

# Keystone RV Company

3/7/17

## SAFETY ADVISORY # 17-279

### Cougar and Laredo Smoke Detector

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided that the vehicles in the recall population were manufactured with two carbon monoxide detectors instead of one smoke detector and one carbon monoxide detector. In the event of a fire, the lack of a smoke detector leads to an increased risk of personal injury and property damage.

**Model & Serial Number Range:** 2017 Cougar - HV508117- HV508128

2017 Laredo - HV601485 - HV601502

**Parts Required:** KRV# 506489 - Alarm - Smoke - 9V - UL - BRK - FG250RV-48B

**Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.**

**Tools Required:** - No tools required

### **REPAIR INSTRUCTIONS**

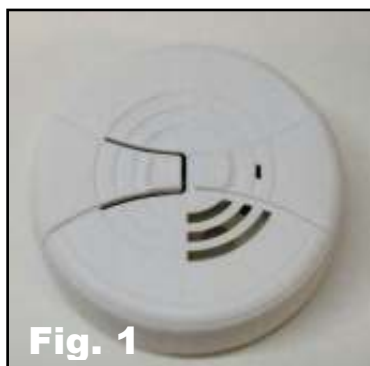
#### **Step 1**

Locate the trailer on a level, flat, hard surface. Chock the wheels.

#### **Step 2**

Locate the detector on the ceiling. Check to see if it is a smoke or a carbon monoxide detector. The smoke detector has no printing on the surface. The CO detector is labeled "CARBON MONOXIDE DETECTOR", Figures 1 & 2. If it is a smoke detector, file a claim for inspection only. If it is a carbon monoxide detector, continue to

#### **REPLACEMENT.**



### **REPLACEMENT**

#### **Step 1**

Remove the CO detector and replace with the smoke detector. Replacement of the mounting bracket is not required.

**WARRANTY REIMBURSEMENT**

Inspection Only

Submit the claim on Key Express using **Flat Rate Code # 7127942F** with **Safety Advisory # 17-279** noted in the customer complaint section of the form. The amount of time authorized for this repair is .5 hours.

Replacement

Submit the claim on Key Express using **Flat Rate Code # 7127942B** with **Safety Advisory # 17-279** noted in the customer complaint section of the form. The amount of time authorized for this repair is .5 hours.

Parts Disposition – No part return is required.

If you have any questions, please call Keystone RV Customer Service:

Team Cougar at **(866) 273-1454**

Team Alpine at **(866) 273-1456**