

**SIB 72 02 17**

2022-07-29

RECALL 17V-115: AUTOLIV AIR BAG MODULE(S)

This Service Information Bulletin (Revision 4) replaces SI B72 02 17 **dated June 2020**.

What's New (Specific text highlighted):

- Parts section updated -Due to the high completion rate of this recall these parts are no longer part of the weekly Parts Matrix.

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

MODEL

F33 (4 Series Convertible)	F83 (M4 Convertible)
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SITUATION

BMW AG is conducting a Voluntary Safety Recall on certain Model Year 2017 BMW 4 Series Convertible and M4 Convertible vehicles involving certain air bags from supplier Autoliv. Depending upon the vehicle model, and the specific VIN, the air bag affected could be one or both of the front seat-mounted side air bags.

This new recall is an extension to the previous recall 16V-914 announced in [SIB 72 01 16](#).

All customers affected received a letter in April 2017 informing them of this recall. To assist you with customer concerns, please reference the attached Q&A sheet.

Alternative Mobility Solutions (AMS) Reimbursement

This BMW Recall/Service Action repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement. Please refer to SI B01 29 16 for claim submission details.

AFFECTED VEHICLES

This Recall Campaign involves 275 Model Year 2017 BMW 4 Series Convertible and M4 Convertible vehicles produced from September 19, 2016 to October 7, 2016.

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

The affected vehicles will be identified with the comment:

- **Recall B720217 Autoliv Air Bag Module.**

CAUSE

Due to a supplier production error, certain air bags from supplier Autoliv may not have been produced to specifications.

CORRECTION

Replace the affected air bag module(s).

PROCEDURE

Replace the seat mounted air bag. See Repair Instructions **REP 72 12 050** – Removing and installing side air bag (front seat).

PARTS INFORMATION

Prior to starting any work, check to see if the VIN has an open campaign and enter a BMW Recall Parts IDS Ticket request. Only one VIN per IDS Ticket and enter part number 00 00 0 000 000. Parts will review the VIN and enter the order for the air bag(s) including any required hardware.

When ordered this way you will receive ONLY the air bag(s) needed for this vehicle, each vehicle requires different modules to be replaced so this is the only way of ordering.

Parts will reply to all Ticket requests with the part number(s) and backorder information if applicable. The part(s) must be installed in the VIN listed in the PO only.

Only use and invoice the part numbers below that apply.

Performing a part number look-up in ETK (EPC) by VIN or model in place of using/invoicing the following part numbers may result with the wrong part numbers being invoiced and installed, this could delay the payment of the claim.

For F33 (4 Series Convertible)

Part Number	Description	Quantity
72 12 7 407 045	Front left seat side air bag, black	1
And/or		
72 12 7 407 046	Front right seat side air bag, black	1
OR		
72 12 7 407 047	Front left seat side air bag, Veneto beige	1
And/or		
72 12 7 407 048	Front right seat side air bag, veneto beige	1
OR		
72 12 7 407 049	Front left seat side air bag, oyster (Right side not req'd)	1
AND		
07 14 9 156 955	Oval-head screw	2 per side air bag

For F83 (M4 Convertible)

Part Number	Description	Quantity
72 12 7 407 045	Front left seat side air bag, black	1
And/or		
72 12 7 407 046	Front right seat side air bag, black	1
AND		
07 14 9 156 955	Oval-head screw	2 per side air bag

Parts Retention and Return of Used Parts

The parts replaced and submitted through this Recall claim entry procedure are the property of BMW NA.

Your center is responsible for the proper identification, storage and documentation of these parts. They must be held in a secure retention area until notification of claim payment is made by BMW NA through DCSnet.

A DCSnet part return tag will be generated for the requested parts.

Please DO NOT return these recalled air bag modules directly to Autoliv, Takata, or the WPRC; they are to be returned to **Lighting Resources** as shown on the “Ship To” address listed on the part return tag.

ATTENTION: Inflatable air bags are classified as dangerous goods by the Department of Transportation (DOT) and require special preparation, packing and labeling for transport.

Your dealer is responsible for following all rules and regulations that apply to the proper shipping of dangerous goods.

Dealers can use the Labelmaster® Dangerous Goods Information System (DGIS) for proper shipping procedures and guidelines (Additional information for the DGIS can be found in [SI B01 22 16](#)).

Any parts not received by the 60 day part submission timeline may be subject to a claim debit.

CLAIM INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below and the part numbers listed above that apply:

Defect Code:	0072820100	F33 F83 replacing the airbag
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Vehicle is already in the workshop

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 64 907	Replacing left or right side air bag (F33, F83)	4 FRU
Or:	Or:		
# 2	00 64 908	Replacing both side air bags (F33, F83)	5 FRU

Or:

The vehicle arrives at your center and this Recall shows open (No other Main work will be performed or claimed during this workshop visit)

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 3	00 64 322	Replacing left or right side air bag (F33, F83)	6 FRU
Or:			
# 4	00 64 323	Replacing both side air bags (F33, F83)	7 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission/reimbursement purposes. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B72 02 17 WP 1), unless otherwise required by State law.

Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

With this Technical Campaign, a prior repair reimbursement is not likely. Typically, a customer would have their driver's front air bag module replaced as a result of an accident. In such a case, either an insurance company

or the customer themselves paid for the replacement of the above mentioned air bag module in conjunction with the accident repairs. Such cases are not covered by this campaign and are not entitled to reimbursement.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf REP 72 12 050.pdf](#)

[picture_as_pdf REP 72 12 000.pdf](#)

[picture_as_pdf B720217_20170223QA.pdf](#)

[picture_as_pdf B720217_Recall_Notice.pdf](#)