**IMPORTANT**

*** Retail Vehicles Only ***

Dealers must perform this Recall Campaign whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the Service Department, access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS to identify open Campaigns.

**Description:** Certain 2013-2014 model year Sonata (YF) and Santa Fe Sport (AN) vehicles equipped with 2.4L and 2.0T GDI engines require an inspection to confirm normal operation. The inspection procedure will help indicate if the engine is operating normally or if an excessive connecting rod bearing wear condition in the engine crankcase may be present. If the vehicle continues to be driven with a worn connecting rod bearing, the bearing can fail and the vehicle could stall.

Perform the Inspection Procedure on Page 5 to inspect the engine for noise. The noise inspection will result in a **PASS, NO PASS, or RETEST**.

Follow the corresponding Service Procedure based on the noise inspection results:

<table>
<thead>
<tr>
<th>Inspection Result</th>
<th>Service Procedure</th>
</tr>
</thead>
<tbody>
<tr>
<td>PASS</td>
<td>Page 8</td>
</tr>
<tr>
<td>NO PASS</td>
<td>Page 9</td>
</tr>
<tr>
<td>RETEST</td>
<td>Page 9</td>
</tr>
</tbody>
</table>

**Applicable Vehicles:**

- 2013-2014MY Sonata (YF) vehicles produced at HMMA with 2.4L and 2.0T GDI engines (VIN begins with 5NP...)
- 2013-2014MY Santa Fe Sport (YF) vehicles produced at KMMG with 2.4L and 2.0T GDI engines (VIN begins with 5XY...)

---

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair
NOTICE

The inspection process will require the use of a Tablet-based GDS Mobile system (Samsung 10.1 or S2) with the latest GDS Mobile update. PC-based GDS is not supported.

Verify the latest GDS Mobile update is installed each day by connecting the GDS Mobile to the internet via WiFi and launching the GDS application. Update the GDS Mobile software if needed.

The verification process must be performed each day the GDS Mobile is used to complete this Campaign. The Special Inspection application will not function until it’s verified.

GDS Mobile Information:

<table>
<thead>
<tr>
<th>Update Version</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Perform GDS Mobile update <strong>daily</strong></td>
<td>See above Notice</td>
</tr>
</tbody>
</table>

SST Information:
Engine Noise Inspection Tools were shipped to each dealer. Additional tools can be ordered through the PDC.

<table>
<thead>
<tr>
<th>Description</th>
<th>Tool Part #</th>
<th>Image</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Engine Noise Inspection Tool</td>
<td>G1XTD-CP001</td>
<td><img src="image1.png" alt="Image" /></td>
<td>For noise inspection</td>
</tr>
<tr>
<td>Torque Wrench Socket</td>
<td>09314-3Q100</td>
<td><img src="image2.png" alt="Image" /></td>
<td>Only needed if engine replacement required.</td>
</tr>
<tr>
<td>Injector Combustion Seal Ring Installer</td>
<td>09353-2B000</td>
<td><img src="image3.png" alt="Image" /></td>
<td>Refer to TSB 10-FL-019 for the detailed usage instructions</td>
</tr>
</tbody>
</table>

**NOTICE**

DO NOT disassemble or modify any components of the engine inspection tool. If any part of the tool is damaged, a new one should be ordered. Individual components of the tool cannot be ordered.
**SUBJECT:** SONATA / SANTA FE ENGINE INSPECT / REPLACE (RECALL CAMPAIGN 162)

### Parts Information:

<table>
<thead>
<tr>
<th>Inspection Results / Procedure</th>
<th>Model</th>
<th>ENG</th>
<th>MY</th>
<th>Part Name</th>
<th>Part Number</th>
<th>QTY</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>PASS</strong> (Inspection with Oil Level Rod, Oil, and Oil Filter Replacement)</td>
<td>Sonata / Santa Fe Sport</td>
<td>ALL</td>
<td>ALL</td>
<td>Rod Assembly-Oil Level</td>
<td>26611-2G050QQH</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Sonata / Santa Fe Sport</td>
<td>ALL</td>
<td>ALL</td>
<td>Oil Filter</td>
<td>26300-35503</td>
<td>1</td>
</tr>
<tr>
<td><strong>NO PASS</strong> (Inspection and 2.4L / 2.0T Engine Replacement)</td>
<td>Sonata</td>
<td>2.4L</td>
<td>13MY</td>
<td>Engine Assembly-Sub</td>
<td>21101-2GK50QQH</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>2.0T</td>
<td>14MY</td>
<td>13MY</td>
<td></td>
<td>21101-2GK60QQH</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2.4L</td>
<td>14MY</td>
<td>13MY</td>
<td></td>
<td>21101-2GK70QQH</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2.0T</td>
<td>14MY</td>
<td>13MY</td>
<td></td>
<td>21101-2GK80QQH</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Santa Fe Sport</td>
<td>2.4L</td>
<td>13MY</td>
<td></td>
<td>21101-2GK01QQH</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2.0T</td>
<td>13MY</td>
<td>13MY</td>
<td></td>
<td>21101-2GK02QQH</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2.4L</td>
<td>13MY</td>
<td>13MY</td>
<td></td>
<td>21101-2GK03QQH</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2.0T</td>
<td>13MY</td>
<td>13MY</td>
<td></td>
<td>21101-2GK04QQH</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Sonata / Santa Fe Sport</td>
<td>2.4L</td>
<td>13-14 MY</td>
<td>Service Kit 1</td>
<td>21111-2GK50QQH</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>2.0T</td>
<td>13-14 MY</td>
<td></td>
<td></td>
<td>21111-2GK60QQH</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Sonata</td>
<td>2.4L</td>
<td>13-14 MY</td>
<td>Service Kit 2</td>
<td>21111-2GK70QQH</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Santa Fe Sport</td>
<td>2.4L</td>
<td>13-14 MY</td>
<td>Service Kit 3</td>
<td>21111-2GK80QQH</td>
<td></td>
</tr>
</tbody>
</table>

**NOTE:**

1) Select the appropriate campaign parts for the corresponding inspection results and the applicable vehicle and engine type.
2) For each vehicle that requires an engine replacement, a total of (2) service kits should be ordered depending on the vehicle and engine type. Do not order (3) service kits for a single VIN.
   - Service Kit 1 + Service Kit 2 **OR**
   - Service Kit 1 + Service Kit 3
### Warranty Information:

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Sonata / Santa Fe Sport (2.4L, 2.0T)</td>
<td>71CA21I0</td>
<td>Inspection with Oil, Oil Filter, and Oil Level Rod Replacement</td>
<td>0.7 M/H</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sonata 2.4L (non-Turbo)</td>
<td>71CA21R0</td>
<td>Inspection, 2.4L Engine Long Block, Service Kits</td>
<td>8.5 M/H</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sonata 2.0T (Turbo)</td>
<td>71CA21R1</td>
<td>Inspection, 2.0T Engine Long Block, Service Kits</td>
<td>8.8 M/H</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Santa Fe Sport 2.4L (FWD, non-Turbo)</td>
<td>71CA21R2</td>
<td>Inspection, 2.4L Engine Long Block, Service Kits</td>
<td>8.5 M/H</td>
<td>See notes below</td>
<td>Q75</td>
<td>ZZ1</td>
</tr>
<tr>
<td>Santa Fe Sport 2.0T (FWD, Turbo)</td>
<td>71CA21R3</td>
<td>Inspection, 2.0T Engine Long Block, Service Kits</td>
<td>8.7 M/H</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Santa Fe Sport 2.4L (AWD, non-Turbo)</td>
<td>71CA21R4</td>
<td>Inspection, 2.4L Engine Long Block, Service Kits</td>
<td>8.9 M/H</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Santa Fe Sport 2.0T (AWD, Turbo)</td>
<td>71CA21R5</td>
<td>Inspection, 2.0T Engine Long Block, Service Kits</td>
<td>9.1 M/H</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**NOTE:** Submit Claim on Campaign Claim Entry Screen.

- If any part(s) are found in need of replacement while performing Recall Campaign 162 and the affected part(s) are still under warranty, please submit a separate claim using the same Repair Order used for the Recall Campaign 162. If the affected part(s) are out of warranty, request a Prior Authorization # for goodwill consideration prior to completing the Campaign.

- For Causal Part #, use the parts catalog with the vehicle’s VIN to find the appropriate part number for the ENGINE-ASSY-SUB (engine long block).
Inspection Procedure:

1. The Inspection Procedure will consist of preparing the vehicle and then performing an inspection using the “Special Inspection” function of the GDS Mobile application.
   - Obtain the latest GDS Mobile update daily. The GDS Mobile must be connected to the internet via WiFi daily to confirm the latest software update is installed or the application will not function.
   - Connect the GDS VCI to vehicle DLC.
   - VCI should be updated with latest version and paired with GDS Mobile.
   - Open the GDS Mobile App.
   - Swipe up on the “More” tab at the bottom of the screen.
   - Select the “Special Inspection” function.

2. Prior to inspection, the engine should be in a satisfactory running condition.
   - Engine oil level should be in the normal range (shown at right).
     - Use Quaker State 5W-30 conventional type engine oil to adjust the oil level if necessary.
   - Engine should idle normally.

   If the engine is running poorly, follow any related diagnosis and repair prior to performing this inspection procedure.

3. Prepare the vehicle as follows before beginning the inspection:
   - All accessories off, including the audio system.
   - A/C must be off.
   - Engine coolant temperature above minimum temperature 85°C (185°F).
     - If the engine is cold, then warm the engine before testing.
   - Open the driver’s front window.
SUBJECT: SONATA / SANTA FE ENGINE INSPECT / REPLACE (RECALL CAMPAIGN 162)

4. Prepare the vehicle and Engine Noise Inspection Tool as follows:
   - Remove the oil level rod assy (engine oil dipstick).
   - Check for interference between the dipstick tube and the intake manifold.

   Adjust the dipstick tube to create clearance between the tube and manifold if necessary.

   - Insert the adapter (A) into the oil level gauge tube (dipstick tube).
   - Attach the clip (B) to the hood latch.
   - Connect the stereo jack (C) to the GDS Mobile headphone jack.
   - Feed the inspection tool through the open driver's front window.

5. Follow the selection menus and on-screen prompts of the “Special Inspection” function to complete the Inspection Procedure.
   - Do not tap, pinch or kink the Engine Noise Inspection Tool during the test.

   **NOTICE**

For quality assurance purposes, an audio file of the engine noise and the inspection results will be sent to HMA.
6. After the Inspection Procedure is complete, the application will display **PASS, NO PASS, or RETEST**.
   - This information will be sent to HMA when the GDS Mobile Tablet is connected to a WiFi network.

For **PASS, NO PASS, or RETEST** proceed to the appropriate **Service Procedure** in the following pages that correspond to the **Inspection Results**.

<table>
<thead>
<tr>
<th>Inspection Result</th>
<th>Service Procedure</th>
</tr>
</thead>
<tbody>
<tr>
<td>PASS</td>
<td>Page 8</td>
</tr>
<tr>
<td>NO PASS</td>
<td>Page 9</td>
</tr>
<tr>
<td>RETEST</td>
<td>Page 9</td>
</tr>
</tbody>
</table>

**NOTICE**

The GDS can store a maximum of 5 tests while the device is offline (disconnected from Wi-Fi). In order to perform further tests, connect the GDS to Wi-Fi and select the “Send All Pending” button to send the pending test results to HMA.
Service Procedure (Inspection Results = PASS)

1. If the inspection results in a **PASS**, then an engine replacement is **NOT** required.

2. Replace the engine oil (4.8 quarts) and oil filter.

3. Replace the current Oil Level Rod Assembly with the new campaign part.
   - Remove and discard the existing Oil Level Rod Assembly (engine oil dipstick).
   - Install new **ORANGE** handle Oil Level Rod Assembly (P/N 26611-2G050QQH)

   **Note:** Replace the dipstick only if the current dipstick’s handle is **yellow**.

4. Start the engine and allow it to run for 10 seconds. Then adjust the engine oil level to near the “F” mark as shown in the picture.
   - Use Quaker State 5W-30 conventional type engine oil to complete this step.
   - Do not overfill.

5. The Service Procedure for **Inspection Results = PASS** is now complete.
1. If the inspection results in **RETEST** or **NO PASS**, perform the following steps to **remove any sources of interfering noise** and then **retest the vehicle**.

   a) Is there any abnormal noise that’s intermittent or does not follow engine RPM?
   - If so, check for the source of the noise from other components such as the exhaust system, engine mounting points, lines and harnesses. Adjust as necessary.

   b) Is there any abnormal noise that could be from engine-driven accessories?
   - If necessary, remove the serpentine belt to isolate all belt-driven accessories to the engine assembly. Limit engine run time during any inspection. Adjust as necessary.

---

**NOTICE**

After completing steps a) and b) above to remove any sources of interfering noise, perform the Inspection Procedure again.

- **If re-inspection results in a PASS:**
  - Perform Service Procedure for Inspection Results = PASS on Page 7.

- **If re-inspection results in a RETEST:**
  - Perform Service Procedure for Inspection Results = RETEST or NO PASS again.

- **If re-inspection results in a NO PASS:**
  - Follow the procedures in step c) below to request a Prior Authorization #.

---

c) If the re-inspection still results in a **NO PASS** after retesting the vehicle:

- **Do not inform the customer that they will need a new engine until approved by Warranty Prior Approval (PA).**
- **Do not order the engine until approved by Warranty Prior Approval (PA).**
- Immediately upload the test results for PA review.
- If the tablet is not connected to a Wi-Fi network at the time of the test, the result will not be automatically uploaded. Please ensure test results are uploaded as inspections are performed to avoid any delay in PA review.
- Go to the WebDCS PA Request screen. The PA request will be auto-created and saved. Edit the PA request if needed and submit to PA for review.
- PA will review the audio file within 1 business day to ensure validity of the test.
- If there are no anomalies in the audio files, the PA agent will approve the PA request and advise the dealer to proceed with the engine replacement.
- If there are anomalies in the audio files, the PA agent will request for the test to be performed again and for the test results to be uploaded for review.
2. Follow the published Service Information from the applicable Shop Manual to remove the Sub Engine Assembly from the vehicle.

**Shop Manual Section Location:**
- Engine Mechanical > Engine And Transaxle Assembly > Engine And Transaxle Assembly > Repair Procedures

---

**NOTICE**

Record the audio station presets (XM, AM, FM, etc) prior to disconnecting the battery.

---

3. The shipped contents of the service replacement “QQH” Sub Engine Assemblies differ from traditional service replacement engines and must be specially prepared prior to installation.

- **NOTICE**
  - Transfer GDI High Pressure Pump
  - (2.4L ULEV Only) Relocate/Transfer Exhaust
  - Transfer Fuel Injectors, Rail, Knock Sensor, Harness, and Oil Cooler Hoses

---

**NOTICE**

Some components from the existing engine must be transferred to the new engine. Be careful to preserve the vehicle’s original parts. Install all of the newly supplied contents of the applicable Service Kits.
4. **For 2.4L with ULEV / FED emissions only**

All 2.4L engines with part numbers in the Parts Information section are produced with the exhaust manifold studs configured for SULEV / CAL emissions package.

2.4L vehicles with a ULEV / FED emissions package require 2 exhaust studs to be relocated on the new engine and 1 exhaust stud transferred over from the old engine.

- Use a commercially available stud removal tool or use the double-nut technique to complete this step.

5. Remove and reinstall the engine Knock Sensor from the old engine to the new engine.

(**Knock Sensor Fastener**)

Tightening torque: 21Nm (15.5lb-ft)

6. Follow the published procedure outlined in **TSB 10-FL-019** to remove and reinstall the following GDI high pressure fuel system components from the existing engine to the new engine:

- GDI High Pressure Pump
- Fuel Injectors (4)
- Fuel Delivery (Rail) Pipe

The corresponding Service Kit 2/3 will supply the required new parts per TSB 10-FL-019 to complete the transfer of the above existing parts.

---

Follow TSB 10-FL-019 carefully and replace the following newly supplied parts from the Service Kit 2/3:

- Mounting flange O-ring (for High Pressure Pump)
- O-rings, Backup Rings, Washer Seals, Combustion Seal Rings, and clips (for Fuel Injectors)
- Fuel Pipe (between High Pressure Pump and Delivery Pipe)

In addition, Service Kit 2/3 includes (1) Exhaust Pipe Gasket. Install this new gasket when attaching the front and center muffler assemblies together during the engine installation.
7. Reconnect and reinstall the engine front harness as shown.
   - Be sure to properly route the opposite end of the harness end down towards the front of the engine.

8. Install newly supplied Oil Level Guide and Oil Level Rod Assemblies to the new engine.
   - Be sure to install the NEW Oil Level Guide (dipstick tube) to the NEW engine.
   - Install the NEW Oil Level Rod Assembly (dipstick) to the NEW engine.

**NOTICE**
The engine is shipped without oil and engine oil must be added at a later step.

9. Follow the published Service Information from the applicable Shop Manual to reinstall the Sub Engine Assembly from the vehicle.

**Shop Manual Section Location:**
- Engine Mechanical > Engine And Transaxle Assembly > Engine And Transaxle Assembly > Repair Procedures

**NOTICE**
Be sure to replace the following newly supplied parts from the applicable engine Service Kit:
- Oil Level Rod & Oil Level Guide Assy.
- Intake Manifold Gaskets (4)
- Exhaust Manifold Gasket
- Fuel Tube Assembly
- (2.0T Only) Turbo Oil Feed Hose & Pipe
- (2.0T Only) Turbo Oil Drain Gasket (2)
- (2.0T Only) Oil Drain Gasket
- (2.0T Only) Gasket (2)

**NOTICE**
If the torque converter has moved from the fully inserted position, carefully push inward and rotate the torque converter until the converter is recessed approximately 9/16 - 5/8” (14 -16 mm) into the transaxle case when reinstalling the automatic transaxle.
10. Connect the (2) oil coolant hoses between the oil cooler and the water temperature control assembly.
   - Fill the cooling system with 50/50 ~ 70/30 (Water/Anti-Freeze) coolant mixture.

11. Use Quaker State 5W-30 **full synthetic** type engine oil to fill the engine crankcase.
   - Add 5.8 quarts for the initial dry fill of the engine.
   - With the fuel system disabled temporarily, crank the engine for several seconds to prime the lubrication system prior to starting the engine.

12. Start the engine to warm it up and begin the cooling system air bleeding process.
   - During this time, check for any leaks.
   - After the engine has warmed up to normal operating temperature, turn the engine off, wait a few minutes, and then adjust the engine oil level to near the “F” mark as shown in the picture.

13. When all fluids have been fully filled and all work quality checks are completed:
   - Set the customer’s audio station presets.
   - Relearn the Steering Angle Sensor using the GDS.
   - Reset the engine adaptive values using the GDS.
   - Perform a short road test to relearn the initial adaptive values.
   - Verify normal vehicle drivability.

14. The Service Procedure for Inspection Results = **NO PASS** is now complete.

**NOTICE**

DO NOT damage the short block casting / starter motor mounting tab as described in TSB #17-01-046 for Campaign 132 applicable vehicles.

Engine blocks for vehicles affected by this TSB # 17-01-047 (Campaign 162) should not be damaged.