

April 19, 2017

06293 Version 1

Noncompliance Recall: 2017 RDX Certification Label

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2017	RDX	ALL	Check the iN VIN status for eligibility.

BACKGROUND

On certain 2017 RDX vehicles built between April 3rd thru April 11th 2017, the ink on the certification label may rub off when wiping the label with alcohol, gasoline, kerosene, engine oil, window cleaner, or wax. This would cause the vehicle to be noncompliant with Title 49 of the Code of Federal Regulations, Part 567, "Certification."

CUSTOMER NOTIFICATION

Owners of affected vehicles will be sent a notification of this campaign.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your new or used vehicle inventory. These vehicles must be repaired before they are sold.

Should your dealership sell an unrepaired vehicle that subsequently causes injury or damage because of the recalled item, the dealership will be solely responsible to the damaged party and will be required to defend and indemnify American Honda for any resulting claims. To see if a vehicle in inventory is affected by this recall, do a VIN status inquiry before selling it.

CORRECTIVE ACTION

Replace the certification label.

PARTS INFORMATION

Your service manager was sent the replacement certification label to update all affected vehicles in your new and assigned vehicle inventory.

WARRANTY CLAIM INFORMATION

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
8150A2	Remove and replace the certification label	0.2 hr	6AD00	KF400	17-021N	42762-TX4-A02

CLIENT INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Acura automobile dealer.

REPAIR PROCEDURE

Label Information

Replacement labels have been shipped to your service manager directly from the factory. Once received, the labels should be reviewed against your vehicle inventory or against the vehicles assigned soon to arrive.

If a label is lost or damaged, the DPSM must be notified immediately for support of reprint from the factory. Any unused labels found must be returned to the DPSM.

1. Open the driver's door, and locate the certification label.



2. Confirm the VIN number on the dashboard matches the VIN number on the new certification label. Also, make sure the VIN number and manufacture date on the new label matches the old label.



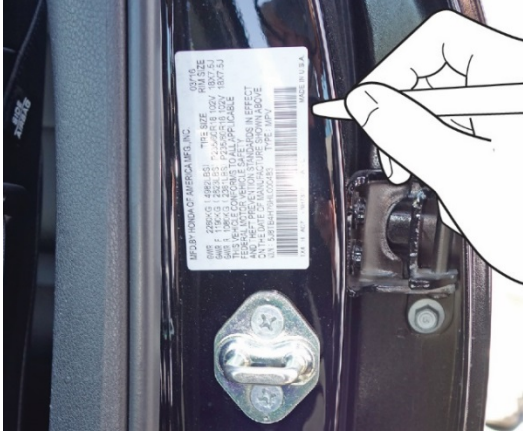
The certification label is located on the driver's side doorjam above the striker.



Confirm that the VIN and the Manufacture Date match those on the replacement label.

3. Use a plastic tool to remove the label. Be careful not to scratch or damage the paint.

NOTE: Applying heat with a heat gun may make the label easier to remove.



4. After the label is removed, using isopropyl alcohol on a lint free cloth, thoroughly clean the area where the new label will be attached. Make sure there is no residue from the old label, and allow the alcohol to dry.



5. Apply the new certification label 10mm above the striker. Make sure the label is applied in the same orientation as the removed label.

NOTE: Make sure the label is properly applied to the body, and make sure there are no wrinkles, tears, or bubbles on the new label.



Mount the new label
10 mm above the striker.

6. As a secondary confirmation, have another person confirm the VIN number on the new certification label with the VIN number on the dashboard.

END