

Technical Information Service 34/17 ENU AH03

AHO3 - Replacing Passenger Airbag Unit (Recall Campaign)

Model Line: **911 (991)**

Model Year: 2017

Subject: Passenger's airbag unit

Information: There is a possibility that passenger airbags with incorrect detonator units were installed as a

result of a supplier's manufacturing error.

In the event of accidents in which the restraint systems are triggered, their full protective effect may be

impaired as a result.

Remedial

Replace passenger airbag unit.

Action:
Affected

Only the vehicles assigned to the campaign (see also PIWIS Vehicle information). This campaign affects

Vehicles: 132 vehicles in North America.

Parts required

Important: NOTE: PARTS WILL NOT BE AUTOMATICALLY ALLOCATED TO YOUR DEALERSHIP. ALL PARTS

MUST BE ORDERED VIA A PTEC/PAV.

Parts Info: Part No. Designation Qty.

Use

 $000\,043\,210\,80$ \Rightarrow Airbag unit, passenger's side 1 ea.

N 911 859 01 \Rightarrow Fastening screw 2 ea.

Airbag unit on passenger's side

Also required for vehicles with knee airbag for passenger's side (I-no. 560):

999 919 278 01 \Rightarrow Hexagon round-head bolt 2 ea.

- For securing knee airbag

Required tools

Tools: • Torque wrench, 2 - 10 Nm (1.5 - 7.5 ftlb.), e.g. **V.A.G 1783 - Torque wrench, 2-10 Nm (1.5-7.5**

ftlb.) or equivalent

Torque wrench, 6 - 50 Nm (4.5 - 37 ftlb.), e.g. V.A.G 1331 - Torque wrench, 6-50 Nm (4.5-37

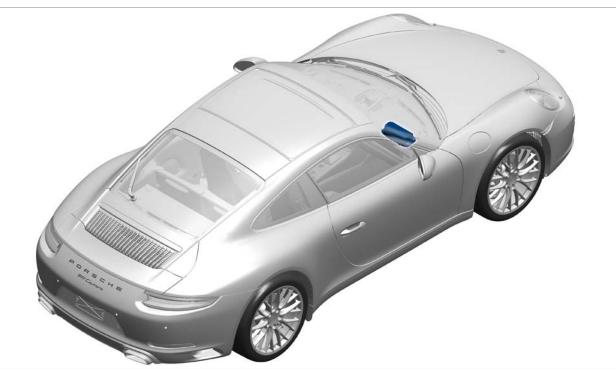
ftlb.) or equivalent

Service

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Replacing passenger airbag unit

Overview:



Installation position of passenger's airbag unit

MARNING

Incorrect handling of airbag units

- Triggering of airbag unit.
- System faults can occur.
- ⇒ Switch off ignition and remove ignition key or remote control (hand-held transmitter).
- ⇒ A voltage supply (e.g. battery charger) must not be connected to the external power supply/jump-lead starting terminals.
- ⇒ Disconnect the battery and insulate the ground strap so that all contact with a ground carrier is avoided.
- ⇒ Wait 1 minute after disconnecting the battery.
- ⇒ Only pull off connector on the triggering unit after the waiting time has elapsed.
- ⇒ Make sure that no foreign objects are located in front of the airbag unit during installation.

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- ⇒ Replace damaged parts during removal.
- ⇒ Always position airbag units so that the blow-out opening is facing upwards, e.g. crest on driver's airbag.
- ⇒ Do not position anything on the airbag units.
- ⇒ If removed for an extended period, the airbag units must be stored in a safe place.
- ⇒ Airbag units must not come into contact with grease, oil, detergents, liquids, or similar substances.
- ⇒ Do not expose airbag units to temperatures above 194° F (90° C).
- ⇒ Do not remove the short-circuit spring on the plug-in contacts.
- ⇒ Ignition and preparations may only be carried out by skilled staff, supervised by a second responsible person.
- ⇒ Before disposal, the airbag unit must be rendered harmless by electrical ignition performed in accordance with all precautionary measures, thereby preventing it from being used incorrectly.

Work Procedure: 1 Disconnect the battery \Rightarrow Workshop Manual '2XOOIN Work instructions after disconnecting the battery'.

2 Replace passenger airbag unit. For instructions, see: *⇒ Workshop Manual '695919 Removing and installing passenger's airbag unit'*.



Information

Replaced airbag units must be retained by the Porsche dealership and must not be handed over to the customer (the customer has no right to keep them).

Replaced airbag units must be returned to the **facing PDC** in the **original packaging** used for shipping the spare part due to possible recourse claims (against the parts manufacturer or supplier). Make sure that the **original packaging is not damaged when unpacking the spare part** so that it can be re-used for returning the removed parts.

- Connect the battery \Rightarrow Workshop Manual '2X00IN Work instructions after disconnecting the battery'.
- 4 Enter passenger airbag unit replacement and the campaign in the Warranty and Maintenance booklet.

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Labor time: 81 TU

Warranty processing



Information

The working times specified were determined especially for the performance of this campaign and may deviate from the working times published in the catalog of operations contained in PIWIS.

Scope 1: Vehicles **without** knee airbag on passenger's side

Working time:

Includes:

Replacing passenger airbag unit

Disconnecting and connecting the battery

Removing and installing glove compartment
Removing and installing cover for center console

Removing and installing cupholder

Removing and installing dashboard cover on passenger's

side

Removing and installing footwell light

Removing and installing multimedia interface Removing and installing dashboard moulding on

passenger's side

Parts required:

000 043 210 80 Airbag unit, passenger's side 1 ea.

N 911 859 01 Fastening screw 2 ea.

⇒ Damage Code AH03 099 000 2

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Labor time: 88 TU

Scope 2: Vehicles with knee airbag on passenger's side (I-no. 560)

Working time:

Includes:

Replacing passenger airbag unit

Disconnecting and connecting the battery

Removing and installing glove compartment Removing and installing cover for center console

Removing and installing cupholder

Removing and installing dashboard cover on passenger's

side

Removing and installing footwell light Removing and installing multimedia interface Removing and installing dashboard moulding on

passenger's side

Removing and installing knee airbag on passenger's side

Parts required:

 000 043 210 80
 Airbag unit, passenger's side
 1 ea.

 N 911 859 01
 Fastening screw
 2 ea.

999 919 278 01 Hexagon round-head bolt 2 ea.

⇒ Damage Code AH03 099 000 2

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Tester are the ones that must be followed.

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