

**From:** Broadcast Messaging System  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** Recall 17V-240 Engine Oil Cooler Line - CAMPAIGN CLOSED  
**Date:** Friday, June 02, 2017 8:11:55 PM

Publish Date: June 02, 2017  
From: Technical Service  
Expiration Date: June 30, 2017

DCSnet Message  
**Urgent**



Subject: **Recall 17V-240 Engine Oil Cooler Line - CAMPAIGN CLOSED**

**Situation:** The repair solution is no longer valid and will be updated in the near future. A new issue was discovered with the material of the line. For now, Recall 17V-240 has been closed.

**VINs:** Air and ISPA have already been updated but Warranty Vehicle Inquiry will show closed as of June 3rd. It will remain in Campaign Summary but will disappear from "Open Campaigns."

**Affected Customers:** Customer Relations will begin reaching out to these customer to inform them that they will need to return to a BMW center once an updated repair solution has been established.

**Warranties:** Dealers have until June 30th to put in claims for any vehicles that have already been checked.

Service Information bulletin B17 03 17 has been updated and Vehicle Comments have been added with "0017770100 Recall 17V-240 is CLOSED. SI B170317" .

We will send another update as soon as we have more information.

Sincerely,  
Technical Service

*Below is original DCS sent April 4, 2017*

*BMW Group is conducting a Voluntary Safety Recall (effective April 4, 2017) on Model Year 2017-2018 BMW 7 Series M760i involving the engine oil cooler lines.*

*Attached is Service Information bulletin B17 03 17, Recall Notice and Q&A for more details.*

*The bulletin will be updated when additional information becomes available.*

*Sincerely,  
Technical Service*

Attachments:



[B170317\\_060217\[8198a6de\].pdf](#)



[B170317\\_060217\[8198a6de\].pdf](#)

Recipients: BMW Passenger Cars, CC-All, CC-All  
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



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## RECALL CAMPAIGN 17V-240: CHECK ENGINE OIL COOLER LINES

### What's New:

- **The oil cooler line inspection procedure has been suspended.**

New information provided by this revision is preceded by this symbol .

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

This Service Information bulletin replaces SI B17 03 17 **dated April 2017**

### MODEL

G12 (7 Series M760i)

### SITUATION

The repair solution is no longer valid and will be updated in the near future. We found an issue with the line material itself. For now, Recall 17V-240 has been closed.

**VINs:** Air and ISPA have already been updated but Warranty Vehicle Inquiry will show closed as of June 3rd. It will remain in Campaign Summary but will disappear from "Open Campaigns."

Vehicle Comments will show the following: **"0017770100 Recall 17V-240 is CLOSED. SI B170317"**

**Affected Customers:** Customer Relations will begin reaching out to these customer to inform them that they will need to return to a BMW center once an updated repair solution has been established.

### AFFECTED VEHICLES

This Recall Campaign involves G12 vehicles produced May 2016 to April 2017.

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

**UPDATE!** **WARRANTY INFORMATION**

Dealers have until June 30th to enter claims for any vehicles that have already been checked.

Reimbursement for this Recall repair campaign for those vehicles that “**passed all 16 inspection points**” only can now be submitted via normal claim entry utilizing the following information:

<b>Defect Code:</b>	<b>0017770100</b>
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**Completion “before” vehicle delivery to the customer or the vehicle is already in the workshop**

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 65 515	25 FRU	Inspect the vehicle’s engine oil line “ferrules,” the vehicle “ <b>passed all 16 inspection points,</b> ” <b>no repair is necessary</b> (in conjunction replace the 12 stiffening plate bolts) (Plus work)

Or:

**Completion after vehicle delivery to the customer**

<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 65 010	27 FRU	Inspect the vehicle’s engine oil line “ferrules,” the vehicle “ <b>passed all 16 inspection points,</b> ” <b>no repair is necessary</b> (in conjunction replace the 12 stiffening plate bolts) (Main work)

And, for those vehicles already delivered:

**Alternative Mobility Solutions (AMS) Reimbursement**

For customer owned and operated vehicles, this BMW Recall/Service Action repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement. Please refer to [SI B01 29 16](#) for claim submission details

Or, the:

<b>Vehicle’s Engine Oil Line(s) Require Replacement (After inspection)</b>
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When an affected vehicle's engine oil line "ferrules" fail the inspection and oil line replacements are necessary:

- Please create a PuMA Hotline case as noted in the attachment.

### **TREAD Act - Previous Customer-Pay Repairs**

Based on the small number affected vehicles and their current age (February 2017 production), reimbursement requests for previous customer-repairs for the issue being addressed by this Recall are not very likely.

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