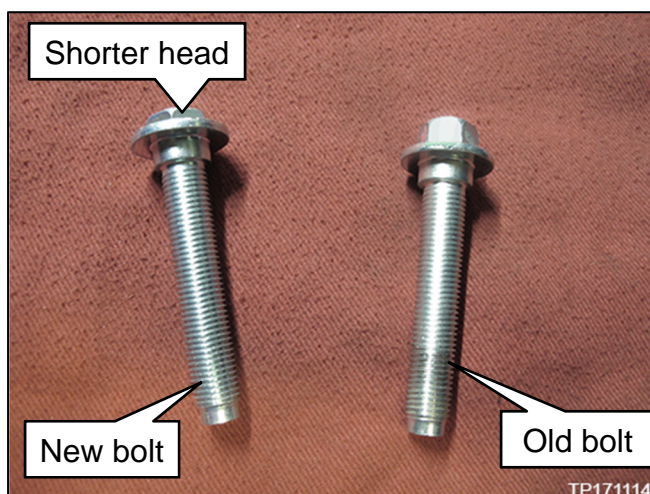


Figure 19

21. Install new D-ring anchor bolt into D-ring anchor.

22. Install D-ring anchor bolt spacers.

- These spacers were removed in step 19.
- Make sure all 4 spacers are installed.
- Spacers can be installed in any order.

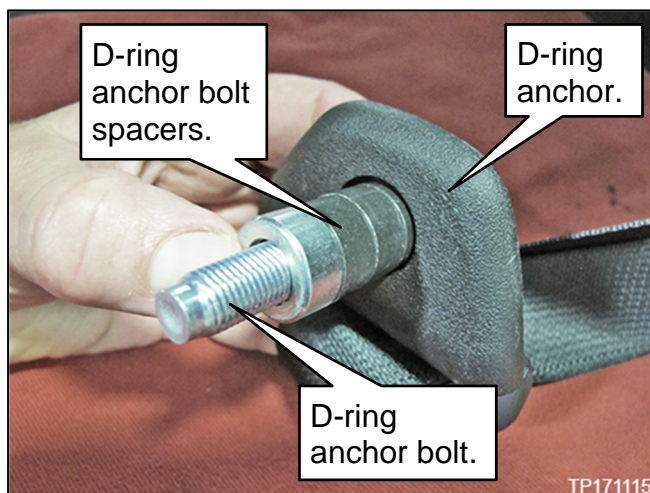


Figure 20

23. Install D-ring anchor bolt through new rear pillar upper finisher.

IMPORTANT:

- Use caution to ensure the spacers do not slide off of the new D-ring anchor bolt.
- Verify the seat belt strap is properly routed and not twisted.

24. Torque the new D-ring anchor bolt to:
49 N-m, (5 kg-m, **36 ft-lbs**)

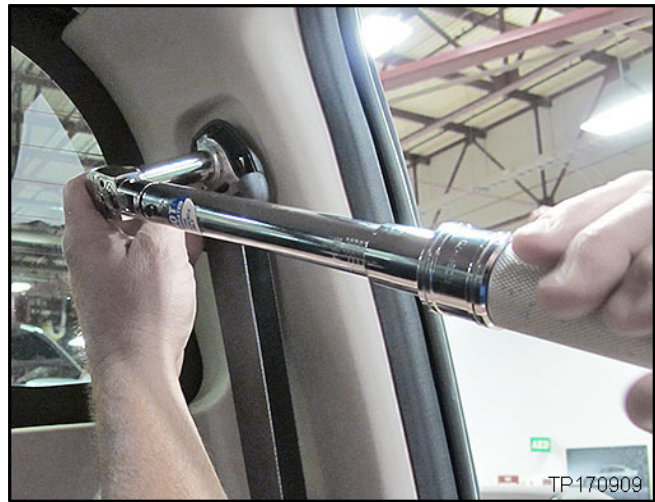


Figure 21

25. Install **new** style D-ring anchor bolt cover.

- New cover is listed in the **PARTS INFORMATION** section of this bulletin.



Figure 22

NOTE: Refer to Figure 23 to verify NEW style D-ring anchor bolt cover is being used.

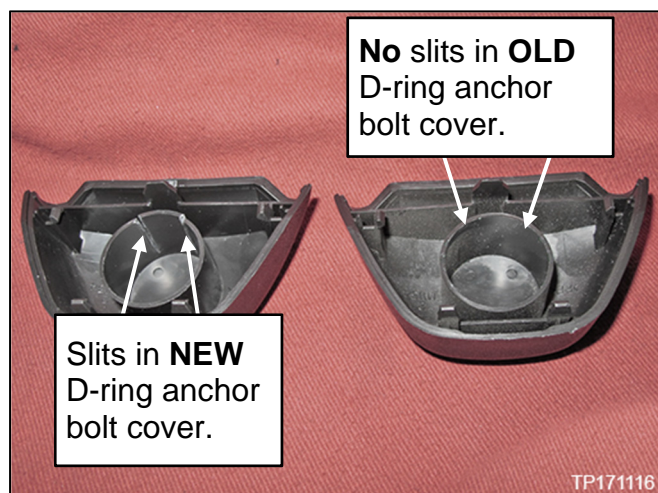


Figure 23

26. Make sure this repair is performed on the **driver side** and **passenger side** rear seat belts.

27. Verify operation of both seat belt retractors.

28. Raise the rear seat backs to the UP position.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Bolt	01125-0109U	2
Foam Spacer (kit includes 2 foam spacers)	74978-9FS1A	1
Cover Shoulder Anchor (Beige)	87942-EZ01A	2
Cover Shoulder Anchor (Black)	87942-EZ01B	2

CLAIMS INFORMATION

Submit a “CM” line claim using the following claims coding:

CAMPAIGN (“CM”) ID	DESCRIPTION	OP CODE	FRT
R1719	Rear Seat Belt Repair, Left and Right	R17191	0.4 Hrs.

