

N026NAS1

# TECHNICAL BULLETIN

06 APR 2017



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

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SECTION:

501-20B: Supplemental Restraint System

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## SUBJECT/CONCERN:

SAFETY RECALL: Autoliv Passenger Airbag Operation

## AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
Range Rover Sport (LW)	2016	665031-665162	Solihull
Range Rover Sport (LW)	2016	116357-123769	Solihull
Range Rover (LG)	2016	314542-320108	Solihull

## MARKETS:

## CONDITION SUMMARY:

### SITUATION:

An issue has been identified on certain vehicles within the listed Affected Vehicle Range where the front passenger airbag may not function properly due to a deviation in the mix of chemicals that are used for activation

### ACTION:

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the Service Instruction detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but must have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

## PARTS:

### NOTES:

- Order only the expected percentage demand of parts identified.
- The serial number of the NEW front passenger airbag module (example highlighted in blue) MUST be recorded on the claim verbatim.



DESCRIPTION	PART NO. /SUNDRY CODE	QTY. /VALUE	EXPECTED % OF VEHICLES REQUIRING PARTS
Airbag - Instrument Panel - Passenger	LR037934	1	100
Nut and washer kit	RYH500420	8	100

## SPECIAL TOOLS:

Refer to Workshop Manual/Service Instruction for any required special tools.

## WARRANTY:

### NOTE:

**Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.**

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

Warranty claims must be submitted or payment within 30 calendar days of completion of the repair.

### NOTE:

**The serial number of the NEW front passenger airbag module MUST be recorded on the claim verbatim.**

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS /SUNDRY CODE	QTY /VAL
N026	B	Airbag -	76.74.02	0.90	LR037934	1

		Instrument Panel - Passenger - Renew				RYH500420	8
N026	C	Airbag - Instrument Panel - Passenger - Renew  Drive in/drive out	76.74.02  02.02.02	0.90  0.20		LR037934 RYH500420 -	1 8 -
N026	D	Airbag - Instrument Panel - Passenger - Renew  Disengage and reengage transit mode	76.74.02  86.90.89.47	0.90  0.20		LR037934 RYH500420 -	1 8 -
N026	E	Airbag - Instrument Panel - Passenger - Renew  Disengage and reengage transit mode Drive in/drive out	76.74.02  86.90.89.47 02.02.02	0.90  0.20 0.20		LR037934 RYH500420 - -	1 8 - -

Normal Warranty policies and procedures apply.

WORKSHOP  
PROCEDURE:

 NOTE:

The Airbag may be referred to as 'Air Bag' in TOPIx.

1



**NOTE:**

The serial number of the **NEW** front passenger airbag module (example highlighted in blue) **MUST** be recorded on the claim verbatim.



Locate and record the serial number of the **NEW** front passenger airbag module on the claim verbatim.

2



**NOTE:**

The serial number of the **NEW** front passenger airbag module **MUST** be recorded on the claim verbatim.

Install a new front passenger airbag module (see TOPIx Workshop Manual section 501-20B: Supplemental Restraint System - Passenger Air Bag Module).

3

Safely dispose of the original front passenger airbag module (see TOPIx Workshop Manual section 501-20B: Supplemental Restraint System - Airbag Disposal).

